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Award

CAMHS Clinical Assessments and Interventions via a digital platform

NHS Wales Shared Services Partnership

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-028432

Procurement identifier (OCID): ocids-h6vhtk-02f67f

Published 15 November 2021, 10:05am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Wales Shared Services Partnership

Procurement Services, Cardiff and Vale University Local Health Board, Woodlands House, 2nd Floor, Maes-Y-Coed Road

Cardiff

CF14 4HH

Email

emma.lane@wales.nhs.uk

Telephone

+44 02921836450

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CAMHS Clinical Assessments and Interventions via a digital platform

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Wales Shared Services Partnership wish to inform the market that they intend to award a contract for CAMHS Clinical Assessments and Interventions via a digital platform

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

The Health Board have additional funding to deliver short term increased capacity this financial year to improve the timely access to care for young people suffering with mental health difficulties.

The Health Board require a supplier who can meet the below service criteria whilst delivering 970 mental health assessments in line with the requirements of the Mental Health Measure (2010) – across Primary Mental Health and Specialist CAMHS Services (Tier 2 & Tier 3) and 4430 multi-modal (CBT / Systemic Family Therapy / IPT based), goal and outcome focused interventions for both Primary Mental Health and Specialist CAMHS.

- Clinically led, delivered through an appropriate digital clinical platform
- Staffed by appropriately qualified clinicians who adhere to recognised professional body standards with an appropriate level of practical experience. Staff must hold safeguarding level 3 certification and an enhanced DBS check
- Meet the standards of the current clinical evidence base for interventions as outlined in NICE Guidance
- Allow for flexible access to intervention between 8am – 9pm, 7 days per week
- Have a fully secure platform that allows:
 - i) Referrals to be easily shared

- ii) Service user monitoring metrics including sessions delivered, DNAs etc.
 - iii) Allow for clinical session information to be shared / downloaded for recording in the Health Board EPR
 - iv) Ability to produce real time performance reports such as number of interventions completed, safeguarding or risk incidence, achievement of outcomes
 - v) Collation of information on patient experience.
- Comply with relevant ISO accreditation standards
 - Be able to adhere to local policies and procedures, particularly in relation to safeguarding
 - Mirror the core services in the management of DNAs and communication of these
 - Have a timely onboarding and account activation process, that is completed within 7 days of receipt of the referral
 - Have a clear clinical supervision model in place within an appropriate governance

II.2.11) Information about options

Options: Yes

Description of options

The Health Board may have further funding in the next financial year and therefore, an option to extend at the sole discretion of the Health Board is being included for delivery of assessments and interventions up to the value within this notice.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Healios is a market leading online provider of specialist child and young person's mental health services with extensive experience working in the online field of mental health. Healios are a NICE endorsed service provider and have always demonstrated a proactive response to increasing their capacity for delivery.

The additional funding is only available until the 31st March 2022 and should the Health Board not be able to award a supplier who can commence urgently, waiting lists for assessments and interventions for children and young people will continue to increase. Turnaround times for treatments will also be prolonged potentially leading to further issues which will be detrimental to children and young people's health, mental health and wellbeing. Healios can mobilise immediately for the services described in this notice.

Healios is a high performing, well established online clinical provider. Healios have a proven track record in virtual delivery of these assessments and interventions that is demonstrated from a range of sources including feedback from children, young people and families which has been positive in their experience of service and clinical care, and the use of routine outcome measures and experience of service tools provides this insight.

The platform utilised by Healios allows for effective clinical delivery and offers CYP a more comprehensive user experience than can be offered through other online clinical platforms such as Attend Anywhere. The online platform is comprehensive and allows the Health Board to easily track the progress of our patient group as well as ensuring a high consistent standard of clinical record keeping.

Having previously partnered with the UHB, Healios are fully aware of the service operating model and have successfully mirrored that in their delivery of services to our patient group. Similarly, they have a working knowledge of all our UHB policies and procedures, including demonstrating strong adherence and collaborative working in regard to safeguarding procedures.

Based on the information outlined in this notice, the Health Board is applying a 10 day standstill period prior to awarding the contract.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

2 November 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Healios Limited

Unit 2 Viceroy House, Mountbatten Business Centre, Millbrook Road East

Southampton

SO151HY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £2,000,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:115835)

VI.4) Procedures for review

VI.4.1) Review body

Cardiff Crown Court

Cardiff

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of Cardiff and Vale University Local Health Board will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract.

Should additional information be required it should be requested of the addressee in section I.1. Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts 2015 (Amendments).