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Not applicable

Future NHS Workforce Solution (including Electronic Staff Record (ESR) Services)

NHS Business Services Authority

F14: Notice for changes or additional information

Notice reference: 2022/S 000-028429

Published: 10 October 2022, 2:26pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Paul Bath

Email

paul.bath2@nhs.net

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Future NHS Workforce Solution (including Electronic Staff Record (ESR) Services)

Reference number

21_06_07

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority require a new transformed integrated workforce management solution for the NHS in England and Wales. The current Electronic Staff Record (ESR) service includes HR and payroll; learning; talent management; Total Reward Statements and workforce reporting. It is supported by a supply of systems, support and auxiliary services that enable its effective utilisation. ESR currently pays over 1.8m NHS employees every month, equivalent to around five percent of the UK workforce. The future NHS workforce solution will fulfil the ambition of providing the NHS with a user centred digital workforce solution to empower people from both national and local organisations to carry out their roles effectively and efficiently, supporting them through their journey with the NHS. NHSBSA require a supplier to manage the ESR service, transform, develop, implement and manage a future NHS workforce solution and once migration of user organisations completes, decommission the ESR service.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-023129](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2.1

Place of text to be modified

Deadline for EOI date

Instead of

Date

7 October 2022

Local time

4:00pm

Read

Date

9 November 2022

Local time

4:00pm