

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028429-2022>

Not applicable

## **Future NHS Workforce Solution (including Electronic Staff Record (ESR) Services)**

NHS Business Services Authority

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-028429

Procurement identifier (OCID): ocids-h6vhtk-032866

Published 10 October 2022, 2:26pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Paul Bath

#### **Email**

[paul.bath2@nhs.net](mailto:paul.bath2@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Future NHS Workforce Solution (including Electronic Staff Record (ESR) Services)

Reference number

21\_06\_07

#### II.1.2) Main CPV code

- 72222300 - Information technology services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Authority require a new transformed integrated workforce management solution for the NHS in England and Wales. The current Electronic Staff Record (ESR) service includes HR and payroll; learning; talent management; Total Reward Statements and workforce reporting. It is supported by a supply of systems, support and auxiliary services that enable its effective utilisation. ESR currently pays over 1.8m NHS employees every month, equivalent to around five percent of the UK workforce. The future NHS workforce solution will fulfil the ambition of providing the NHS with a user centred digital workforce solution to empower people from both national and local organisations to carry out their roles effectively and efficiently, supporting them through their journey with the NHS. NHSBSA require a supplier to manage the ESR service, transform, develop, implement and manage a future NHS workforce solution and once migration of user organisations completes, decommission the ESR service.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-023129](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2.1

Place of text to be modified

Deadline for EOI date

Instead of

Date

7 October 2022

Local time

4:00pm

Read

Date

9 November 2022

Local time

4:00pm