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Planning

Defence Soft FM

Ministry of Defence

F16: Prior information notice for contracts in the field of defence and security

Notice identifier: 2024/S 000-028428

Procurement identifier (OCID): ocds-h6vhtk-02cd48

Published 5 September 2024, 1:58pm

Section I: Contracting authority/entity

I.1) Name, addresses and contact point(s)

Ministry of Defence

DIO Headquarters, Whittington, St George's House

Lichfield

WS14 9PY

For the attention of

Karen Morgan

Email(s)

DIOComrcl-SFMFP@mod.gov.uk

Country

United Kingdom

Internet address(es)

General address of the contracting authority/entity

<https://www.gov.uk/government/organisations/defence-infrastructure-organisation>

Further information

Further information can be obtained from the above mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3) Main activity

Defence

I.4) Contract award on behalf of other contracting authorities/entities

The contracting authority/entity is purchasing on behalf of other contracting authorities/entities:

No

Section II: Object

II.1) Title attributed to the contract by the contracting authority/entity:

Defence Soft FM

II.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 3: Defence services, military defence services and civil defence services

Main site or location of works, place of delivery or of performance

Multiple locations throughout the UK

NUTS code

- UK - United Kingdom

II.3) Information on framework agreement

The notice involves the establishment of a framework agreement: No

II.4) Short description of nature and scope of works or nature and quantity or value of supplies or services

Management services; Catering services; Retail & Leisure Services; Helpdesk Services; Mess Accommodation Services; Cleaning Services; Waste management services; Support services; Stores and armouries; as well as other required FM services.

Estimated value excluding VAT

Range: between £2,671,163,108.13 and £3,296,034,048.85

Lots

This contract is divided into lots: Yes

II.5) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

II.6) Scheduled date for start of award procedures and duration of the contract

Duration in months: 84 (from the award of the contract)

II.7) Additional information

The provision of quality Defence Soft Facilities Management services to the Defence community is a key enabler of supporting operational capability and supporting the health, well-being, satisfaction and motivation of Service personnel. This notice is to provide information on the procurement of Soft Facilities Management for UK based Armed Forces and associated enabling organisations.

The contracts which currently deliver these services are known as HESTIA. HESTIA is delivered through a core set of standardised Soft FM services to the UK Defence Estate through 7 regional contracts.

Defence Soft FM will build on the successes of HESTIA to deliver quality and consistent replacement Soft FM contracts which demonstrate Value for Money (VFM) and affordability, whilst meeting current and future requirements. The contracts will also seek opportunities to enhance the “Lived Experience” for the Defence community by incorporating/addressing the opportunities for improvement identified throughout the life of the current contracts and in

consultation with our customers.

Defence Soft FM contributes to DIO's commitment to deliver key Defence tasks by ensuring that Defence continues to Mobilise, Modernise and Transform.

The estimated contract values provided are reflective of 84 month contracts. There may be the possibility of further option years.

Information about lots

Title attributed to the contract by the contracting authority/entity:

Lot No

1

Lot title

South West

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £774,400,721.82 and £955,557,951.07

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Title attributed to the contract by the contracting authority/entity:

Lot No

2

Lot title

South East

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £655,116,602.62 and £808,369,440.87

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Title attributed to the contract by the contracting authority/entity:

Lot No

3

Lot title

East

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services

- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £405,749,723.29 and £500,667,630.21

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Title attributed to the contract by the contracting authority/entity:

Lot No

4

Lot title

North

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services

- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £324,560,572.83 and £400,485,726.87

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Title attributed to the contract by the contracting authority/entity:

Lot No

5

Lot title

Wales and West Midlands

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services

- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £291,427,884.05 and £359,602,236.83

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Title attributed to the contract by the contracting authority/entity:

Lot No

6

Lot title

Scotland and Northern Ireland

2) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

CPV additional

- 50000000 - Repair and maintenance services
- 55110000 - Hotel accommodation services
- 55900000 - Retail trade services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services
- 98393000 - Tailoring services

3) Quantity or scope

Estimated value excluding VAT

Range: between £219,907,603.53 and £271,351,063

4) Indication about different date for start of award procedures and/or duration of contract

Duration in months: 84 (from the award of the contract)

5) Additional information about lots

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Section IV: Procedure

IV.1) Previous publication(s) concerning the same contract

Notice number: [2024/S 000-013908](#) of 30 April 2024

Section VI: Complementary information

VI.1) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: No

VI.2) Additional information

Should you wish to register an interest in the procurement exercise please contact
DIOComrcl-SFMFP@mod.gov.uk.