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Planning

Telephone Debt Advisory

Clarion Housing Group

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028410

Procurement identifier (OCID): ocds-h6vhtk-0528b6

Published 29 May 2025, 11:42am

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Scope

Reference

2960

Description

Clarion is sourcing a capable supplier to provide our residents with a telephone debt advice service. The Intender contract length is two years, with the option to extend for a further 12 months.

Total value (estimated)

- £250,000 excluding VAT

- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 March 2026 to 1 March 2028
- Possible extension to 1 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community
- 85312310 - Guidance services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

31 August 2025

Engagement process description

Message exchange, presentation - meet the buyer

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

10 September 2025

Contracting authority

Clarion Housing Group

- Public Procurement Organisation Number: PQND-5289-JNDN

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Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government