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Tender

Wirral Information and Advice Service

Wirral Borough Council

F02: Contract notice

Notice identifier: 2023/S 000-028407

Procurement identifier (OCID): ocids-h6vhtk-0403f2

Published 26 September 2023, 4:11pm

Section I: Contracting authority

I.1) Name and addresses

Wirral Borough Council

Marriss House, 3rd Floor South Wing Hamilton Street

Birkenhead

CH41 5AL

Contact

Ms Georgina Holsgrove

Email

georginaholsgrove@wirral.gov.uk

Telephone

+44 01516662000

Country

United Kingdom

Region code

UKD74 - Wirral

Internet address(es)

Main address

<http://www.wirral.gov.uk/>

Buyer's address

<http://www.wirral.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract.due-north.com/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract.due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wirral Information and Advice Service

Reference number

DN684617

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The information and advice service will support local people to access the right information or advice relating to their wellbeing, care and support needs.

Good information (which is current, relevant and accurate) is essential for all adults and their relatives who need or may need support in order to know their rights and to live independently. Good information should help people with support needs and carers make informed choices, enable them to take control and help service users and carers to maintain their abilities, skills and independence well into the future.

The service will co-ordinate and deliver a wide range of information and advice to support local people to be as independent as possible, including supporting residents to:

- Manage their finances and experience less poverty, homelessness and hardship.
- Make informed personal choices about how to help themselves or how to access support.
- Prevent them from needing more intensive support
- Increase confidence in the use of digital technology (to support access to advice and information)

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD74 - Wirral

II.2.4) Description of the procurement

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- Prevent them from needing more intensive support
- Increase confidence in the use of digital technology (to support access to advice and information)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 October 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The royal courts of Justice

The Strand

London

Country

United Kingdom