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Planning

Electronic Homecare Monitoring and Scheduling System

Gateshead Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028403

Procurement identifier (OCID): ocds-h6vhtk-0528b2

Published 29 May 2025, 11:37am

Scope

Reference

IT064

Description

Gateshead Council is in the process of renewing its Contract for Electronic Homecare Monitoring and Scheduling System, which is due to expire on 14th June 2026.

We are looking to procure an electronic scheduling system which focuses on utilising workers contracted, reduces service support workers time allocating visits, reduce duplication, utilises capacity, and providing a reporting suite on service user progress, team and workers performance.

Published on NEPO OPEN portal reference OPEN2025916.

Contract dates (estimated)

- 14 April 2026 to 13 April 2031
- Possible extension to 13 April 2035
- 9 years

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

12 June 2025

Engagement process description

Closing Date for Return of questionnaire 12th June 2025 12 Noon.

Contracting authority

Gateshead Borough Council

- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: procurement@gateshead.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government