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Planning

Case Management/CRM system for First Contact Plus Referral Service

Leicestershire County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-028371

Procurement identifier (OCID): ocds-h6vhtk-0403dd

Published 26 September 2023, 2:46pm

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

Contact

Mr Richard Sharpe

Email

Richard.sharpe@leics.gov.uk

Telephone

+44 1163056533

Country

United Kingdom

Region code

UKF2 - Leicestershire, Rutland and Northamptonshire

Internet address(es)

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Case Management/CRM system for First Contact Plus Referral Service

Reference number

DN691607

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Case Management/CRM system for First Contact Plus Referral Service - Soft Market testing

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

Case Management/CRM system for First Contact Plus Referral Service

II.3) Estimated date of publication of contract notice

26 September 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes