

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028358-2024>

Contract

## **Southside Housing Association - Two Year Contract for Out of Hours Call Handling and Out of Hours Emergency Works**

Southside Housing Association Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-028358

Procurement identifier (OCID): ocds-h6vhtk-03bd21

Published 5 September 2024, 8:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Southside Housing Association Ltd

135 Fifty Pitches Rd, Cardonald

Glasgow

G514EB

#### **Contact**

Steven Good

#### **Email**

[sgood@southside-ha.couk](mailto:sgood@southside-ha.couk)

#### **Telephone**

+44 1414221112

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.southside-ha.org>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12222](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12222)

**I.4) Type of the contracting authority**

Other type

Registered Social Landlord

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Southside Housing Association - Two Year Contract for Out of Hours Call Handling and Out of Hours Emergency Works

#### **II.1.2) Main CPV code**

- 50700000 - Repair and maintenance services of building installations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Southside Housing Association is procuring a Contract which shall deliver an Out of Hours Call Handling Service and make safe or complete Out of Hours Emergency Repair Works throughout Glasgow Southside.

Out of Hours Call Handling and Out of Hours Emergency Repairs works are currently delivered by City Building LLP to Southside Housing Association as part of a single Service Provider Contract that encompasses Responsive Repairs, Void Property Works, Out of Hours Call Handling and Out of Hours Emergency Works as part of a single Contract. The structure of the existing contract delivered by City Building LLP is changing from a single Service Provider contract to six separate Lots of Responsive Repairs contracts, four separate Lots of Void Property Works contracts and a single contract for Out of Hours Call Handling and Out of Hours Emergency Repairs works. This ITT and procurement relates to procurement of a single contract for Out of Hours Call Handling and Out of Hours Emergency Repairs works. The multi-Lot contracts for Responsive Repairs and Void Property Works are being undertaken as separate procurements to this opportunity.

The properties applicable to the Contract are described within Tender Document E Part 1 and Part 2, and it is intended that the Service Provider appointed to the Contract will deliver the requirements for all properties described within the tender documentation.

The properties are anticipated to include sandstone tenement flats, multi-storey flats, new build modern housing and flats, and post war pre-2000 construction houses and flats

Southside Housing Association may also introduce newly acquired or developed properties

during the term of the Contract.

A maximum of one contractor (the Service Provider) will be appointed to deliver the requirements of the Contract will be executed using the NHF Form of Contract 2011 (Rev 7 :2020) and Version 7.2 of the M3NHF Schedule of Rates.

The duration of the Contract will be for an initial two-year period with optional 1 + 1 + 1 year annual extensions to the Contract Period up to a maximum duration of five years from the Commencement Date.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £131,121.55 / Highest offer: £131,121.55 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 50720000 - Repair and maintenance services of central heating

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow Southside

### **II.2.4) Description of the procurement**

Single Stage Tendering in accordance with Regulations 28 (Open Procedure) of the Public Contracts (Scotland) Regulations 2015

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Economic Operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public

Contracts (Scotland) Regulations 2015.

SPD (Scotland) v1.2 Question 2D.1.2- Bidders must provide a separate SPD response (Sections A and B of this Part and Part III) for each subcontractor.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-014396](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Property One Limited

71 Whitefield Road

Glasgow

G51 2SG

Telephone

+44 1417748600

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £131,121.55

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:777182)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

Glasgow

Country

United Kingdom