

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028354-2022>

Not applicable

## **Market Engagement - Virtual Ward Remote Monitoring - Wearable Devices for NHS Devon ICSD**

NHS Devon Integrated Care System (ICSD)

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-028354

Procurement identifier (OCID): ocids-h6vhtk-03741d

Published 10 October 2022, 9:24am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Devon Integrated Care System (ICSD)

County Hall, Topsham Road

Exeter

EX2 4QD

#### **Contact**

Garry Mitchell, Deputy Director of Procurement, South, Central and west Commissioning Support Unit

#### **Email**

[scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKK4 - Devon

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://onedevon.org.uk/>

Buyer's address

<https://onedevon.org.uk/>

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Market Engagement - Virtual Ward Remote Monitoring - Wearable Devices for NHS Devon ICSD

**II.1.2) Main CPV code**

- 32000000 - Radio, television, communication, telecommunication and related equipment

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

The Devon Integrated Care System (ICSD) are undertaking market engagement to further develop their virtual ward model and explore options for using remote monitoring, wearable technology at scale to support and enable the care of patients outside the traditional hospital ward.

---

## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-028321](#)

---

## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.2.4

Place of text to be modified

Description

Read

Text

The Devon Integrated Care System (ICSD) are undertaking market engagement to further develop their virtual ward model and explore options for using remote monitoring, wearable technology at scale to support and enable the care of patients outside the traditional hospital ward.

ICSD currently operates a virtual ward service but is looking to scale this across the entire ICS geography and expand into multiple pathways. This will include Frailty and Respiratory as part of the national NHSE programme mandate, but also additional pathways based on local demand need across the diverse Local Care Partnership areas of Devon. We hope to deliver the first tranche of these additional virtual ward 'beds' in December of 2022.

There are a multitude of care pathways, across a wide variety of conditions, which could in future be delivered as part of this new way of caring for patients. We want to ensure that the steps we take now lay the foundations for future expansion of both capacity and capability.

We are looking at wearable remote monitoring technology to collect and assimilate a wide range of data metrics from patients on these wards (e.g. heart rate, Oxygen, temperature etc.). These technologies need to be highly configurable to map to the specific needs of a virtual ward, whilst remaining easy to use for patients with a strong UX design ethos.

The data collected from these technologies must integrate seamlessly with the EpRs in place in our Acute Hospital Trusts our Community Providers as well as GP practice IT systems, depending on how we choose to configure the virtual ward.

The technologies need to be constantly evolving and developing in line with advances in the global tele health market. This exercise is focused on wearable technology, and not on platforms to host virtual ward services.

To support this market engagement, a questionnaire has been posted at ; -

<https://forms.office.com/r/0MBu92ZTJu>

This questionnaire seeks to gain an understanding of products available that may fit our local requirements and help to inform a specification for the procurement of wearable technology for our developing virtual ward services.

Information gathered will support the next steps in strategic development for this programme, including the identification of suitable routes to procurement.

Suppliers who wish to participate in this engagement exercise are requested to complete the questionnaire by 5pm (BST) on the 17 of October 2022

If you require any further assistance, please contact  
[scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

This process is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.