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Tender

Train Cleaning Services

FIRST RAIL HOLDINGS LIMITED
First Greater Western Limited
First MTR South Western Trains Limited

F05: Contract notice – utilities
Notice identifier: 2023/S 000-028349
Procurement identifier (OCID): ocds-h6vhtk-0403cf
Published 26 September 2023, 1:02pm

Section I: Contracting entity

I.1) Name and addresses

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

Contact

Tanja Odinsen

Email

FRH-procurement.indirects@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05154485

Internet address(es)

Main address

<https://www.firstgroupplc.com>

I.1) Name and addresses

First Greater Western Limited

London

Contact

Tanja Odinsen

Email

FRH-procurement.indirects@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05113733

Internet address(es)

Main address

<https://www.gwr.com/about-us>

I.1) Name and addresses

First MTR South Western Trains Limited

London

Contact

Tanja Odinsen

Email

FRH-procurement.indirects@firstrail.com

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

07900320

Internet address(es)

Main address

<https://www.southwesternrailway.com/other/about-us>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/Mdzv4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/Mdzv4>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Train Cleaning Services

II.1.2) Main CPV code

- 90910000 - Cleaning services
 - MA08 - For railway use

II.1.3) Type of contract

Services

II.1.4) Short description

The Supplier is required to provide third party cleaning operations covering the Lot 1 GWR and Lot 2 SWR network. The types of services undertaken are split in four service categories:

- (a) Train cleaning including Turnround and Depot operations,
- (b) In-transit cleaning operations,
- (c) Station cleaning operations (including Washrooms, HQ/ Back Office, 1st Class Lounges and Car Parks)
- (d) Train / Driver Crew Offices.

The Supplier will be required to align cleaning requirements to train timetable changes for the Customer (due in May and December each year), to ensure "In transit" cleaning is maintained at the correct levels across the whole network, to meet current outputs and standards as well as managing reduced turnaround times at all stations going forward. There may also be some changes to cater for special events. For such events, additional trains may be put in place, or trains may convey more carriages. Although such arrangements are usually planned in advance, there will need to be some degree of flexibility to deal with any impact upon workload.

II.1.5) Estimated total value

Value excluding VAT: £54,592,698

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Train cleaning - First Greater Western Railway

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
 - MA08 - For railway use

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Supplier is required to provide third party cleaning operations covering the GWR network. The types of services undertaken are split into four service categories:

(a) Train cleaning including Planned/Periodic Heavy Clean (PHC), overnight, Turnround and Depot operations.

(b) In-transit cleaning operations,

(c) Station cleaning operations (including Washrooms, Shelters, 1st Class Lounges, sleeper lounge and all Car Parks), and

(d) All back of house areas including, Train / Driver Crew Offices, HQ, Engineering depots and occupational health locations.

The Supplier will be required to align cleaning requirements to train timetable changes for the Customer (due in May and December each year), to ensure "In transit" cleaning is

maintained at the correct levels across the whole network, to meet current outputs and standards as well as managing reduced turnaround times at all stations going forward. There may also be some changes to cater for special events. For such events, additional trains may be put in place, or trains may convey more carriages. Although such arrangements are usually planned, there will need to be some degree of flexibility to deal with any impact upon workload.

TUPE applies for incumbent Supplier staff

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £34,935,832

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the agreement by 2 years in 12 month increments. Please note that the estimated contract value specified in II.2.6 is for the initial 3 year term. The estimated value for the 2 year extension is £36,756,585, therefore the total estimated contract value is £85,679,203 for the full 5 year term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Train Cleaning - First MTR South Western Trains Limited

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
 - MA08 - For railway use

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Supplier is required to provide third party cleaning operations across the SWR network. The types of services undertaken are split in three service categories:

(a) Train cleaning including standard cleans, heavy cleans, Train Turnround cleaning and Controlled Emission Toilet (CET) operations at depots, sidings and stations

(b) Depot accommodation cleaning

1.1 The Supplier is required to provide third party cleaning operations covering the GWR network. The types of services undertaken are split into four service categories:

(a) Train cleaning including Planned/Periodic Heavy Clean (PHC), overnight, Turnround and Depot operations.

(b) In-transit cleaning operations,

(c) Station cleaning operations (including Washrooms, Shelters, 1st Class Lounges, sleeper lounge and all Car Parks), and

(d) All back of house areas including, Train / Driver Crew Offices, HQ, Engineering depots and occupational health locations.

The Supplier will be required to align cleaning requirements to train timetable changes for the Customer (due in May and December each year), to ensure "In transit" cleaning is

maintained at the correct levels across the whole network, to meet current outputs and standards as well as managing reduced turnaround times at all stations going forward. There may also be some changes to cater for special events. For such events, additional trains may be put in place, or trains may convey more carriages. Although such arrangements are usually planned, there will need to be some degree of flexibility to deal with any impact upon workload.

TUPE applies for incumbent Supplier staff

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,656,866

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the agreement for another 2 years in 12 month increments.

Please note that the estimated contract value specified in II.2.6 is for the initial 3 year term. The estimated value for the 2 year extension is £20,681,324, therefore the total estimated contract value is £40,338,191 for the full 5 year term.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 October 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

First Rail Holdings

London

London

Country

United Kingdom