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Tender

## **SU243(23) Security Operations Centre, Managed Services**

Swansea University

F02: Contract notice

Notice identifier: 2023/S 000-028348

Procurement identifier (OCID): ocds-h6vhtk-0403ce

Published 26 September 2023, 12:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Swansea University

Procurement Office, Swansea University, Singleton Park

Swansea

SA2 8PP

#### **Email**

[procurement@swansea.ac.uk](mailto:procurement@swansea.ac.uk)

#### **Telephone**

+44 1792602779

#### **Country**

United Kingdom

#### **NUTS code**

UKL18 - Swansea

**Internet address(es)**

Main address

<https://www.swansea.ac.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0345](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0345)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/home.html>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SU243(23) Security Operations Centre, Managed Services

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Swansea University is currently undergoing a major investment in its technical infrastructure. The university is seeking a Managed Security Operations Centre (mSOC) as part of its strategic initiative to build strong proactive measures 24/7 to prevent, detect and quickly respond to security incidents, cyber threats and risks. An mSOC will provide advanced threat detection and response capabilities, help the University meet compliance requirements, and provide a cost-effective solution for managing security operations. Additionally, an mSOC will assist in incident response planning, further enhancing the University's security posture. The University has allocated a budget of approximately 170,000.00 GBP annually, excluding VAT, for this service. The contract will be for an initial 2 years with an option to extend for a further 2 years on an annual basis (1+1).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Swansea University is currently undergoing a major investment in its technical infrastructure. The university is seeking a Managed Security Operations Centre (mSOC) as part of its strategic initiative to build strong proactive measures 24/7 to prevent, detect and quickly respond to security incidents, cyber threats and risks.

An mSOC will provide advanced threat detection and response capabilities, help the University meet compliance requirements, and provide a cost-effective solution for managing security operations. Additionally, an mSOC will assist in incident response planning, further enhancing the University's security posture.

The University has allocated a budget of approximately 170,000.00 GBP annually, excluding VAT, for this service. The contract will be for an initial 2 years with an option to extend for a further 2 years on an annual basis (1+1).

### **II.2.5) Award criteria**

Quality criterion - Name: Initiation / Weighting: 6%

Quality criterion - Name: Administration / Weighting: 3%

Quality criterion - Name: Configuration / Weighting: 5%

Quality criterion - Name: Operations / Weighting: 2%

Quality criterion - Name: Alerts / Weighting: 2%

Quality criterion - Name: Integration / Weighting: 3%

Quality criterion - Name: Log Data Analysis / Weighting: 3%

Quality criterion - Name: Correlation / Weighting: 5%

Quality criterion - Name: Monitoring / Weighting: 5% & Pass/Fail

Quality criterion - Name: Compliance / Weighting: 3%

Quality criterion - Name: Intelligence Feeds / Weighting: 3%

Quality criterion - Name: Dashboard / Weighting: 3%

Quality criterion - Name: Portal / Weighting: 3%

Quality criterion - Name: Knowledge Base / Weighting: 5%

Quality criterion - Name: Reporting / Weighting: 6%

Quality criterion - Name: Data Retention / Weighting: 3%

Quality criterion - Name: Incident Response / Weighting: 7%

Quality criterion - Name: Sizing / Weighting: 3%

Quality criterion - Name: Team Composition and Skills / Weighting: 5%

Quality criterion - Name: Exit Plan / Weighting: 5%

Price - Weighting: 20

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 October 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

27 October 2023

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=135104](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=135104)

(WA Ref:135104)

The buyer considers that this contract is suitable for consortia.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom