

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028342-2024>

Contract

Advice and Information Services

Borough Council of King's Lynn & West Norfolk

F03: Contract award notice

Notice identifier: 2024/S 000-028342

Procurement identifier (OCID): ocds-h6vhtk-045080

Published 4 September 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Contact

Procurement Team

Email

procurementtenders@West-Norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Region code

UKH16 - North and West Norfolk

National registration number

E07000146

Internet address(es)

Main address

<https://www.west-norfolk.gov.uk>

Buyer's address

<https://www.west-norfolk.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Advice and Information Services

Reference number

BCKLWN307

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

The Borough Council of Kings Lynn and West Norfolk intends to let a multi lot contract for the provision for an information, advice and support service in the borough, covering Housing and Homelessness and Debt advice, money advice and income maximisation

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £330,000

II.2) Description

II.2.1) Title

Housing and Homelessness

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Borough Council of Kings Lynn and West Norfolk intends to let a multi lot contract for the provision for an information, advice and support service in the borough, covering Housing and Homelessness and Debt advice, money advice and income maximisation

II.2.5) Award criteria

Quality criterion - Name: Method Statement One / Weighting: 40

Quality criterion - Name: Contract Implementation / Weighting: 15

Quality criterion - Name: Method Statement Two / Weighting: 15

Quality criterion - Name: Relevant Skills and Experience / Weighting: 10

Cost criterion - Name: Total Fixed Annual Rate / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Debt Advice, Money Advice and Income Maximisation

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Borough Council of Kings Lynn and West Norfolk intends to let a multi lot contract for the provision for an information, advice and support service in the borough, covering Housing and Homelessness and Debt advice, money advice and income maximisation

II.2.5) Award criteria

Quality criterion - Name: Method Statement One / Weighting: 40

Quality criterion - Name: Contract Implementation / Weighting: 15

Quality criterion - Name: Method Statement Two / Weighting: 15

Quality criterion - Name: Relevant Skills and Experience of Project Team / Weighting: 10

Cost criterion - Name: Total Fixed Cost of Stage Optional Extras / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011343](#)

Section V. Award of contract

Contract No

BCKLWN271

Lot No

1

Title

Advice and Information Services - Housing and Homelessness

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Shelter, The National Campaign For Homeless People Ltd

88 Old Street

London

EC1V 9HU

Email

National_Development_Team@shelter.org.uk

Telephone

+44 03445152121

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

National registration number

01038133

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £210,000

Total value of the contract/lot: £210,000

Section V. Award of contract

Contract No

BCKLWN271.1

Lot No

2

Title

Advice and Information Services - Debt Advice, Money Advice and Income Maximisation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norfolk Citizens Advice

54 Whiffler Road

Norwich

NR3 2AY

Email

m.hitchcock@ncab.org.uk

Telephone

+44 1603273109

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

National registration number

03617412

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=887283273>

GO Reference: GO-202494-PRO-27592626

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of Kings Lynn and West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Telephone

+44 1553616200

Country

United Kingdom