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Not applicable

## **Portfolio, programme and project management (PPM) solution**

H M Revenue and Customs

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-028335

Procurement identifier (OCID): ocds-h6vhtk-02b732

Published 12 November 2021, 12:29pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

H M Revenue and Customs

Customs House Annexe, 20 Lower Thames Street

LONDON

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UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Portfolio, programme and project management (PPM) solution

Reference number

SR692960276

#### **II.1.2) Main CPV code**

- 72212330 - Scheduling and productivity software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a significant multi year portfolio in excess of £4 billion covering some of the central government strategic priorities including transparency in borders and trade, Covid 19 economic recovery, and delivering a modern tax authority. Given the significant of the portfolio and the complex mix of programmes and projects effective project management is a critical requirement to manage this landscape. As an enabler to this strategy an appropriate IT solution in the form of a Portfolio Tooling Solution is required in order to support the delivery and management of these objectives. The current landscape is a mixture of tooling and solutions which need to be modernised in order to meet the demands. In the transformation portfolio there is a specific lack of a strategic tool and a significant reliance on a multitude of IT interfaces including the likes of Microsoft Office

solutions including Project and Excel which do not provide the appropriate level of interface and analysis to manage a large and complex portfolio. In order to create an effective approach to project and portfolio management this bid will seek innovative solutions from the market where bidders will be asked to provide this solution to the requirement set. The competition will seek proposals and innovative solutions for portfolio tooling including a programme and project management solution with associated professional services. The immediate requirement will be for a portfolio tooling solution with additional services such as project tooling to be considered as a future option under a review clause. The intention of the contracting model is to contract with a single provider for the software and professional services. The bidder providing the software must be the prime supplier with whom the Authority contracts with under either an OEM or re-seller model who is technically and professionally capable of meeting the requirements. The professional services requirement must be met by the prime bidder either via a direct OEM model or subcontracting model. The Department will not contract directly with subcontractors. The intention of this competition will be to seek proposals and innovations to the set of requirements as outlined in the Indicative requirements to meet the Authorities projected future need. The basis for this procurement will require a SaaS turnkey solution comprising of the following high-level components: Software tooling for portfolio management and future solutions including, but not limited to project tooling Implementation of the proposed solution within HMRCs architecture Configuration of the tooling solution Where required customisation (in line with the Transformation Group: PPM Tool Statement of Requirements document) and a roadmap for customisation of the solution Initial training for HMRC staff to use the solution Ongoing product maintenance over the term of the agreement

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2021/S 000-028164](#)

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## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

II.2.2

Read

Additional CPV code(s)

- 48330000 - Scheduling and productivity software package
- 72212330 - Scheduling and productivity software development services