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Contract

Business Intelligence Partner

Royal Holloway and Bedford New College

F03: Contract award notice

Notice identifier: 2021/S 000-028334

Procurement identifier (OCID): ocds-h6vhtk-02f61b

Published 12 November 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Royal Holloway and Bedford New College

Egham Hill,

Egham

TW20 0EX

Contact

Mayele Yambila

Email

procurement@rhul.ac.uk

Telephone

+44 01784276497

Country

United Kingdom

NUTS code

UKJ25 - West Surrey

Internet address(es)

Main address

<http://www.rhul.ac.uk>

Buyer's address

<https://www.delta-esourcing.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Business Intelligence Partner

Reference number

RHUL-20003

II.1.2) Main CPV code

- 72212482 - Business intelligence software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Royal Holloway and Bedford New College is looking for a partner that will unlock its business intelligence (BI) capabilities with a phased approach that will involve providing a hosted data solution that aggregates data from multiple live sources; implementing an Extract Transform Load tool (ETL); consolidating existing reporting tools; and providing support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 72212482 - Business intelligence software development services

II.2.3) Place of performance

NUTS codes

- UKJ25 - West Surrey

Main site or place of performance

West Surrey

II.2.4) Description of the procurement

Royal Holloway and Bedford New College ("the College") is undertaking a procurement competition based on the Competitive Dialogue (CD) Procedure to select one partner.

The selected partner will be required to:

- (a) Analyze the College's existing data estate to provide an enterprise approach to delivering better college reporting and learner analytics.
- (b) Provide a cloud based solution which aggregates data from multiple sources as well as holding historic data.
- (c) Provide and Extract, Transform and Load (ETL) tool.

(d) Consolidate existing data visualization tools to provide the most effecting reporting tool that provides best value while complements the College's IT roadmap.

(e) Implement best practice data governance.

(f) Provide support for solutions implemented.

The procurement will comprise an initial selection stage, following which a shortlist of a minimum of three bidders will then be invited to participate in a dialogue phase, culminating in the submission of final tenders. The dialogue phase will involve a series of dialogue sessions followed by an invitation to submit a draft bid based on the information from the session. Another session with each bidder will follow the draft submission, before an invitation to submit final tenders, which will then be evaluated.

Further information can be found in the Descriptive Document, Requirements and SQ that interested parties can download from <https://www.delta-esourcing.com/>

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 223-547358](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 October 2021

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Acuma Solutions Limited

Applicon House, Exchange Street

Greater Manchester

SK3 0EY

Email

Jonathan.Eeley@acuma.co.uk

Telephone

+44 1612414321

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

National registration number

04100859

Internet address

<https://www.acuma.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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A contract/lot is awarded: No

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A contract/lot is awarded: No

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Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=617031890>

GO Reference: GO-20211112-PRO-19227125

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Holloway and Bedford New College

Egham

TW10 0EX

Telephone

+44 17984434455

Country

United Kingdom

Internet address

<https://www.royalholloway.ac.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom