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Contract

## **Provision of temporary and permanent catering staff**

The University Caterers Organisation Ltd (TUCO Ltd)

F03: Contract award notice

Notice identifier: 2021/S 000-028330

Procurement identifier (OCID): ocids-h6vhtk-02a118

Published 12 November 2021, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The University Caterers Organisation Ltd (TUCO Ltd)

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

#### **Email**

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

#### **Telephone**

+44 1617133420

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.tuco.ac.uk](http://www.tuco.ac.uk)

Buyer's address

[www.tuco.ac.uk](http://www.tuco.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of temporary and permanent catering staff

Reference number

CAT11051-TU

**II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of recruitment services for temporary and permanent catering staff to members of TUCO. Members operate across the UK. The majority of the requirement will be for

temporary catering staff, with some requirements for permanent and fixed-term catering staff. Users of this framework may choose to use all or part of the scope of this agreement.

Member Institutions may have differing needs in service delivery, and therefore suppliers will need to offer a degree of flexibility and tailoring in their service. The Framework Specification sets out the core requirements, which are the fundamental services and deliverables that the supplier should be able to offer, as well as some additional non-core or desirable services. However, specific details of the service required will be provided by each Members Institution prior to commencement of their individual call-off Contract. The Specification is included in the tender documents, potential providers should ensure that they read.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

### **II.2) Description**

#### **II.2.1) Title**

Midlands - Provision of temporary and permanent catering staff

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the Midland region (Derbyshire, Staffordshire, Shropshire, Herefordshire, Gloucestershire, Worcestershire, Northamptonshire, Leicestershire, Lincolnshire, Nottinghamshire).

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

## **II.2) Description**

### **II.2.1) Title**

North-East England provision of temporary and permanent catering staff

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the North-East region (Northumberland, Durham, Yorkshire).

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

The tender will follow the restricted procedure and will be for a multi supplier framework agreement for 2 years plus 2 x 12month extensions.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

### **II.2) Description**

#### **II.2.1) Title**

North-West England Provision of Temporary and permanent catering staff

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the North-West region (Cumbria, Lancashire, Cheshire, Merseyside, Greater Manchester).

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The tender will follow the restricted procedure and will be for a multi supplier framework agreement for 2 years plus 2 x 12month extensions.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

## **II.2) Description**

### **II.2.1) Title**

South-East England provision of temporary and permanent catering staff

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in Cambridgeshire, Norfolk, Suffolk, Essex, Hertfordshire, Bedfordshire, Buckinghamshire, Oxfordshire, Berkshire, Surrey, Sussex, Kent, Greater London.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

### **II.2) Description**

#### **II.2.1) Title**

South-West England provision of temporary and permanent catering staff

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the south west (Cornwall, Devon, Dorset, Hampshire, Wiltshire, Avon and Somerset).

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**



Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

## **II.2) Description**

### **II.2.1) Title**

Wales provision of temporary and permanent catering staff

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Wales.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

## **II.2) Description**

### **II.2.1) Title**

Scotland provision of temporary and permanent catering staff

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

## UNITED KINGDOM

### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Scotland.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x 12 months period. This will be subject to performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

## **II.2) Description**

### **II.2.1) Title**

Northern Ireland provision of temporary and permanent catering staff

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Northern Ireland

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to the documents "TUCO SQ notes to tenderers", "TUCO ITT notes to tenderers" and "further competition documents" for further information to aid in completion of the SQ and ITT.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-006567](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Arc Hospitality Recruitment Solutions Ltd

61a Bold Street

Liverpool

L1 4EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12658004

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Berkeley Scott Limited

First Floor, Sherborne House, 119-121 Cannon Street

London

EC4N 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03472296

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Blue Arrow Ltd

800 The Boulevard

Luton

LU1 3BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00641659

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

KSB Recruitment Consultants Ltd

Zenith House, Highlands Road

Shirley

B90 4PD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04542522

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MSSHOSP Ltd t/a Mint People

7th Floor, City Approach, Albert St

Eccles

M30 0BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10066205

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Neuven Solutions Limited

Manchester International Office Centre, Styal Rd

Manchester

M22 5WB

Country

United Kingdom

NUTS code

- UK - United Kingdom



National registration number

06304127

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Reed Specialist Recruitment Ltd.

Academy Court, 94 Chancery Lane

London

WC2A 1DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Search Consultancy Ltd

Atrium Court5th Floor50 Waterloo Street

Glasgow

G2 6HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC105640

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Starry Care UK Limited

Magaret Powell House401 Midsummer Boulevard

Milton Keynes

MK9 3BN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11165432

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Syft Online Limited trading as Indeed Flex

33 Foley Street

London

W1W 7TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09372516

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,000,000

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AJ Catering Staff Ltd

8/10 South Street

Epsom

KT18 7PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12119011

The contractor is an SME

Yes

#### **V.2.3) Name and address of the contractor**

Angel Human Resources Ltd

2-4 Union Street

London

SE1 1SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01848414

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Anthony James Consulting Ltd

8/10 South Street

Epsom

KT18 7PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08499604

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Appetite4Work Limited.

Sollys Mill, Mill Lane

Godalming

GU71EY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09677544

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Paterson Personnel Ltd trading as Paterson Recruitment part of The Paterson Group

6 Cholswell Court, Shippon

Abingdon

OX13 6HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11437948

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SNS Recruitment Ltd

Unit 1A - 1st Floor, Cambridge Studios, 75 Millmarsh Lane

Enfield

EN3 7PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11311359

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

The Waiting Game (Bristol) Ltd.

Stafford House, Blackbrook Park Avenue

Taunton

TA1 2PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07063018

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Verve Personnel Ltd

42 Charles Street

Manchester

M1 7DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06479326

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,000,000



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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Framework Agreement is for use by the users detailed in the Contract Notice

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=643038840>

GO Reference: GO-20211112-PRO-19227024

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

[info@tucos.ac.uk](mailto:info@tucos.ac.uk)

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tucos.ac.uk>

#### **VI.4.2) Body responsible for mediation procedures**

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

**VI.4.4) Service from which information about the review procedure may be obtained**

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

[info@tuco.ac.uk](mailto:info@tuco.ac.uk)

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>