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Awarded contract

Provision of temporary and permanent catering staff

The University Caterers Organisation Ltd (TUCO Ltd)

F03: Contract award notice

Notice reference: 2021/S 000-028330

Published: 12 November 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

The University Caterers Organisation Ltd (TUCO Ltd)

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.tuco.ac.uk

Buyer's address

www.tuco.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of temporary and permanent catering staff

Reference number

CAT11051-TU

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of recruitment services for temporary and permanent catering staff to members of TUCO. Members operate across the UK. The majority of the requirement will be for temporary catering staff, with some requirements for permanent and fixed-term catering staff. Users of this framework may choose to use all or part of the scope of this agreement.

Member Institutions may have differing needs in service delivery, and therefore suppliers will need to offer a degree of flexibility and tailoring in their service. The Framework Specification sets out the core requirements, which are the fundamental services and deliverables that the supplier should be able to offer, as well as some additional non-core or desirable services. However, specific details of the service required will be provided by each Members Institution prior to commencement of their individual call-off Contract. The Specification is included in the tender documents, potential providers should ensure that they read.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £15,000,000

II.2) Description

II.2.1) Title

Midlands - Provision of temporary and permanent catering staff

Lot No

1

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the Midland region (Derbyshire, Staffordshire, Shropshire, Herefordshire, Gloucestershire, Worcestershire, Northamptonshire, Leicestershire, Lincolnshire, Nottinghamshire).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

North-East England provision of temporary and permanent catering staff

Lot No

2

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the North-East region (Northumberland, Durham, Yorkshire).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The tender will follow the restricted procedure and will be for a multi supplier framework agreement for 2 years plus 2 x 12month extensions.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

North-West England Provision of Temporary and permanent catering staff

Lot No

3

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the North-West region (Cumbria, Lancashire, Cheshire, Merseyside, Greater Manchester).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The tender will follow the restricted procedure and will be for a multi supplier framework agreement for 2 years plus 2 x 12month extensions.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

South-East England provision of temporary and permanent catering staff

Lot No

4

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in Cambridgeshire, Norfolk, Suffolk, Essex, Hertfordshire, Bedfordshire, Buckinghamshire, Oxfordshire, Berkshire, Surrey, Sussex, Kent, Greater London.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

South-West England provision of temporary and permanent catering staff

Lot No

5

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in the south west (Cornwall, Devon, Dorset, Hampshire, Wiltshire, Avon and Somerset).

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x 12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

Wales provision of temporary and permanent catering staff

Lot No

6

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Wales.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

Scotland provision of temporary and permanent catering staff

Lot No

7

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Scotland.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x 12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

II.2) Description

II.2.1) Title

Northern Ireland provision of temporary and permanent catering staff

Lot No

8

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot will focus solely on the Provision of recruitment services for temporary and permanent catering staff to members of TUCO in all regions of Northern Ireland

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The framework will be in place for 2 years with the option to extend for a further 2 x12 months period. This will be subject to performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the documents “TUCO SQ notes to tenderers”, “TUCO ITT notes to tenderers” and “further competition documents” for further information to aid in completion of the SQ and ITT.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006567](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 August 2021

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Arc Hospitality Recruitment Solutions Ltd

61a Bold Street

Liverpool

L1 4EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12658004

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Berkeley Scott Limited

First Floor, Sherborne House, 119-121 Cannon Street

London

EC4N 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03472296

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Blue Arrow Ltd

800 The Boulevard

Luton

LU1 3BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00641659

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

KSB Recruitment Consultants Ltd

Zenith House, Highlands Road

Shirley

B90 4PD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04542522

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MSSHOSP Ltd t/a Mint People

7th Floor, City Approach, Albert St

Eccles

M30 0BG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10066205

The contractor is an SME

No

V.2.3) Name and address of the contractor

Neuven Solutions Limited

Manchester International Office Centre, Styal Rd

Manchester

M22 5WB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06304127

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Reed Specialist Recruitment Ltd.

Academy Court, 94 Chancery Lane

London

WC2A 1DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Search Consultancy Ltd

Atrium Court5th Floor50 Waterloo Street

Glasgow

G2 6HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC105640

The contractor is an SME

No

V.2.3) Name and address of the contractor

Starry Care UK Limited

Magaret Powell House401 Midsummer Boulevard

Milton Keynes

MK9 3BN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11165432

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Syft Online Limited trading as Indeed Flex

33 Foley Street

London

W1W 7TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09372516

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,000,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 August 2021

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AJ Catering Staff Ltd

8/10 South Street

Epsom

KT18 7PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12119011

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Angel Human Resources Ltd

2-4 Union Street

London

SE1 1SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01848414

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Anthony James Consulting Ltd

8/10 South Street

Epsom

KT18 7PF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08499604

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Appetite4Work Limited.

Sollys Mill, Mill Lane

Godalming

GU71EY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09677544

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Paterson Personnel Ltd trading as Paterson Recruitment part of The Paterson Group

6 Cholswell Court, Shippon

Abingdon

OX13 6HX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11437948

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SNS Recruitment Ltd

Unit 1A - 1st Floor, Cambridge Studios, 75 Millmarsh Lane

Enfield

EN3 7PU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11311359

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Waiting Game (Bristol) Ltd.

Stafford House, Blackbrook Park Avenue

Taunton

TA1 2PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07063018

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Verve Personnel Ltd

42 Charles Street

Manchester

M1 7DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06479326

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £15,000,000

Section VI. Complementary information

VI.3) Additional information

The Framework Agreement is for use by the users detailed in the Contract Notice

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=643038840>

GO Reference: GO-20211112-PRO-19227024

VI.4) Procedures for review

VI.4.1) Review body

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

VI.4.2) Body responsible for mediation procedures

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>

VI.4.4) Service from which information about the review procedure may be obtained

TUCO Ltd

3rd Floor National House, 36 St Ann Street

Manchester

M2 7LE

Email

info@tuco.ac.uk

Telephone

+44 1617133420

Country

United Kingdom

Internet address

<http://www.tuco.ac.uk>