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Contract

Tender for the Management of the Cleaning Services at Hamstead Hall Academy Trust

RED BOX CONSULTANCY SERVICES LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-028322

Procurement identifier (OCID): ocids-h6vhtk-03e273

Published 26 September 2023, 11:13am

Section I: Contracting authority

I.1) Name and addresses

RED BOX CONSULTANCY SERVICES LIMITED

1 Innisfree Close

HARROGATE

HG28PL

Contact

Neil Meadows

Email

nm@redboxcs.com

Telephone

+44 1423810985

Country

United Kingdom

Region code

UKE22 - North Yorkshire CC

Companies House

03824348

Internet address(es)

Main address

www.redboxcs.com

Buyer's address

<https://www.hhatrust.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Management of the Cleaning Services at Hamstead Hall Academy Trust

Reference number

Notice reference: 2023/S 000-020452

II.1.2) Main CPV code

- 90919300 - School cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The key aims of the tender are to:

? Provide a high standard of cleaning

? Deliver the cleaning services with consistency - good quality assurance systems in place

? Good communication at local and operations manager level with the School - two-way communication

? Daily interaction with the School representative at each site

? Develop an effective method of handing over any special needs and comments on a daily

basis

? Cleaners to work the hours that best suit the needs of the School and maximise the work

completed

? Training and development of the teams at the School

The Service comprises:

? The cleaning service to all buildings as described within the attached schedule of areas.

? Additional cleaning services to cover the use of the buildings outside normal operating hours.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £245,235.81 / Highest offer: £550,471.08 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 90919300 - School cleaning services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

Main site or place of performance

Hamstead Hall Academy

Craythorne Ave, Handsworth Wood, Birmingham, B20 1HL

Grestone Academy

Grestone Avenue, Handsworth Wood, Birmingham, B20 1NDv

II.2.4) Description of the procurement

All of the tenders will be subject to a detailed evaluation process which will be based on an

appropriate balance between sound commercial principles, technical expertise and a firm commitment to meeting all of the School's requirements.

The Evaluation Matrix below details the requirements of this tender including weighting. The

School shall be under no obligation to accept the lowest of any tender prices submitted hereunder.

ELEMENT

Commercial

Cleaning Financial response

Financial Narrative

Quality

Company Information

Vision for the Performance of Works - Cleaning

Holiday Cleaning

Health, Safety and Environmental Management

Quality Assurance

TUPE

Labour transition

Continuity of Service

Monitoring of Hours

Human Resources Policy

Management Support

Documentation

Mobilisation

Innovation and AI

References

Contract Start Date - 23rd October 2023

Specification for usual School areas e.g., classroom and offices are included in the document. We have therefore detailed additional areas or specific details for sites below which fall out of these particulars or have specific requirements or timings.

II.2.5) Award criteria

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: na

Cost criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: na

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020452](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 September 2023

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pendergate Limited T/A Kindred

Hatfield

AL9 5JN

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

02289025

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £336,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Red Box Consultancy Services Ltd

Harrogate

Country

United Kingdom