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Contract

Compliance and Assurance Software

DERBY HOMES LTD

F03: Contract award notice

Notice identifier: 2023/S 000-028292

Procurement identifier (OCID): ocds-h6vhtk-03fc9d

Published 26 September 2023, 9:42am

Section I: Contracting authority

I.1) Name and addresses

DERBY HOMES LTD

839 London Road

Derby

DE24 8UZ

Contact

Rosie Whitton

Email

DH-Procurement@derbyhomes.org

Telephone

+44 1332255223

Country

United Kingdom

Region code

UKF11 - Derby

Companies House

04380984

Internet address(es)

Main address

<https://www.derbyhomes.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Compliance and Assurance Software

II.1.2) Main CPV code

- 48170000 - Compliance software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Derby Homes Limited intends to contract for The Compliance Workbook (TCW) software, for the ongoing provision of a specialist, unique Compliance and Assurance software package. Derby Homes has published this notice and intends to award a contract to The Compliance Workbook Ltd.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £189,329

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

Main site or place of performance

Derby

II.2.4) Description of the procurement

Derby Homes Limited currently uses a specialist Compliance and Assurance software package. The contract will allow annual license purchases, support and maintenance. A change of product would have had a major impact on operational activities, and create significant costs of change. We do not believe a suitable alternative exists at this time.

Each month the organisation receives up to 1,800 documents across multiples compliance areas with essential information that could drive the direction of the organisation. Software capturing information from this provides evidence of compliance, asset information, improved data interpretation, supports remedial actions and output tracking, automated engineering and regulatory validation with reduced risk of human error. The Building Safety Bill and the Golden Thread of Information puts an onus on the organisation to see and do more with data.

TCW technology is a unique Compliance and Assurance software package, and we are using

it to review documents electronically in a manner to extract all essential data needed to validate safety.

TCW performs extensive regulatory and best practice calculations to compliance documents to ensure all fields have been complete with accurate and valued information. The product then extracts any further actions or remedial works and provides a process for managing the assets compliance to ensure all outstanding tasks are remedied in a timely manner.

Research carrying out due diligence on other compliance packages suggest it is reasonable to believe TCW is the only product that meets all our requirements. Derby Homes have for

some time been inputting data into the software and configured it to our requirements. We believe a change of software at this time, if any suitable alternative is available despite our research thus far, would carry significant costs of change and pose risks to our compliance and assurance activities.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

36 month initial contract period with option to extend by up to a further 36 months subject to performance, costs being within value stated above, and any suitable alternatives to the software that may emerge during this time.

II.2.14) Additional information

We intend to continue using the software for another 36 months and, if no suitable alternatives are notified to us in that time, potentially up to a further 36 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Only one possible provider to meet all requirements has been identified. Derby Homes Ltd posted the VEAT notice to confirm no other options existed following our due diligence or if a tender is required in the future, to be transparent about action taken and why. The contract term will be for 36 months initially with option to extend by up to a further 36 months to allow a competitive process in the future if alternatives exist which we have otherwise been unable to identify.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027172](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 September 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Compliance Workbook Ltd

Birkenhead

CH41 1AS

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

Companies House

08760486

Internet address

www.thecomplianceworkbook.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £189,329

Total value of the contract/lot: £189,329

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby Homes Ltd

839 London Road

Derby

DE24 8UZ

Email

DH-Procurement@derbyhomes.org

Telephone

+44 1332255223

Country

United Kingdom

Internet address

<https://www.derbyhomes.org>