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Not applicable

## **Community Safety Case Management System**

Torbay Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-028289

Procurement identifier (OCID): ocids-h6vhtk-0367df

Published 7 October 2022, 3:27pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mrs Clare Farquhar

#### **Email**

[clare.farquhar@torbay.gov.uk](mailto:clare.farquhar@torbay.gov.uk)

#### **Telephone**

+44 1803208514

#### **Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Safety Case Management System

Reference number

DN632670

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Torbay Council is seeking a single Supplier who can provide the following facilities for

Community Safety Services with their proposed solution:

- a) A back-office case management system;
- b) A customer web portal; and
- c) An agile solution.

Throughout this procurement, Community Safety Services refers to and includes Licensing,

Food Safety, Health and Safety, Housing Standards and Environmental Health, and ASB &

Vulnerability.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-025590](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit for receipt of tenders or requests to participate

Instead of

Date

13 October 2022

Local time

12:00pm

Read

Date

14 October 2022

Local time

12:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening tenders

Instead of

Date

13 October 2022

Local time

12:00pm

Read

Date

14 October 2022

Local time

12:00pm