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Not applicable

Community Safety Case Management System

Torbay Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-028289

Procurement identifier (OCID): ocids-h6vhtk-0367df

Published 7 October 2022, 3:27pm

Section I: Contracting authority/entity

I.1) Name and addresses

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

Mrs Clare Farquhar

Email

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Telephone

+44 1803208514

Country

United Kingdom

Region code

UKK42 - Torbay

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Safety Case Management System

Reference number

DN632670

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Torbay Council is seeking a single Supplier who can provide the following facilities for Community Safety Services with their proposed solution:

- a) A back-office case management system;
- b) A customer web portal; and
- c) An agile solution.

Throughout this procurement, Community Safety Services refers to and includes Licensing,

Food Safety, Health and Safety, Housing Standards and Environmental Health, and ASB &

Vulnerability.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-025590](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit for receipt of tenders or requests to participate

Instead of

Date

13 October 2022

Local time

12:00pm

Read

Date

14 October 2022

Local time

12:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening tenders

Instead of

Date

13 October 2022

Local time

12:00pm

Read

Date

14 October 2022

Local time

12:00pm