

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028262-2025>

Pipeline

Avaya Telephony Maintenance & Private Cloud Managed Services - Re-Procurement (GATS/ND)

STUDENT LOANS COMPANY

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028262

Procurement identifier (OCID): ocds-h6vhtk-05285b

Published 28 May 2025, 4:52pm

Scope

Description

Provision of maintenance and support for the Avaya telephony estate including existing IVR services

Total value (estimated)

- £8,000,000 excluding VAT
- £9,600,000 including VAT

Contract dates (estimated)

- 31 December 2026 to 31 December 2028
- 2 years, 1 day

Main category

Services

CPV classifications

- 64200000 - Telecommunications services

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

30 September 2026

Contracting authority

STUDENT LOANS COMPANY

- Companies House: 02401034
- Public Procurement Organisation Number: PMXL-3278-BCWT

Memphis Building Lingfield Point

Darlington

DL1 1RW

United Kingdom

Email: commercial_governance@slc.co.uk

Region: UKC13 - Darlington

Organisation type: Public authority - central government