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Pipeline

## **Avaya Telephony Maintenance & Private Cloud Managed Services - Re-Procurement (GATS/ND)**

STUDENT LOANS COMPANY

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028262

Procurement identifier (OCID): ocids-h6vhtk-05285b

Published 28 May 2025, 4:52pm

### **Scope**

### **Description**

Provision of maintenance and support for the Avaya telephony estate including existing IVR services

### **Total value (estimated)**

- £8,000,000 excluding VAT
- £9,600,000 including VAT

### **Contract dates (estimated)**

- 31 December 2026 to 31 December 2028
- 2 years, 1 day

## **Main category**

Services

## **CPV classifications**

- 64200000 - Telecommunications services

## **Contract locations**

- UK - United Kingdom

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## **Submission**

### **Publication date of tender notice (estimated)**

30 September 2026

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## **Contracting authority**

### **STUDENT LOANS COMPANY**

- Companies House: 02401034
- Public Procurement Organisation Number: PMXL-3278-BCWT

Memphis Building Lingfield Point

Darlington

DL1 1RW

United Kingdom

Email: [commercial\\_governance@slc.co.uk](mailto:commercial_governance@slc.co.uk)

Region: UKC13 - Darlington

Organisation type: Public authority - central government