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Tender

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

South Western Ambulance Service

F02: Contract notice

Notice identifier: 2024/S 000-028256

Procurement identifier (OCID): ocds-h6vhtk-0497f9

Published 4 September 2024, 12:53pm

The closing date and time has been changed to:

25 October 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

South Western Ambulance Service

Abbey Court, Eagle Way,

Exeter

EX2 7HY

Contact

Sharon Murphy

Email

sharon.murphy@swast.nhs.uk

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

Ambulance Service

Internet address(es)

Main address

<https://www.swast@nus.uk>

Buyer's address

<https://www.swast.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

Reference number

SWAST-3045-DDaT

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Computer Aided Dispatch (CAD)

II.1.5) Estimated total value

Value excluding VAT: £9,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

Exeter

II.2.4) Description of the procurement

Computer Aided Dispatch (CAD)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

Optional extensions 3 x 24 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

11 October 2024

Changed to:

Date

25 October 2024

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 7 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

11 October 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Option to extend by 2 x 12 months

St James, Block A, Great Park Road

Bristol

BS32 4QJ

Email

procurement@swast.nhs.uk

Country

United Kingdom

Internet address

<https://www.swast.nhs.uk>