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Tender

## **SWAST-3045-DDaT Computer Aided Dispatch (CAD)**

South Western Ambulance Service

F02: Contract notice

Notice identifier: 2024/S 000-028256

Procurement identifier (OCID): ocds-h6vhtk-0497f9

Published 4 September 2024, 12:53pm

The closing date and time has been changed to:

**25 October 2024, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Western Ambulance Service

Abbey Court, Eagle Way,

Exeter

EX2 7HY

#### **Contact**

Sharon Murphy

#### **Email**

[sharon.murphy@swast.nhs.uk](mailto:sharon.murphy@swast.nhs.uk)

**Country**

United Kingdom

**Region code**

UKK - South West (England)

**National registration number**

Ambulance Service

**Internet address(es)**

Main address

<https://www.swast@nus.uk>

Buyer's address

<https://www.swast.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SWAST-3045-DDaT Computer Aided Dispatch (CAD)

Reference number

SWAST-3045-DDaT

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Computer Aided Dispatch (CAD)

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

Main site or place of performance

Exeter

### **II.2.4) Description of the procurement**

Computer Aided Dispatch (CAD)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

Optional extensions 3 x 24 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

11 October 2024

Changed to:

Date

25 October 2024

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 7 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

11 October 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Option to extend by 2 x 12 months

St James, Block A, Great Park Road

Bristol

BS32 4QJ

Email

[procurement@swast.nhs.uk](mailto:procurement@swast.nhs.uk)

Country

United Kingdom

Internet address

<https://www.swast.nhs.uk>