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Tender

Invitation to Tender for the provision of Refuge, dispersed refuge and support for victims of domestic abuse in Herefordshire Floating Support for Men and Boys Safe Accommodation and Floating Support Lived Experience Advisory Group Co-ordination

Herefordshire Council

F02: Contract notice

Notice identifier: 2023/S 000-028255

Procurement identifier (OCID): ocds-h6vhtk-04038f

Published 25 September 2023, 5:15pm

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Contact

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Email

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Telephone

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Country

United Kingdom

Region code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=bc6db78a-bb5b-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=bc6db78a-bb5b-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Invitation to Tender for the provision of Refuge, dispersed refuge and support for victims of domestic abuse in Herefordshire Floating Support for Men and Boys Safe Accommodation and Floating Support Lived Experience Advisory Group Co-ordination

Reference number

DN691436

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender relates to support services for vulnerable adults and young people, it consists of two lots. A single contract will be awarded for each service lot. However, tenders will be welcomed from provider partnerships, consortiums or those involving sub-contracting, as well as from individual providers. The provider will be expected to mobilise ready for the new service to commence delivery on the dates specified below. The council is interested in bids from organisations with substantial knowledge and experience of providing the relevant support service for homeless or potentially homeless vulnerable individuals who may be care experienced young people and people who may have multiple complex vulnerabilities. Strong bids will also demonstrate proficiency and experience of working in an open, transparent and collaborative way across whole systems. Whilst the accommodation based and floating support services are separate tender Lots they could be operated by a single provider or consortium and the tender is constructed to allow bids for either or all Lots. To view the documentation related to this opportunity you will need to register on the portal, if you are not already register with Procontract, and express an interest in the opportunity. To Register with Procontract on the Supplying the Southwest Portal click on the link below or copy and paste the link into your browser address bar; <https://www.supplyingthesouthwest.org.uk>

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG1 - Herefordshire, Worcestershire and Warwickshire

II.2.4) Description of the procurement

Lot 1 - Refuge, dispersed refuge and support for victims of domestic abuse in Herefordshire

The provider will be expected to demonstrate innovation and flexibility in the support offered which should include;

- Advice, information, guidance, practical and emotional support.
- 24 hour telephone help-line (advice and support for victims and concerned others and professionals) for all victim-survivors of domestic abuse including men.
- Refuge accommodation will be dedicated to women and children.
- Extended refuge will be open to men or women and their respective children as required.
- Assessment of needs and risks for all family members including children.
- Safety planning for victims and their children.
- Develop and implement coordinated safety plans in conjunction with other agencies / forums where needed.
- Case working / Support co-ordination.

- Group work programmes.
- One-to-one support, based on an assessment of needs.
- Peer support.
- Signposting to appropriate positive activities.
- Appropriate managed handovers to other generic / specialist services.
- Counselling and mediation services.
- Services for children and young people – including specialist support, play therapy, mediation and counselling.
- Co-location of a specialist domestic abuse worker with Herefordshire Councils Early Help team.
- Increased focus on prevention through education and publicity
- Promote and ensure access to services for people with protected characteristics

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

LOT 2 - Safe Accommodation and Floating Support

The provider is expected to deliver at least 6 units of safe accommodation and associated housing, advocacy and one to one support for families affected by domestic abuse as follows:

- Advice, information, guidance, practical and emotional support.
- Safe accommodation and support will be open to men or women and their respective children as required. (Please note that a separate support service for men and boys is being commissioned and it is expected that where possible the provider will signpost men to this service, but will continue to support as needed e.g. housing support and advise).
- 24 hour cover for service users in case of an emergency.
- Assessment of needs and risks for all family members including children.
- Safety planning for victims and their children.
- Develop and implement coordinated safety plans in conjunction with other agencies / forums where needed.

- One-to-one support, based on an assessment of needs.
- Signposting to appropriate positive activities.
- Appropriate managed handovers to other generic / specialist services.
- Promote and ensure access to services for people with protected characteristics
- Liaison and collaboration with wider domestic abuse services including safe accommodation and specific domestic abuse support

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

LOT 3 - Floating Support for Men and Boys

The provider will be expected to demonstrate innovation and flexibility in the support offered which should include;

- Advice, information, guidance, practical and emotional support.
- Assessment of needs and risks for all family members including children where applicable.
- Safety planning for victims and their children where applicable.
- Develop and implement coordinated safety plans in conjunction with other agencies / forums where needed.
- One-to-one support, based on an assessment of needs.
- Peer support.
- Signposting to appropriate positive activities
- Appropriate managed handovers to other generic / specialist services.
- Counselling and mediation services if needed.
- Liaison and collaboration with wider domestic abuse services including safe accommodation and specific domestic abuse support for children (please see below).
- Promote and ensure access to services for people with protected characteristics
- Support to men and their families as they move into longer term accommodation within

Herefordshire.

- Delivery of a programme of preventative training and engagement targeted at men and boys domestic abuse both as victims and as potential perpetrators

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

LOT 4 - Lived Experience Advisory Group Co-ordination

- The initial development of the LEAG has already been undertaken under a current contract. This contract seeks to continue the development of this network and ensure that the voices of people with lived experience are heard and used to influence commissioning and service development across the two counties.
- Implementation of the Lived Experience Engagement Strategy, work plan and monitoring / evaluating its impact. Including embedding a long-term, sustainable approach to meaningful co-production, consultation, and engagement across Herefordshire and Worcestershire.
- Coordination and continuation of the Lived Experience Advisory Group, including ensuring members contribute to strategic documents and the design of the new DA service as a key priority
- Planning, coordination, and delivery of recommendations / key projects / activities

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 September 2023

Local time

5:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire and District council

Hereford

Country

United Kingdom