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Not applicable

Systems Partner to Develop a Customer Relationship Management Application

West Yorkshire Combined Authority

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-028249

Procurement identifier (OCID): ocids-h6vhtk-0402be

Published 25 September 2023, 4:51pm

Section I: Contracting authority/entity

I.1) Name and addresses

West Yorkshire Combined Authority

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

Contact

Gary Johnson

Email

commercialteam@westyorks-ca.gov.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

8876556

Internet address(es)

Main address

<https://www.westyorks-ca.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103257>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Systems Partner to Develop a Customer Relationship Management Application

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is a republication of 48112 - MCA Digital Customer Relationship Management.

The Combined Authority is investing in technology to transform how it, and its Local Authority partners, engage with and support businesses and individuals with support and funding. The development of the system aligns with the Combined Authority's position as a Microsoft House and the benefits this brings in terms of interoperability of systems and ease of use for employees.

The budget for this project is £370k.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-027947](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.1.5)

Instead of

Text

£250,000

Read

Text

£370,000

VII.2) Other additional information

Please be advised the original notice stated that the value of this procurement was £250k, however this figure is £370k.