

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028211-2024>

Contract

YPO - 001205 Electronic Catering Management and Payment Solutions

YPO

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

F03: Contract award notice

Notice identifier: 2024/S 000-028211

Procurement identifier (OCID): ocds-h6vhtk-03e024

Published 4 September 2024, 9:09am

Section I: Contracting authority

I.1) Name and addresses

YPO

41 Industrial Park

Wakefield

WF2 0XE

Contact

Contracts Team

Email

Contacts@ypo.co.uk

Telephone

+44 1924664685

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<http://www.ypo.co.uk/>

Buyer's address

<https://procontract.due-north.com/register?ReadForm>

I.1) Name and addresses

Association of North East Councils, trading as the North East Procurement Organisation (NEPO)

Gateshead

NE8 3DF

Email

nick.mcdonald@nepo.org

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

<http://www.nepo.org>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

YPO - 001205 Electronic Catering Management and Payment Solutions

Reference number

001205

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

YPO are looking for Providers to be appointed onto a Framework Agreement for the provision of Electronic Catering Management and Payment Solutions. YPO's intention is to create a compliant route to market for our customers and also the awarded Suppliers. It is to enable the public sector a route to purchasing Electronic Catering Management and Payment solutions from one Framework with an array of Suppliers and offerings.

YPO is the lead Public Sector Buying Organisation for this Framework Agreement working

in

collaboration with NEPO.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,000,000

II.2) Description

II.2.1) Title

Lot 1a Electronic Meal Ordering and Catering Management for the NHS - Cloud Hosted

Lot No

1a

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package

- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72230000 - Custom software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1a is for the provision of Electronic Meal Ordering and Catering Management solutions - Cloud Hosted across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 20th August 2024 – 19th August 2026 with the option of 1 x 24 months extension to 19th August 2028, after the initial two years.

The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 20th August 2024 – 19th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1b - Electronic Meal Ordering and Catering Management for the NHS On Premise

Lot No

1b

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

- 48110000 - Point of sale (POS) software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55510000 - Canteen services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1b is for the provision of Electronic Meal Ordering and Catering Management solutions - On Premises across the NHS or any other hospital or Health and Social Care environment which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper, and time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 20th August 2024 – 19th August 2026 with the option of 1 x 24 months extension to 19th August 2028, after the initial two years.

The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 20th August 2024 – 19th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Electronic Meal Ordering and Catering Management for Wider Public Sector

(WPS)

Lot No

2

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48219300 - Administration software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48430000 - Inventory management software package
- 55500000 - Canteen and catering services
- 55510000 - Canteen services
- 55524000 - School catering services
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212180 - Medical software development services
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services

- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 is for the provision of Electronic Meal Ordering and Catering Management solution hosted within the cloud, which enables end users to order meals digitally, and the Contracting Authority to manage any food related information for the purposes of reducing waste, paper and time. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically primary schools.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 20th August 2024 – 19th August 2026 with the option of 1 x 24 months extension to 19th August 2028, after the initial two years.

The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 20th August 2024 – 19th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Cashless Catering Systems

Lot No

3

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48110000 - Point of sale (POS) software package
- 48170000 - Compliance software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package

- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48500000 - Communication and multimedia software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 55500000 - Canteen and catering services
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software
- 72212000 - Programming services of application software
- 72212517 - IT software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 is for the provision of Cashless Catering Systems, which will be hosted within the cloud. The system will allow for payment and recognition methods which enable the end user to utilise the account and pay for meals. This Lot will be open to the whole of the Public Sector but it is expected to be utilised primarily within education environments, more specifically secondary schools.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 20th August 2024 – 19th August 2026 with the option of 1 x 24 months extension to 19th August 2028, after the initial two years.

The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 20th August 2024 – 19th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Online Payment Solutions

Lot No

4

II.2.2) Additional CPV code(s)

- 30213200 - Tablet computer
- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package
- 48210000 - Networking software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48219400 - Transaction server software package
- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48440000 - Financial analysis and accounting software package
- 48450000 - Time accounting or human resources software package
- 48700000 - Software package utilities
- 48900000 - Miscellaneous software package and computer systems
- 72200000 - Software programming and consultancy services
- 72211000 - Programming services of systems and user software

- 72212000 - Programming services of application software
- 72212110 - Point of sale (POS) software development services
- 72212517 - IT software development services
- 72227000 - Software integration consultancy services
- 72230000 - Custom software development services
- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72264000 - Software reproduction services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 is for the provision of Online Payment Solutions, which will be hosted within the cloud. The system will allow for payment methods which enable the end user to utilise the account and pay for items. This Lot will be open to the whole of the Public Sector but utilised primarily within education environments.

A secure online payment system allowing end users to pay for items/services digitally, and incorporate future cashless options, remaining in line with all relevant up to date regulations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55%

Quality criterion - Name: Social Value, Sustainability and Modern Slavery / Weighting: 15%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will cover the period from 20th August 2024 – 19th August 2026 with the option of 1 x 24 months extension to 19th August 2028, after the initial two years.

The decision to extend the Framework period will be taken by the end of April 2026 and will be dependent on satisfactory completion of all aspects of the Framework to date, the current market conditions for this category and YPO's contracting structures. Suppliers will be made aware of the decision to take extensions 3 months prior. The maximum contract period will therefore be 4 years, from 20th August 2024 – 19th August 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-012361](#)

Section V. Award of contract

Contract No

001205

Lot No

1a

Title

Lot 1a - Electronic Meal Ordering and Catering Management for the NHS - Cloud Hosted

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

SchoolGrid Ltd

Livingston

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Parent Pay Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Kafoodle Limited

Epsom

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.3) Name and address of the contractor

Vericool Limited

Huntingdon

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nutritics Limited

Swords

Country

Ireland

NUTS code

- IE061 - Dublin

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Synbiotix Solutions Limited

Hamel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dataym (UK) Limited

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section V. Award of contract

Contract No

001205

Lot No

1b

Title

Lot 1b - Electronic Meal Ordering and Catering Management for the NHS On Premise

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Vericool Limited

Huntingdon

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Synbiotix Solutions Limited

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Datasym (UK) Limited

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section V. Award of contract

Contract No

001205

Lot No

2

Title

Lot 2 - Electronic Meal Ordering and Catering Management for Wider Public Sector (WPS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Vericool Limited

Huntingdon

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SchoolGrid Ltd

Livingston

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Parent Pay Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

School Catering Support Limited

Eastwood

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Nutritics Limited

Swords

Country

Ireland

NUTS code

- IE061 - Dublin

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Synbiotix Solutions Limited

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section V. Award of contract

Contract No

001205

Lot No

3

Title

Lot 3 - Cashless Catering Systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

SchoolGrid Ltd

Livingston

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Parent Pay Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SF Software Limited T/A Pebble

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

CRB Cunninghams Limited

Loanhead

Country

United Kingdom

NUTS code

- UKM73 - East Lothian and Midlothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VeriCool Ltd

Huntingdon

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Datasym (UK) Limited

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section V. Award of contract

Contract No

001205

Lot No

4

Title

Lot 4 - Online Payment Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2024

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

SchoolGrid Ltd

Livingston

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Parent Pay Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

CRB Cunninghams Limited

Loanhead

Country

United Kingdom

NUTS code

- UKM73 - East Lothian and Midlothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

sQuidcard Ltd

Surbiton

Country

United Kingdom

NUTS code

- UKJ25 - West Surrey

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

VeriCool Ltd

Huntingdon

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tucasi Limited

Wallingford

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section VI. Complementary information

VI.3) Additional information

YPO are purchasing on the behalf of other contracting authorities. Please see the below link for details: <https://www.ypo.co.uk/about/customers/permmissible-users> .

YPO will incorporate a standstill period at the point of notification of the award of the contract is provided to all bidders. The standstill period will be for a minimum of 10 calendar days, and provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom