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Tender

Background support, Orchid House Thirsk

Thirteen Housing Group Limited

F02: Contract notice

Notice identifier: 2021/S 000-028206

Procurement identifier (OCID): ocds-h6vhtk-02f59b

Published 11 November 2021, 9:48am

Section I: Contracting authority

I.1) Name and addresses

Thirteen Housing Group Limited

2 Hudson Quay, Windward Way

Middlesbrough

TS2 1QG

Email

procurement@thirteengroup.co.uk

Telephone

+44 03001111000

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://in-tendhost.co.uk/thirteengroup>

Buyer's address

www.thirteengroup.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/thirteengroup>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/thirteengroup>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Background support, Orchid House Thirsk

Reference number

THIR 21 459

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Extra Care provides a safe and secure self-contained accommodation for vulnerable adults who require varying levels of care and support to enable them to live independently in a home environment. Thirteen have been delivering Extra Care schemes for 14 years. Orchid House is one of the ten Extra Care schemes we have developed and is based in Sowerby, Thirsk, YO7 1JP. The scheme consists of ninety units and is a mix of apartments and bungalows. We are contractually required by North Yorkshire County Council to commission a care provider who will be based on site. We require the new provider to be in place and operational by February 2022.

II.1.5) Estimated total value

Value excluding VAT: £830,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

This contract consists of 168 guaranteed hours per week. Background support includes the following activities:• Responding to queries about rent, service charges and background charge.• Assistance and support with housing benefit claims.• Reporting repairs.• Scheme and tours/inspections.• Fire and safety plans and Personal Evacuation Plans and fire simulations.• Responsibility for the security of the building - checks of communal doors and monitoring of access by visitors and contractors.• Respond to emergency calls (through internal assistive technology equipment)• Ad hoc personal care and assistance

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £830,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial term of 3 years plus extension options of 1 year plus 1 year

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Approved Supplier on North Yorkshire County Council's Provider Framework

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

16 December 2021

Local time

12:05pm

Place

Thirteen Housing Group, Middlesbrough

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum 10 calendar day standstill period from the day the information on the award of the contract is communicated to tenderers. If an appeal regarding the award of the contract has not been fully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be started within 30 days beginning with the date when the aggrieved party first knew, or ought to have known, that grounds for starting proceedings had arisen. The Court may extend the time limit for starting proceedings where the Court considers that there is a good reason for doing so but not so as to permit proceedings to be started more than 3 months after that date. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If the contract has been entered into the Court may only award damages, or where the contract award procedures have not been followed correctly, declare the contract to be •ineffective•.

VI.4.4) Service from which information about the review procedure may be obtained

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom