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Tender

## **Reopening Sandwell Domiciliary Care Service**

Reopening Sandwell Domiciliary Care Service

F02: Contract notice

Notice identifier: 2023/S 000-028185

Procurement identifier (OCID): ocids-h6vhtk-040359

Published 25 September 2023, 12:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Reopening Sandwell Domiciliary Care Service

Sandwell Metropolitan Borough Council, PO Box 2374, Oldbury

Oldbury

B69 3DB

#### **Contact**

Dorian Moon

#### **Email**

[DomCare\\_Project@sandwell.gov.uk](mailto:DomCare_Project@sandwell.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKG37 - Sandwell

**Internet address(es)**

Main address

[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sandwellmbc>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Reopening Sandwell Domiciliary Care Service

Reference number

Reopening ASC084

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Reopening of ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to Reopen the ITT for the addition of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers appointed will be required to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service, across both Tier 1 and Tier 2, will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 85310000 - Social work services
- 98000000 - Other community, social and personal services
- 85323000 - Community health services
- 85140000 - Miscellaneous health services
- 85100000 - Health services
- 85312200 - Homedelivery of provisions
- 85300000 - Social work and related services
- 85312400 - Welfare services not delivered through residential institutions
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

### **II.2.4) Description of the procurement**

Reopening of ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to Reopen the ITT for the addition of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers appointed will be required to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service, across both Tier 1 and Tier 2, will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in

their own homes. The hourly rate for the period 1 April 2023 to 31 March 2024 is £18.40 for the service has been set by the Council which will be reviewed annually in April of each year. Where appropriate, rates will be increased using a Fee Rate Escalator or through Market Sustainability uplifts. Where a Market Sustainability uplift has been utilised then the Fee Rate Escalator will not apply for that year. Details of the Fee Rate Escalator are contained in the Procurement Documents. Providers will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care and whilst participating in the further implementation of the personalisation agenda, giving citizens greater choice and control in this process. The overarching Domiciliary Care Service Agreement commenced on 1st September 2022 for an initial period of 5 years with the option of extending for up to an additional 5 years. The Effective Date for the Reopening of the service is 2nd April 2024. Bidders attention is drawn to and they should note the following: a) There is no guarantee of volumes of work as referrals can decrease and / or increase; b) There is no guarantee that all Providers will receive an equal share of the work; c) Use of the Council's eBrokerage System for Referrals will be mandatory; d) The Terms and Conditions of Agreement Document, attached as Appendix 4 of the ITT, fully reflects services currently being provided by existing organisations and TUPE will NOT apply; e) This is the first Reopening of the ITT and the Tender will continue to be Reopened every 6 to 12 months, or at such other times at the sole discretion of the Council, for the addition, subject to passing evaluation, of Providers to the Tier 2 List – full details are contained in the ITT documents; f) The Tier 1 List will be Refreshed every 2 to 4 years, or at such other times at the sole discretion of the Council, full details are contained in the ITT documents.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

2 April 2024

End date

31 August 2032

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-Tend Supplier Portal. If you have any problems registering or uploading tender documents via the website, then please contact the In-Tend Support team directly by phoning 0844 2728810 or emailing [support@in-tend.co.uk](mailto:support@in-tend.co.uk)

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As detailed in the ITT documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the ITT documents and Appendix 4 - Terms and Conditions of Agreement

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 October 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 October 2023

Local time

1:00pm

Place

Sandwell MBC



## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

### VI.3) Additional information

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-Tend Supplier Portal. From here you will be able to register your company, express an interest in the opportunity, and gain immediate access to the ITT and other related documents. Once you have registered with the website and you are logged in, from the top menu bar click on Tenders to list all the current opportunities. Once you have found the relevant opportunity you should click on View Details in order to Express Interest. You need to click the "opt in" button to view, download the documents and submit a Tender Response. For a Step by Step user guide to the Sandwell MBC In-Tend Supplier Portal please click on the 'Guidance for Suppliers' section of the website. All clarification questions and procurement responses must be carried out via the Sandwell MBC In-Tend Supplier Portal. If you have any problems registering or uploading tender documents via the website, then please contact the In-Tend Support team directly by phoning 0844 2728810 or emailing [support@in-tend.co.uk](mailto:support@in-tend.co.uk). Tender Response Documents must be submitted no later than 13.00 hours on 25 October 2023. Reasons for not dividing into Lots: 1) There will be a Borough wide, Single Service Model incorporating a large volume of Providers split across two tiers which will have been determined through evaluation; 2) Dividing into lots could restrict services being provided across the Borough and may lead to a restriction of competition; 3) Dividing into lots could risk making the contract excessively technically difficult or expensive to manage; 4) The nature of the Service Model spreads the risk across a large volume of Providers, promotes social value by having a diverse supply base where there will be a range of predominantly local suppliers, and supports the maintenance of a healthy market; 5) The benefits of Lots is negated by utilising the Service Model whereby Providers will be able to apply for inclusion at regular intervals.

### VI.4) Procedures for review

#### VI.4.1) Review body

The High Court of England

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Sandwell MBC will incorporate a Standstill Period at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period will be for a minimum of 10 calendar days providing time for unsuccessful tenderers to challenge the award decision before the contract is entered into.