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Tender

Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)

English Heritage

F02: Contract notice

Notice identifier: 2022/S 000-028185

Procurement identifier (OCID): ocds-h6vhtk-0373b7

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Section I: Contracting authority

I.1) Name and addresses

English Heritage

The Engine House

Swindon

SN2 2EH

Email

Gary.Dutton@english-heritage.org.uk

Country

United Kingdom

NUTS code

UKK14 - Swindon

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)

Reference number

P/REF EH 00001899

II.1.2) Main CPV code

- 48110000 - Point of sale (POS) software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

One or more Implementation and Support Partners are needed to assist English Heritage in its delivery of a new EPoS, Stock and Sales, and Ticketing Admissions solution and associated technologies using existing hardware where possible.

II.1.5) Estimated total value

Value excluding VAT: £3,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package
- 48430000 - Inventory management software package
- 72212430 - Inventory management software development services
- 72212110 - Point of sale (POS) software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

English Heritage is soon to complete a programme which will move much of the architecture onto the Microsoft Azure cloud platform. As part of the broader Technology Services strategy, we are focused on using Microsoft technologies where possible and are also nearing the completion of a Microsoft Dynamics Customer Relationship Management (CRM) solution which will be one of the key integrations with this solution. A potential solution might leverage the Microsoft Dynamics Power Platform and store its solution specific data within the Dataverse whilst leveraging existing Dataverse tables. The proposed solution should offer integration through REpresentational State Transfer

(REST) Application Programming Interfaces (APIs) to enable integration with

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 March 2023

End date

31 March 2028

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 10

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 November 2022

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

30 January 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom