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Tender

## **Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)**

English Heritage

F02: Contract notice

Notice identifier: 2022/S 000-028185

Procurement identifier (OCID): ocds-h6vhtk-0373b7

Published 7 October 2022, 10:06am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

English Heritage

The Engine House

Swindon

SN2 2EH

#### **Email**

[Gary.Dutton@english-heritage.org.uk](mailto:Gary.Dutton@english-heritage.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKK14 - Swindon

#### **Internet address(es)**

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)

Reference number

P/REF EH 00001899

#### **II.1.2) Main CPV code**

- 48110000 - Point of sale (POS) software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

One or more Implementation and Support Partners are needed to assist English Heritage in its delivery of a new EPoS, Stock and Sales, and Ticketing Admissions solution and associated technologies using existing hardware where possible.

**II.1.5) Estimated total value**

Value excluding VAT: £3,600,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.2) Additional CPV code(s)**

- 48110000 - Point of sale (POS) software package
- 48430000 - Inventory management software package
- 72212430 - Inventory management software development services
- 72212110 - Point of sale (POS) software development services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

English Heritage is soon to complete a programme which will move much of the architecture onto the Microsoft Azure cloud platform. As part of the broader Technology Services strategy, we are focused on using Microsoft technologies where possible and are also nearing the completion of a Microsoft Dynamics Customer Relationship Management (CRM) solution which will be one of the key integrations with this solution. A potential solution might leverage the Microsoft Dynamics Power Platform and store its solution specific data within the Dataverse whilst leveraging existing Dataverse tables. The proposed solution should offer integration through REpresentational State Transfer

(REST) Application Programming Interfaces (APIs) to enable integration with

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

31 March 2023

End date

31 March 2028

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 November 2022

Local time

5:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

30 January 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

English Heritage

Swindon

Country

United Kingdom