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Tender

# Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)

**English Heritage** 

F02: Contract notice

Notice identifier: 2022/S 000-028185

Procurement identifier (OCID): ocds-h6vhtk-0373b7

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# **Section I: Contracting authority**

#### I.1) Name and addresses

**English Heritage** 

The Engine House

Swindon

SN2 2EH

#### **Email**

Gary.Dutton@english-heritage.org.uk

#### Country

**United Kingdom** 

#### **NUTS** code

UKK14 - Swindon

#### Internet address(es)

Main address

https://in-tendhost.co.uk/english-heritage/aspx/Home

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/english-heritage/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/english-heritage/aspx/Home

Tenders or requests to participate must be submitted to the above-mentioned address

#### I.4) Type of the contracting authority

Body governed by public law

### I.5) Main activity

Recreation, culture and religion

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Electronic Point of Sale (EPoS) Replacement Programme - System Implementation and Support Partner(s)

Reference number

P/REF EH 00001899

#### II.1.2) Main CPV code

• 48110000 - Point of sale (POS) software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

One or more Implementation and Support Partners are needed to assist English Heritage in its delivery of a new EPoS, Stock and Sales, and Ticketing Admissions solution and associated technologies using existing hardware where possible.

#### II.1.5) Estimated total value

Value excluding VAT: £3,600,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

- 48110000 Point of sale (POS) software package
- 48430000 Inventory management software package
- 72212430 Inventory management software development services
- 72212110 Point of sale (POS) software development services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

English Heritage is soon to complete a programme which will move much of the architecture onto the Microsoft Azure cloud platform. As part of the broader Technology Services strategy, we are focused on using Microsoft technologies where possible and are also nearing the completion of a Microsoft Dynamics Customer Relationship Management (CRM) solution which will be one of the key integrations with this solution. A potential solution might leverage the Microsoft Dynamics Power Platform and store its solution specific data within the Dataverse whilst leveraging existing Dataverse tables. The proposed solution should offer integration through REpresentational State Transfer

(REST) Application Programming Interfaces (APIs) to enable integration with

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 March 2023

End date

31 March 2028

This contract is subject to renewal

No

#### II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 10

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

#### III.1) Conditions for participation

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

#### Section IV. Procedure

#### **IV.1) Description**

#### IV.1.1) Type of procedure

Competitive dialogue

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 November 2022

Local time

5:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

30 January 2023

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

**English** 

# Section VI. Complementary information

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom