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Tender

## **Portfolio, programme and project management (PPM) solution**

H M Revenue and Customs

F02: Contract notice

Notice identifier: 2021/S 000-028164

Procurement identifier (OCID): ocds-h6vhtk-02b732

Published 10 November 2021, 4:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

H M Revenue and Customs

Customs House Annexe,20 Lower Thames Street

LONDON

EC3R6EE

#### **Contact**

Adam Garside

#### **Email**

[adam.garside@hmrc.gov.uk](mailto:adam.garside@hmrc.gov.uk)

#### **Telephone**

+44 3000566476

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Portfolio, programme and project management (PPM) solution

Reference number

SR692960276

#### **II.1.2) Main CPV code**

- 72212330 - Scheduling and productivity software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a significant multi year portfolio in excess of £4 billion covering some of the central government strategic priorities including transparency in borders and trade, Covid 19 economic recovery, and delivering a modern tax authority. Given the significant of the portfolio and the complex mix of programmes and projects effective project management is a critical requirement to manage this landscape. As an enabler to this strategy an appropriate IT solution in the form of a Portfolio Tooling Solution is required in order to support the delivery and management of these objectives.

The current landscape is a mixture of tooling and solutions which need to be modernised in order to meet the demands. In the transformation portfolio there is a specific lack of a strategic tool and a significant reliance on a multitude of IT interfaces including the likes of Microsoft Office solutions including Project and Excel which do not provide the appropriate level of interface and analysis to manage a large and complex portfolio.

In order to create an effective approach to project and portfolio management this bid will seek innovative solutions from the market where bidders will be asked to provide this solution to the requirement set.

The competition will seek proposals and innovative solutions for portfolio tooling including a programme and project management solution with associated professional services. The immediate requirement will be for a portfolio tooling solution with additional services such as project tooling to be considered as a future option under a review clause.

The intention of the contracting model is to contract with a single provider for the software and professional services. The bidder providing the software must be the prime supplier with whom the Authority contracts with under either an OEM or re-seller model who is technically and professional capable of meeting the requirements. The professional services requirement must be met by the prime bidder either via a direct OEM model or subcontracting model. The Department will not contract directly with sub-contractors.

The intention of this competition will be to seek proposals and innovations to the set of requirements as outlined in the Indicative requirements to meet the Authorities projected future need.

The basis for this procurement will require a SaaS turnkey solution comprising of the following high-level components:

Software tooling for portfolio management and future solutions including, but not limited to project tooling

Implementation of the proposed solution within HMRCs architecture

Configuration of the tooling solution

Where required customisation (in line with the Transformation Group: PPM Tool Statement of Requirements document) and a roadmap for customisation of the solution

Initial training for HMRC staff to use the solution

Ongoing product maintenance over the term of the agreement

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

In line with HMRCs 10 year tax strategy, the Department has a core directive to improve the way in which it delivers effective portfolio and project management across its Transformation Group. This is a highly complex environment and encompasses a multiyear portfolio in excess of £4 billion. As an enabler to this strategy, an appropriate IT solution in the form of a portfolio and project management tooling solution, is required in order to support the delivery of these objectives. Therefore, through this procurement exercise the Department is looking for suppliers who are able to provide:

- A portfolio and project management tooling solution
- Professional services to aid the implementation, integration, development, maintenance and training of the chosen solution

This is a multiyear 5+1+1 (7 year) opportunity with a maximum total contract value of £9M (£9,000,000 less VAT). Further details are available via the Departments SAP Ariba E-procurement system. Ample opportunity has been provided for clarification so please review the documents first before issuing any clarification questions.

The opportunity is now live through the SAP Ariba system. Please follow these instructions carefully if you wish to participate:

A) If you have worked with us before and are already registered on the SAP Ariba system, then please follow these instructions:

- Please confirm by email to [Adam.garside@hmrc.gov.uk](mailto:Adam.garside@hmrc.gov.uk) and [Patricia.cooper@hmrc.gov.uk](mailto:Patricia.cooper@hmrc.gov.uk) also CC'ing [e.procurement@HMRC.GOV.UK](mailto:e.procurement@HMRC.GOV.UK) including the following SAP Ariba details:

o Your SAP Ariba account ID: ANxxxxxx

o Your organisation's name:

o Your name:

o Your email address:

o Your telephone number:

- You will then be sent an email link to the opportunity live in SAP Ariba and be able to access all of the relevant documentation.

B) For those of you who have not worked with us previously and not registered on our E-procurement system, please follow these instructions:

- Please follow the instructions embedded in this document >

- Once registered please send the following details to [Adam.garside@hmrc.gov.uk](mailto:Adam.garside@hmrc.gov.uk), [Patricia.cooper@hmrc.gov.uk](mailto:Patricia.cooper@hmrc.gov.uk) and [e.procurement@hmrc.gov.uk](mailto:e.procurement@hmrc.gov.uk) :

o Your SAP Ariba account ID: ANxxxxxx

o Your organisation's name:

o Your name:

o Your email address:

o Your telephone number:

- You will then be sent an email link to the opportunity live in SAP Ariba and be able to access all of the relevant documentation.

Suppliers wishing to participate are required to register on the Buyer's SAP Ariba e-Sourcing portal by replying to this email and sending the Authority the details outlined in section 8 of the attached document. Prior to being given access to an eSourcing Event, a Candidate/Tenderer must obtain a SAP Ariba Supplier Network registration number. Registration can be accomplished by accessing the Authority's registration home page via the following link:

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>.

Candidates/Tenderers will only be able to access the eSourcing Event once registration has been completed. Once Candidates/Tenderers have completed the registration process referred to above, the eSourcing portal home page can be accessed via the following link:

<http://seller.ariba.com>

Further information about HMRC's procurement tool SAP Ariba, a Suppliers Guide and general information about supplying to HMRC is available on the HMRC website: [www.hmrc.gov.uk/about/supplying.htm](http://www.hmrc.gov.uk/about/supplying.htm) If you have already registered on SAP Ariba then you may also need to re-register on HMRC's SAP Ariba in order to be added to the event.

The Supplier has sole responsibility for complying with the registration requirement and responding to the ITT or Event in SAP Ariba.

The Authority accepts no responsibility or liability whatsoever with regard to it or any delays in relation to the registration or responses to this ITT or Event.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £9,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Including 2 x 12 month extension periods.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-012224](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 December 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom