This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/028148-2022

Contract

BSP-21-036 - ICT Projects Services Framework

Education Authority NI

Middletown Centre for Autism

NI Council For Integrated Education

Council for Catholic Maintained Schools

Council for the Curriculum Examinations and Assessment

Department of Education NI

Armagh Observatory

Armagh Planetarium

Comhairle na Gaelscolaíochta

Youth Council for Northern Ireland

General Teaching Council for Northern Ireland

F03: Contract award notice

Notice identifier: 2022/S 000-028148

Procurement identifier (OCID): ocds-h6vhtk-033115

Published 6 October 2022, 4:28pm

Section I: Contracting authority

I.1) Name and addresses

Education Authority NI

Ballee Centre, Ballee Road West

Ballymena

BT42 2HS

Contact

business.procureeani.org.uk

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Middletown Centre for Autism

35 Rathtrillick Park

Middletown

BT60 4HZ

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

NI Council For Integrated Education

25 College Gardens

Belfast

BT9 6BS

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Council for Catholic Maintained Schools

160 High Street

Holywood
BT18 9HT
Email
business.procure@eani.org.uk
Country
United Kingdom
Region code
UK - United Kingdom
Internet address(es)
Main address
https://etendersni.gov.uk/epps
Buyer's address
https://etendersni.gov.uk/epps
I.1) Name and addresses
Council for the Curriculum Examinations and Assessment
29 Clarendon Rd, Clarendon Dock
Belfast
BT1 3BG
Email
business.procure@eani.org.uk
Country
United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Department of Education NI

Rathgael House

Bangor

BT19 7PR

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Armagh Observatory
College Hill
Armagh
BT61 9DG
Email
business.procure@eani.org.uk
Country
United Kingdom
Region code
UK - United Kingdom
Internet address(es)
Main address
https://etendersni.gov.uk/epps
Buyer's address
https://etendersni.gov.uk/epps
I.1) Name and addresses
Armagh Planetarium
College Hill
Armagh
BT61 9DB
Email
business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Comhairle na Gaelscolaíochta

Westgate House, 4 Queen Street

Belfast

BT1 6ED

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

Youth Council for Northern Ireland

Forestview, Purdy's Lane

Belfast

BT8 7AR

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.1) Name and addresses

General Teaching Council for Northern Ireland

3rd Floor Albany House, 73 - 75 Great Victoria Street

Belfast

BT2 7AF

Email

business.procure@eani.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BSP-21-036 - ICT Projects Services Framework

II.1.2) Main CPV code

• 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,000,000

II.2) Description

II.2.1) Title

Lot 1 - Project Management Services, Business Analysis Services and PMO services including Project Manager, Business Analysis, Project Management Office Support PMO

Lot No

1

II.2.2) Additional CPV code(s)

- 79610000 Placement services of personnel
- 79611000 Job search services
- 79612000 Placement services of office-support personnel
- 79620000 Supply services of personnel including temporary staff
- 79621000 Supply services of office personnel

II.2.3) Place of performance

NUTS codes

• UKN - Northern Ireland

II.2.4) Description of the procurement

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.2.5) Award criteria

Quality criterion - Name: AC1 - Nominated Worker Experience / Weighting: 50

Quality criterion - Name: AC2 - Contracted Management / Weighting: 10

Cost criterion - Name: AC3 - Total Contract Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Participating bodies to include Controlled Schools Support Council CSSC. The values noted for each Lot are estimates only and EA reserves the right to apportion the overall Framework value to the various lots as required up to the overall maximum Framework value as set out at II.1.7.

II.2) Description

II.2.1) Title

Lot 2 - Solution Architect, Enterprise Architect

Lot No

2

II.2.2) Additional CPV code(s)

- 79610000 Placement services of personnel
- 79611000 Job search services
- 79612000 Placement services of office-support personnel
- 79620000 Supply services of personnel including temporary staff
- 79621000 Supply services of office personnel

II.2.3) Place of performance

NUTS codes

· UKN - Northern Ireland

II.2.4) Description of the procurement

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.2.5) Award criteria

Quality criterion - Name: AC1 - Nominated Worker Experience / Weighting: 50

Quality criterion - Name: AC2 - Contract Management / Weighting: 10

Cost criterion - Name: AC3 - Total Contract Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Participating bodies to include Controlled Schools Support Council CSSC. The values noted for each Lot are estimates only and EA reserves the right to apportion the overall Framework value to the various lots as required up to the overall maximum Framework value as set out at II.1.7.

II.2) Description

II.2.1) Title

Lot 3 - CRM Development Management

Lot No

3

II.2.2) Additional CPV code(s)

- 79610000 Placement services of personnel
- 79611000 Job search services
- 79612000 Placement services of office-support personnel
- 79620000 Supply services of personnel including temporary staff
- 79621000 Supply services of office personnel

II.2.3) Place of performance

NUTS codes

· UKN - Northern Ireland

II.2.4) Description of the procurement

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.2.5) Award criteria

Quality criterion - Name: AC1 - Nominated Worker Experience / Weighting: 50

Quality criterion - Name: AC2 - Contract Management / Weighting: 10

Cost criterion - Name: AC3 - Total Contract Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Participating bodies to include Controlled Schools Support Council CSSC. The values noted for each Lot are estimates only and EA reserves the right to apportion the overall Framework value to the various lots as required up to the overall maximum Framework value as set out at II.1.7.

II.2) Description

II.2.1) Title

Lot 4 - Data Architecture and Analysis including Data Systems Architect and Data Analyst

Lot No

4

II.2.2) Additional CPV code(s)

- 79610000 Placement services of personnel
- 79611000 Job search services
- 79612000 Placement services of office-support personnel
- 79620000 Supply services of personnel including temporary staff
- 79621000 Supply services of office personnel

II.2.3) Place of performance

NUTS codes

• UKN - Northern Ireland

II.2.4) Description of the procurement

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.2.5) Award criteria

Quality criterion - Name: AC1 - Nominated Worker Experience / Weighting: 50

Quality criterion - Name: AC2 - Contract Management / Weighting: 10

Cost criterion - Name: AC3 - Total Contract Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Participating bodies to include Controlled Schools Support Council CSSC. The values noted for each Lot are estimates only and EA reserves the right to apportion the overall Framework value to the various lots as required up to the overall maximum Framework value as set out at II.1.7.

II.2) Description

II.2.1) Title

Lot 5 - ICT Security Consultant

Lot No

5

II.2.2) Additional CPV code(s)

• 79610000 - Placement services of personnel

- 79611000 Job search services
- 79612000 Placement services of office-support personnel
- 79620000 Supply services of personnel including temporary staff
- 79621000 Supply services of office personnel

II.2.3) Place of performance

NUTS codes

UKN - Northern Ireland

II.2.4) Description of the procurement

EA invites tenders for the provision of ICT Projects Services Framework, for a 4 year framework agreement on an as and when required basis. The tender is divided into 5 Lots. Tenderers may bid for one or more Lots. The administering procurement office for this tender, on behalf of EA, will be the Business Services and Products Procurement Category, based in Ballymena.

II.2.5) Award criteria

Quality criterion - Name: AC1 - Nominated Worker Experience / Weighting: 50

Quality criterion - Name: AC2 - Contract Management / Weighting: 10

Cost criterion - Name: AC3 - Total Contract Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Participating bodies to include Controlled Schools Support Council CSSC. The values noted for each Lot are estimates only and EA reserves the right to apportion the overall Framework value to the various lots as required up to the overall maximum Framework value as set out at II.1.7.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-010871</u>

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1 - Project Management Services, Business Analysis Services and PMO services including Project Manager, Business Analysis, Project Management Office Support (PMO)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

Karen.Duffy@paconsulting.com

Telephone

+44 2890736779

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

ERNST YOUNG LLP

1 More Place

LONDON

SE1 7EU

Email

pat.beattie@uk.ey.com

Country

United Kingdom

NUTS code

• UKN - Northern Ireland

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

Deloitte - Main Account MCS/LLP

Hill House

LONDON

EC4A £JR

Email

cpdtenders@deloitte.co.uk

Country

United Kingdom

NUTS code

• UKN - Northern Ireland

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,100,000

Total value of the contract/lot: £1,100,000

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2 - Solution Architect, Enterprise Architect

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ACTICA CONSULTING LTD

4 Stirling House

GUILDFORD

GU2 7RF Email opportunities@actica.co.uk Telephone +44 1483484090 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME Yes V.2.3) Name and address of the contractor Deloitte - Main Account MCS/LLP Hill House **LONDON** EC4A 3JR Email cpdtenders@deloitte.co.uk Telephone +44 2890322861 Fax

+44 2890531336 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME No V.2.3) Name and address of the contractor **ERNST YOUNG LLP** 1 More Place **LONDON** SE1 7EU Email pat.beattie@uk.ey.com Telephone +44 2079512000 Country **United Kingdom NUTS** code • UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

KPMG

The Soloist Building, 1 Lanyon Place

Belfast

BT1 3LP

Email

ie-fm-belfasttenders@kpmg.ie

Telephone

+44 2890243377

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Bel	lfast

BT1 4JE

Email

Karen.Duffy@paconsulting.com

Telephone

+44 2890736779

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3 - CRM Development Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast

BT1 4JE Email Karen.Duffy@paconsulting.com Telephone +44 2890736779 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME No V.2.3) Name and address of the contractor **ERNST YOUNG LLP** 1 More Place **LONDON** SE1 7EU Email pat.beattie@uk.ey.com Telephone +44 2079512000 Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

Deloitte - Main Account MCS/LLP

Hill House

LONDON

EC4A 3JR

Email

cpdtenders@deloitte.co.uk

Telephone

+44 2890322861

Fax

+44 2890531336

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

Section V. Award of contract

Contract No

4

Lot No

4

Title

Lot 4 - Data Architecture and Analysis including Data Systems Architect and Data Analyst

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ACTICA CONSULTING LTD

4 Stirling House

GUILDFORD

GU2 7RF Email opportunities@actica.co.uk Telephone +44 1483484090 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME Yes V.2.3) Name and address of the contractor Deloitte - Main Account MCS/LLP Hill House **LONDON** EC4A 3JR Email cpdtenders@deloitte.co.uk Telephone +44 2890322861 Fax

+44 2890531336 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME No V.2.3) Name and address of the contractor **ERNST YOUNG LLP** 1 More Place **LONDON** SE1 7EU Email pat.beattie@uk.ey.com Telephone +44 2079512000 Country **United Kingdom NUTS** code • UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

KPMG

The Soloist Building, 1 Lanyon Place

Belfast

BT1 3LP

Email

ie-fm-belfasttenders@kpmg.ie

Telephone

+44 2890243377

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast	
----------------	--

BT1 4JE

Email

Karen.Duffy@paconsulting.com

Telephone

+44 2890736779

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

Section V. Award of contract

Contract No

5

Lot No

5

Title

Lot 5 - ICT Security Consultant

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2022

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ACTICA CONSULTING LTD

4 Stirling House

GUILDFORD

GU2 7RF Email opportunities@actica.co.uk Telephone +44 1483484090 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME Yes V.2.3) Name and address of the contractor Deloitte - Main Account MCS/LLP Hill House **LONDON** EC4A 3JR Email cpdtenders@deloitte.co.uk Telephone +44 2890322861 Fax

+44 2890531336 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://etendersni.gov.uk/epps The contractor is an SME No V.2.3) Name and address of the contractor **ERNST YOUNG LLP** 1 More Place **LONDON** SE1 7EU Email pat.beattie@uk.ey.com Telephone +44 2079512000 Country **United Kingdom NUTS** code • UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

KPMG

The Soloist Building, 1 Lanyon Place

Belfast

BT1 3LP

Email

ie-fm-belfasttenders@kpmg.ie

Telephone

+44 2890243377

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

Karen.Duffy@paconsulting.com

Telephone

+44 2890736779

Country

United Kingdom

NUTS code

• UK - United Kingdom

Internet address

https://etendersni.gov.uk/epps

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

Section VI. Complementary information

VI.3) Additional information

This framework is let by the Northern Ireland Education Authority ("EA") and is open to the EA, including NI educational bodies as follows and at some point during the life of the Framework these bodies may wish to utilise the agreement and should have access, at any point, with the permission of EA. This agreement is not intended to replace any current agreements that participating or non-participating institutions may already have in place... https://www.education-ni.gov.uk/services/schools-plus. Primary and Post Primary

schools under the control of the EA, Catholic Maintained Schools, Independent Schools in NI, Irish Medium Schools in NI, both Controlled and, Voluntary Grammar Schools, Nursery School for NI (both controlled and Catholic Maintained), school meals kitchens onsite at all of these schools, and Controlled Youth Centres. . .

https://www.nidirect.gov.uk/contacts/further-education-fe-colleges. Further Education, Colleges in NI https://www.nicie.org/parents/school-finder/ Grant Controlled Integrated Education Schools in NI. https://www.isc.co.uk/. schools/northern-ireland/. Independent School in NI. Libraries NI. https://www.librariesni.org.uk/Libraries/. https://www.librariesni.org.uk/Librariesni.o

VI.4) Procedures for review

VI.4.1) Review body

UK does not currently have any such bodies with responsibilities for appeal/mediation procedures

Ballymena

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

UK does not currently have any such bodies with responsibilities for appeal/mediation procedures..

VI.4.4) Service from which information about the review procedure may be obtained

UK does not currently have any such bodies with responsibilities for appeal/mediation procedures

Ballymena

Country

United Kingdom