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Contract

## Home Care

Rhondda Cynon Taf CBC

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-028122

Procurement identifier (OCID): ocids-h6vhtk-043969

Published 3 September 2024, 12:55pm

## Section I: Contracting authority

### I.1) Name and addresses

Rhondda Cynon Taf CBC

2 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

#### Email

[procurement@rctcbc.gov.uk](mailto:procurement@rctcbc.gov.uk)

#### Telephone

+44 1443281183

#### Country

United Kingdom

#### NUTS code

UKL15 - Central Valleys

**Internet address(es)**

Main address

<http://www.rctcbc.gov.uk/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0276](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0276)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Care

Reference number

RCT/PSS/S198/24

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Home Care Services are services that deliver support to a person in their own home, to help them remain independent for as long as possible. There are circa 16950 weekly hours of care being currently delivered.

Providers should note that these are current estimated figures, and the actual numbers are expected to fluctuate during the term of the contract.

Our intention is to commission home care on the basis of the results, or outcomes for the person receiving the service rather than on activities and time delivered to shift the focus of service delivery onto the benefits it will achieve for service users.

Providers will be required to deliver a range of Domiciliary care services to Service User's including but not limited to Elderly Frail, Physical Disability, Mental Health, Substance Misuse and Learning Disability needs. It will be expected that any successful provider be registered with CIW for all these types.

The contract will be divided into 6 Lots with 1 provider appointed to each.

The current estimated annual value of the contract is circa GBP21.75m. Further details on the breakdown can be found in the procurement documents. It is proposed that the duration of this contract shall be for an initial 6 years commencing 1st October 2024 with the option to extend for a further period 2 years + 2 years.

Extensions will be subject to performance reviews.

In addition to the general award, the Council is also using this tendering process to create a Supplementary List. The Supplementary List may be used in times of an emergency and/or when the Council has exhausted all other methods of allocating home care hours to the contracted Service Providers. Bidders that have passed the initial PQQ stage will be offered a position on this Supplementary List. Further details on this are in the procurement documents.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £217,500,000

## **II.2) Description**

### **II.2.1) Title**

Rhondda Zone 2

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Pentre, Treherbert, Treorchy, Ystrad

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Taf Zone 1 and Taf Zone 2

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Beddau, Church Village, Llantwit Fardre, Tonteg, Tyn-y-Nant

Brynna, Llanharan, Llanharry, Llantrisant Town, Pontyclun, Talbot Green

#### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Taf Zone 4

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Hawthorn, Rhydyfelin, Taffs Well, Treforest

### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cynon Zone 1 and Cynon Zone 2

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Aberdare East & West, Llwydcoed, Hirwaun, Penywaun Rhigos

Aberaman North & South, Cwmbach

### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cynon Zone 3 and Taf Zone 4

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Abercynon, Mountain Ash East & West, Penrhiwceiber

Cilfynydd, Glyncoch, Graig, Pontypridd, Town, Rhondda, Trallwng, Ynysbwl

### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Rhondda Zone 1, Rhondda Zone 3 and Taf Zone 5

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 85300000 - Social work and related services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL15 - Central Valleys

Main site or place of performance

Maerdy, Ferndale, Tylorstown, Ynshir, Porth

Trealaw, Tonypandy, Penygraig, Cwm Clydach, Llwynypia

Cymmer, Gilfach Goch, Tonyrefail East & West

### **II.2.4) Description of the procurement**

To deliver an outcome-based Home Care service within the Lot area (further lotting information can be found in the procurement documents)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Restricted procedure

#### **IV.1.11) Main features of the award procedure**

Selection criteria as stated in the procurement documents

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-004671](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Rhondda Zone 2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

**V.2.3) Name and address of the contractor**

G P HOMECARE LIMITED

Mercia House, 15 Galena Close

Tamworth

B774AS

Telephone

+44 2031763869

Country

United Kingdom

NUTS code

- UK - United Kingdom

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £25,000,000

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**Section V. Award of contract**

**Lot No**

2

**Title**

Rhondda Zone 1, Rhondda Zone 3 and Taf Zone 5

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

31 July 2024

**V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

**V.2.3) Name and address of the contractor**

CARE CYMRU SERVICES LIMITED

Unit 5b Ground Floor Longcross Court, Newport Road

Cardiff

CF240AD

Telephone

+44 1902625070

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £45,000,000

## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Taf Zone 1 and Taf Zone 2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

#### **V.2.3) Name and address of the contractor**

Cynefin Care Ltd

Britannia House, Caerphilly Business Park

Caerphilly

CF833GG

Telephone

+44 7837503481

Country

United Kingdom

NUTS code

- UKL16 - Gwent Valleys

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £40,000,000

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### **Section V. Award of contract**

#### **Lot No**

4

#### **Title**

Taf Zone 4

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 July 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

**V.2.3) Name and address of the contractor**

CARE CYMRU SERVICES LIMITED

Unit 5b Ground Floor Longcross Court, Newport Road

Cardiff

CF240AD

Telephone

+44 1902625070

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £15,000,000

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**Section V. Award of contract**

**Lot No**

6

**Title**

Cynon Zone 3 and Taf Zone 4

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

20 August 2024

**V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

**V.2.3) Name and address of the contractor**

Q Care Ltd

The Office, Block D Nantgavenny Business Park, Nantgavenny Lane

Abergavenny

NP76LG

Telephone

+44 1873851827

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £40,000,000

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Cynon Zone 1 and Cynon Zone 2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

#### **V.2.3) Name and address of the contractor**

Abacare (Care Agency) Ltd

9 Ash Court, Parc Menai

Bangor

LL574DF

Telephone

+44 7837503481

Country

United Kingdom

NUTS code

- UK - United Kingdom

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £30,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The values included for the awarding of each lot are indicative values only. The values reflect the approximate and flexibility of the hours within each lot and to the awarded cost.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [http://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=131869](http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=131869)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations.

The Community Benefits included in this contract are:

RCT CBC is committed to delivering its well-being objectives through the provision of goods, works and services. RCT CBC has developed a number of Social Value Measures that bidders will be able to provide proposals against. Further information will be made available in the procurement documents available to those selected to tender.

Any contract award will be conditional on the Contract being approved in accordance with the Council's internal approval procedures and being able to proceed following the mandatory 10 day standstill period before sending confirmation of contract award to the successful Suppliers.

(WA Ref:144145)

### **VI.4) Procedures for review**

**VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom