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Contract

## **Clean Air Zone Technical Delivery and Support Provider**

Driver & Vehicle Licencing Agency

F20: Modification notice

Notice identifier: 2025/S 000-028101

Procurement identifier (OCID): ocids-h6vhtk-02a4a3

Published 28 May 2025, 1:42pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Driver & Vehicle Licencing Agency

Swansea

SA6 7JL

#### **Contact**

Nick Beynon

#### **Email**

[nicholas.beynon@dvla.gov.uk](mailto:nicholas.beynon@dvla.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/driver-and-vehicle-licensing-agency>

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Clean Air Zone Technical Delivery and Support Provider

Reference number

DfT TETI0031B DVLA PS/21/51

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

The CAZ central service being implemented and is made up of a Digital Solution, a customer facing Contact Centre (delivered by DVLA) and Penalties and Enforcements (managed by Local Authorities).

The scope of the contract could include:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution

- Technical Delivery
- Technical Development
- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

28 July 2021

End date

27 July 2027

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2021/S 000-020902](#)

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## **Section V. Award of contract/concession**

### **Contract No**

DfT TETI0031B DVLA PS/21/51

### **Title**

Clean Air Zone Technical Delivery and Support Provider

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 May 2025

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Informed Solution Limited

The Old Bank, Old Market Place

Altrincham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £22,364,119.38

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Transport

33 Horseferry Road, Great Minister House

London

SW1P 4DR

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

The scope of the new contract could include:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution
- Technical Delivery
- Technical Development

- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

28 July 2021

End date

27 July 2027

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£22,364,119.38

**VII.1.7) Name and address of the contractor/concessionaire**

Informed Solutions Ltd

The Old Bank, Old Market Place

Altrincham

WA14 4PA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extension executed for the optional 2-year period built into the original requirements and contract

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Extension executed for the optional 2-year period built into the original requirements and contract

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £15,272,732.10

Total contract value after the modifications

Value excluding VAT: £22,364,119.38