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Contract

Clean Air Zone Technical Delivery and Support Provider

Driver & Vehicle Licencing Agency

F20: Modification notice

Notice identifier: 2025/S 000-028101

Procurement identifier (OCID): ocds-h6vhtk-02a4a3

Published 28 May 2025, 1:42pm

Section I: Contracting authority/entity

I.1) Name and addresses

Driver & Vehicle Licencing Agency

Swansea

SA6 7JL

Contact

Nick Beynon

Email

nicholas.beynon@dvla.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/driver-and-vehicle-licensing-agency>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Clean Air Zone Technical Delivery and Support Provider

Reference number

DfT TETI0031B DVLA PS/21/51

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

The CAZ central service being implemented and is made up of a Digital Solution, a customer facing Contact Centre (delivered by DVLA) and Penalties and Enforcements (managed by Local Authorities).

The scope of the contract could include:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution

- Technical Delivery
- Technical Development
- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

28 July 2021

End date

27 July 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-020902](#)

Section V. Award of contract/concession

Contract No

DfT TETI0031B DVLA PS/21/51

Title

Clean Air Zone Technical Delivery and Support Provider

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 May 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Informed Solution Limited

The Old Bank, Old Market Place

Altrincham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £22,364,119.38

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

33 Horseferry Road, Great Minister House

London

SW1P 4DR

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The scope of the new contract could include:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution
- Technical Delivery
- Technical Development

-Onboarding of Local Authorities to utilise the CAZ service

-Hosting of the central service

-Testing

-Incident Management

-Management Information and Reporting

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

28 July 2021

End date

27 July 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£22,364,119.38

VII.1.7) Name and address of the contractor/concessionaire

Informed Solutions Ltd

The Old Bank, Old Market Place

Altrincham

WA14 4PA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extension executed for the optional 2-year period built into the original requirements and contract

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Extension executed for the optional 2-year period built into the original requirements and contract

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £15,272,732.10

Total contract value after the modifications

Value excluding VAT: £22,364,119.38