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Tender

IT Support & Maintenance (Managed Applications & Infrastructure Support)

CADENT GAS LIMITED

F05: Contract notice – utilities

Notice identifier: 2023/S 000-028093

Procurement identifier (OCID): ocds-h6vhtk-040323

Published 22 September 2023, 4:29pm

Section I: Contracting entity

I.1) Name and addresses

CADENT GAS LIMITED

Ansty Park, Pilot Way

COVENTRY

CV7 9JU

Contact

Robbie Ochieng

Email

box.ITandCorporateService.tenders@cadentgas.com

Country

United Kingdom

Region code

UKG13 - Warwickshire

Companies House

CADENT GAS LIMITED

Internet address(es)

Main address

<https://cadentgas.com/>

Buyer's address

<https://cadentgas.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://cadentgas.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.sap.com/uk/products/spend-management/ariba-login.html>

Tenders or requests to participate must be submitted to the following address:

Cadent Gas Ltd

Ansty Park, Pilot Way

Coventry

Email

box.ITandCorporateServicesenders@cadentgas.com

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.sap.com/uk/products/spend-management/ariba-login.html>

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

IT Support & Maintenance (Managed Applications & Infrastructure Support)

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Cadent Gas is seeking to engage with suppliers who can deliver an IT Managed Service encompassing Applications and Infrastructure. Additionally, we need this supplier to recommend, implement, and manage our own IT Service Management Tool. Given the dynamic nature of the services involved, the chosen vendor should possess the capability to execute both significant and minor changes to the services throughout the contract period, subject to separate contracts where appropriate.

This procurement event will be conducted via SAP Ariba therefore please email box.ITandCorporateServiceTenders@cadentgas.com for access to the tender documentation. The PQQ is expected to open on the 28th September 2023 which is when you will be able to access the event.

II.1.5) Estimated total value

Value excluding VAT: £180,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Cadent Gas is based in England and services will be required across the entire country

II.2.4) Description of the procurement

Cadent is seeking a partner to provide Infrastructure and Application Support and Maintenance services for a range of core business systems. We expect the chosen partner to operate using a suite of standard ITIL processes which are deployed today across Cadent.

The notice includes a list of services and cpv codes for Information Technology services. A full range is included in the PQQ that are indicative and outlines the broad service categories rather than particulars. The services actually required will also include related, complementary or ancillary services within each category. The actual scope of services required may be narrower than that set out above.

Alongside the support and maintenance service, Cadent is seeking a partner that can provide both project and resource augmentation services as required over the term of the agreement.

Cadent's support processes are currently managed using Service Now and the successful bidder will be expected to successfully procure, maintain and implement a replacement service management tool (which could be Service Now or an alternative) as part of the overall service transition exercise.

Cadent estimated value is £5,000,000 - £10,000,000 per annum for IT applications and infrastructure support.

Cadent estimates up to a further £100,000,000 potential spend on project and resource augmentation services across the 8-year term on a no volume guarantee basis.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £180,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

Initial term of 4 years with options to extend up to a further 4 years.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 8

Objective criteria for choosing the limited number of candidates:

Information contained in the PQQ Documentation

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Initial term of 4 years with options to extend up to a further 4 years.

II.2.14) Additional information

Interested persons should access the procurement documents which will be made available on the 28th of September and must complete and submit the PQQ by the 30th of October to be eligible to be shortlisted and invited to tender. The shortlisting rules are set out in the PQQ. Up to a maximum of 8 bidders that also pass our mandatory questions will advance to the RfP stage which is expected to be released on the 15th of November 2023. Further details of the shortlisting process are available in the PQQ documentation.

All documentation related to this procurement is available via the Ariba portal, please email box.ITandCorporateServicestenders@cadentgas.com to access the documents.

All financial values stated in this notice are calculated using current prices plus assumed inflation based on RPI forecast rates to 2032. All these values are estimates only and the final values will depend on the precise services required to be delivered, the means of delivery, the way in which projects and project risks materialise, the actual rates of inflation up to completion of the programme, and other factors.

In May 2023, Cadent conducted a request for information (RfI) exercise through which feedback was sought from the market in respect of its proposals. Interested organisations submitted written responses to questions contained in a RfI document titled "IT Support & Maintenance RfI ROM Short Scope of Services". This exercise was advertised in FTS with the Notice reference 2023/S 000-012842 titled "Cadent Infrastructure & Application Support Services RfI".

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 October 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand, London

Coventry

WC2A 2LL

Country

United Kingdom