

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028066-2023>

Tender

## **Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB) - Buckinghamshire Urgent Care Services**

Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-028066

Procurement identifier (OCID): ocids-h6vhtk-040314

Published 22 September 2023, 2:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB)

Premier House, Caversham Road

Reading

RG1 7EB

#### **Contact**

Jamie Mackay

#### **Email**

[Scwcsu.procurement@nhs.net](mailto:Scwcsu.procurement@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

**NHS Organisation Data Service**

10Q

**Internet address(es)**

Main address

<https://health-family.force.com/s/Welcome>

Buyer's address

<https://www.bucksoxonberksw.icb.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB) -  
Buckinghamshire Urgent Care Services

Reference number

C211889

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB), ("the Commissioner") are seeking a Provider who has the capability and capacity to deliver Urgent Care Services.

Buckinghamshire has multiple services delivering urgent care and now have an opportunity to bring together those services into a single contract. The commissioner has been working with the Acute and Community Trust, GP Federation and Primary Care Networks and GP Alliance to form an integrated model of care for Buckinghamshire.

This procurement aims to bring together the current urgent care services into a single contract offering

The envisaged Urgent Care Services will include the following:

- Non-face-to-face Clinical Assessment Service - taking all relevant 111 dispositions resulting in Primary Care and Urgent Treatment dispositions, . 24-hours a day.
- Clinicians who will assess via the Clinical Assessment Service (CAS) and:
  - o manage patients over the phone / virtually as clinically appropriate
  - o book patients into GP Practice slots in hours (appointments and approach provided by

## Bucks Practices)

- o Book patients into Urgent Treatment Centre (UTC) slots at most appropriate sites
- o Book patients into ED slots in agreement with ED team / BHT
- o Arrange home visits where required
- Management and delivery of the Urgent Treatment Centre at Wycombe Hospital 8am to 8pm for illness and injury, bookings and walk-ins
- Management and delivery of the Urgent Treatment Centre at Stoke Mandeville Hospital 24/7 including streaming and treatment for bookings from the CAS and walk-ins
- Undertake home visits out of hours where clinically appropriate

The initial contract duration will be for four years and nine months, with an option to extend for a further two years (at the Commissioners discretion), with services due to commence on 1st July 2024.

The total maximum combined lot value over the life of the six year and nine-month contract is £61,249,000, inclusive of mobilisation costs.

TUPE implications are likely to apply; workforce information is available upon request during the tender period.

### **II.1.5) Estimated total value**

Value excluding VAT: £61,249,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

## **II.2.4) Description of the procurement**

Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Integrated Care Board (ICB), ("the Commissioner") are seeking a Provider who has the capability and capacity to deliver Urgent Care Services.

Buckinghamshire has multiple services delivering urgent care and now have an opportunity to bring together those services into a single contract. The commissioner has been working with the Acute and Community Trust, GP Federation and Primary Care Networks and GP Alliance to form an integrated model of care for Buckinghamshire.

This procurement aims to bring together the current urgent care services into a single contract offering

The envisaged Urgent Care Services will include the following:

- Non-face-to-face Clinical Assessment Service - taking all relevant 111 dispositions resulting in Primary Care and Urgent Treatment dispositions, . 24-hours a day.
- Clinicians who will assess via the Clinical Assessment Service (CAS) and:
  - o manage patients over the phone / virtually as clinically appropriate
  - o book patients into GP Practice slots in hours (appointments and approach provided by Bucks Practices)
  - o Book patients into Urgent Treatment Centre (UTC) slots at most appropriate sites
  - o Book patients into ED slots in agreement with ED team / BHT
  - o Arrange home visits where required
- Management and delivery of the Urgent Treatment Centre at Wycombe Hospital 8am to 8pm for illness and injury, bookings and walk-ins
- Management and delivery of the Urgent Treatment Centre at Stoke Mandeville Hospital 24/7 including streaming and treatment for bookings from the CAS and walk-ins
- Undertake home visits out of hours where clinically appropriate

The initial contract duration will be for four years and nine months, with an option to extend for a further two years (at the Commissioners discretion), with services due to commence on 1st July 2024.

The total maximum combined lot value over the life of the six year and nine-month contract is £61,249,000, inclusive of mobilisation costs.

TUPE implications are likely to apply; workforce information is available upon request during the tender period.

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2024

End date

31 March 2031

## **II.2.14) Additional information**

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or the Treaty on the Functioning of the European Union or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Schedule 3 of the Regulations.

Bidders will be notified of a contract award decision and the Contracting Authority intends to voluntarily observe the 10-day standstill period in accordance with the Public Contracts Regulations 2015 ('Regulations'). Details of the dates of the standstill period will be outlined in the Contract award notification letter. The Regulations provide that aggrieved parties are to take action in the High Court (England and Wales).

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 November 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English