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Contract

## **Unmetered and Domestic Heating Services Framework Agreement**

Notting Hill Genesis

F03: Contract award notice

Notice identifier: 2024/S 000-028057

Procurement identifier (OCID): ocids-h6vhtk-0407b8

Published 3 September 2024, 10:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

#### **Contact**

Jim Biggin

#### **Email**

[jim.biggin@nhg.org.uk](mailto:jim.biggin@nhg.org.uk)

#### **Telephone**

+44 7849310635

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.nhg.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Unmetered and Domestic Heating Services Framework Agreement

Reference number

PROC1598

**II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Notting Hill Genesis ("NHG") is procuring a framework of Contractors to provide unmetered

and domestic heating servicing and maintenance. The multi-Lot framework will cover the Greater London and some out of London areas. It will be available to NHG as well as other

authorised users with similar requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,611,000,000

### **II.2) Description**

#### **II.2.1) Title**

General Needs Domestic Heating

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 50720000 - Repair and maintenance services of central heating
- 42160000 - Boiler installations
- 42161000 - Hot-water boilers
- 50531100 - Repair and maintenance services of boilers
- 44621200 - Boilers
- 44620000 - Central-heating radiators and boilers and parts

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This Lot is for the provision of gas servicing, domestic heating maintenance and repairs. This includes a 3-star domestic gas service, and any electrically or renewable heated properties on a 1 star basis. Included within this is an MOT style approach to LGSRs, SOR codes for unvented servicing and SOR codes for solar thermal.

There is also the option for relevant capital investment works to be issued under this Lot.

#### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Unmetered and Small Tenures Heating

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 09323000 - District heating
- 50720000 - Repair and maintenance services of central heating

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The Lot 2 service will consist of the maintenance of unmetered commercial / Communal eating systems, HMOC and all domestic systems within properties such as a care and support environment, temporary housing, keyworkers schemes, student lets and market rent. Domestic properties will follow the same principals of Lot 1, such as Gas 3 star and Electric / other heating 1 star.

Commercial heating will have enhanced PPM requirements, block and plant room level metering requirements and continuous efficiency improvements.

#### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-001559](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

General Needs Domestic Heating

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

BSW Heating Ltd

3 Old Barn Lane

Kenley, Surrey

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01047746

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Clairglow Heating Ltd

Unit 9 Bourne Enterprise Centre, Wrotham Road, Borough Green

Sevenoaks, Kent

TN15 8DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01260716

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Gas Call Services Ltd

2 Queenslie Court,, Summerlee Street

Glasgow

G33 4DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC163066

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GEM Environmental Building Services Limited

130 Shaftesbury Avenue, 2nd Floor

London

W1D 5EU

Country



United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03893436

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

K & T Heating Services Ltd

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Robert Heath Heating Ltd

Heath House, 264 Burlington Road,

New Malden, Surrey

KT3 4NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01773699

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Swale Heating Limited

Crossways Point 15 Victory Way, Crossways Business Park

Dartford, Kent

DA2 6DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01076034

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

T Brown Group Limited

Ground Floor Bluebird House, Station Road

Leatherhead, Surrey

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Thermoserv Ltd

Sterling House, 27 Hatchlands Road

Redhill, Surrey

RH1 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01337045

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

T.S.G. Building Services plc

Tsg House Cranborne Industrial Estate, Cranborne Road

Potters Bar, Hertfordshire

EN6 3JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03908728

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,440,950,000

Total value of the contract/lot: £1,440,950,000

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## Section V. Award of contract

### Lot No

1

### Title

General Needs Domestic Heating

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

22 August 2024

#### V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Watret & Co Ltd

65/67 Park Street

St Albans, Hertfordshire

AL2 2PE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01023740

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,440,950,000

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**Section V. Award of contract**

**Contract No**

Unmetered and Small Tenures Heating

**Lot No**

2

**Title**

Unmetered and Small Tenures Heating

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

22 August 2024

**V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

BSW Heating Ltd

3 Old Barn Lane

Kenley, Surrey

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01047746

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GEM Environmental Building Services Limited

130 Shaftesbury Avenue, 2nd Floor

London

W1D 5EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03893436

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

K & T Heating Services Ltd

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Orka Building Services Ltd

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13259021



The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Thermoserv Ltd

Sterling House, 27 Hatchlands Road

Redhill, Surrey

RH1 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01337045

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

T.S.G. Building Services plc

Tsg House Cranborne Industrial Estate, Cranborne Road

Potters Bar, Hertfordshire

EN6 3JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03908728

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £171,000,000

Total value of the contract/lot: £171,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

FRAMEWORK VALUE: Readers should note that the estimated value of the Framework Agreement given in this Notice is based on NHG's and other authorised users anticipated requirements. NHG cannot give any guarantees that services and works totalling this value will in fact be called off from this framework. FRAMEWORK LOTS: The framework is broken down into the following Lots: Lot 1 - General Needs Domestic Heating Lot 2 - Unmetered and Small Tenures Heating Please note the suppliers who have been awarded to the framework are not listed in order of their scoring.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=885693425>

GO Reference: GO-202493-PRO-27580999

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

London

WC2A2LL

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

The Royal Court of Justice

The Strand

London

WC2A2LL

Country

United Kingdom

**VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulation 86 (notices of decisions to award a contract or conclude a Framework Agreement); regulation 87 (standstill period) and the other relevant provisions of the Public Contracts Regulations 2015, following any decision to award a contract or contracts the Contracting Authority will be providing debriefing information to unsuccessful bidders and observe a minimum 10 day standstill period before the contracts are entered into. Notting Hill Genesis reserves the right not to award the opportunity or to award only part (or a different arrangement) of the opportunity described in this notice.