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Contract

Unmetered and Domestic Heating Services Framework Agreement

Notting Hill Genesis

F03: Contract award notice

Notice identifier: 2024/S 000-028057

Procurement identifier (OCID): ocds-h6vhtk-0407b8

Published 3 September 2024, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

Contact

Jim Biggin

Email

jim.biggin@nhg.org.uk

Telephone

+44 7849310635

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nhg.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unmetered and Domestic Heating Services Framework Agreement

Reference number

PROC1598

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

Notting Hill Genesis (“NHG”) is procuring a framework of Contractors to provide unmetered

and domestic heating servicing and maintenance. The multi-Lot framework will cover the Greater London and some out of London areas. It will be available to NHG as well as other

authorised users with similar requirements.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,611,000,000

II.2) Description

II.2.1) Title

General Needs Domestic Heating

Lot No

1

II.2.2) Additional CPV code(s)

- 50720000 - Repair and maintenance services of central heating
- 42160000 - Boiler installations
- 42161000 - Hot-water boilers
- 50531100 - Repair and maintenance services of boilers
- 44621200 - Boilers
- 44620000 - Central-heating radiators and boilers and parts

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This Lot is for the provision of gas servicing, domestic heating maintenance and repairs. This includes a 3-star domestic gas service, and any electrically or renewable heated properties on a 1 star basis. Included within this is an MOT style approach to LGSRs, SOR codes for unvented servicing and SOR codes for solar thermal.

There is also the option for relevant capital investment works to be issued under this Lot.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Unmetered and Small Tenures Heating

Lot No

2

II.2.2) Additional CPV code(s)

- 09323000 - District heating
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Lot 2 service will consist of the maintenance of unmetered commercial / Communal eating systems, HMOC and all domestic systems within properties such as a care and support environment, temporary housing, keyworkers schemes, student lets and market rent. Domestic properties will follow the same principals of Lot 1, such as Gas 3 star and Electric / other heating 1 star.

Commercial heating will have enhanced PPM requirements, block and plant room level metering requirements and continuous efficiency improvements.

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001559](#)

Section V. Award of contract

Lot No

1

Title

General Needs Domestic Heating

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2024

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BSW Heating Ltd

3 Old Barn Lane

Kenley, Surrey

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01047746

The contractor is an SME

No

V.2.3) Name and address of the contractor

Clairglow Heating Ltd

Unit 9 Bourne Enterprise Centre, Wrotham Road, Borough Green

Sevenoaks, Kent

TN15 8DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01260716

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gas Call Services Ltd

2 Queenslie Court,, Summerlee Street

Glasgow

G33 4DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

SC163066

The contractor is an SME

No

V.2.3) Name and address of the contractor

GEM Environmental Building Services Limited

130 Shaftesbury Avenue, 2nd Floor

London

W1D 5EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03893436

The contractor is an SME

No

V.2.3) Name and address of the contractor

K & T Heating Services Ltd

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Robert Heath Heating Ltd

Heath House, 264 Burlington Road,

New Malden, Surrey

KT3 4NN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01773699

The contractor is an SME

No

V.2.3) Name and address of the contractor

Swale Heating Limited

Crossways Point 15 Victory Way, Crossways Business Park

Dartford, Kent

DA2 6DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01076034

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Ground Floor Bluebird House, Station Road

Leatherhead, Surrey

KT22 7BA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01006630

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thermoserv Ltd

Sterling House, 27 Hatchlands Road

Redhill, Surrey

RH1 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01337045

The contractor is an SME

No

V.2.3) Name and address of the contractor

T.S.G. Building Services plc

Tsg House Cranborne Industrial Estate, Cranborne Road

Potters Bar, Hertfordshire

EN6 3JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03908728

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,440,950,000

Total value of the contract/lot: £1,440,950,000

Section V. Award of contract

Lot No

1

Title

General Needs Domestic Heating

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2024

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Watret & Co Ltd

65/67 Park Street

St Albans, Hertfordshire

AL2 2PE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01023740

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,440,950,000

Section V. Award of contract

Contract No

Unmetered and Small Tenures Heating

Lot No

2

Title

Unmetered and Small Tenures Heating

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2024

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

BSW Heating Ltd

3 Old Barn Lane

Kenley, Surrey

CR8 5AT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01047746

The contractor is an SME

No

V.2.3) Name and address of the contractor

GEM Environmental Building Services Limited

130 Shaftesbury Avenue, 2nd Floor

London

W1D 5EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03893436

The contractor is an SME

No

V.2.3) Name and address of the contractor

K & T Heating Services Ltd

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Orka Building Services Ltd

20-22 Wenlock Road

London

N1 7GU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13259021

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thermoserv Ltd

Sterling House, 27 Hatchlands Road

Redhill, Surrey

RH1 6RW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01337045

The contractor is an SME

No

V.2.3) Name and address of the contractor

T.S.G. Building Services plc

Tsg House Cranborne Industrial Estate, Cranborne Road

Potters Bar, Hertfordshire

EN6 3JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03908728

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £171,000,000

Total value of the contract/lot: £171,000,000

Section VI. Complementary information

VI.3) Additional information

FRAMEWORK VALUE: Readers should note that the estimated value of the Framework Agreement given in this Notice is based on NHG's and other authorised users anticipated requirements. NHG cannot give any guarantees that services and works totalling this value will in fact be called off from this framework. FRAMEWORK LOTS: The framework is broken down into the following Lots: Lot 1 - General Needs Domestic Heating Lot 2 - Unmetered and Small Tenures Heating Please note the suppliers who have been awarded to the framework are not listed in order of their scoring.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=885693425>

GO Reference: GO-202493-PRO-27580999

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

WC2A2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Royal Court of Justice

The Strand

London

WC2A2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with Regulation 86 (notices of decisions to award a contract or conclude a Framework Agreement); regulation 87 (standstill period) and the other relevant provisions of the Public Contracts Regulations 2015, following any decision to award a contract or contracts the Contracting Authority will be providing debriefing information to unsuccessful bidders and observe a minimum 10 day standstill period before the contracts are entered into. Notting Hill Genesis reserves the right not to award the opportunity or to award only part (or a different arrangement) of the opportunity described in this notice.