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Contract

## **The Payment System Regulator website tender**

FCA

F20: Modification notice

Notice identifier: 2025/S 000-028056

Procurement identifier (OCID): ocds-h6vhtk-0527ce

Published 28 May 2025, 12:14pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

FCA

12 Endeavour Square

London

E20 1JN

#### **Contact**

FCA Procurement

#### **Email**

[isprocurement@fca.org.uk](mailto:isprocurement@fca.org.uk)

#### **Telephone**

+44 8001116768

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

01920623

**Internet address(es)**

Main address

[www.fca.org.uk](http://www.fca.org.uk)

Buyer's address

[www.fca.org.uk](http://www.fca.org.uk)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Payment System Regulator website tender

Reference number

CON-19-154

#### **II.1.2) Main CPV code**

- 72413000 - World wide web (www) site design services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

London

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The PSR is looking for an agency with proven experience, to assist in designing and developing a brand-new, secure, responsive and accessible, AA (WCAG 2.0) compliant website. The website must be built upon a business appropriate content management system (CMS) solution that is widely supported and open source. The CMS should contain both out of the box functionality and some custom settings and functionality that caters for our particular content creation and management work flows. We are looking for a CMS that is user-friendly, which means the content structure is easy to read and follow and is relatively easy to operate for members of the team with less CMS experience. The PSR is looking for a supplier that along with building the website, can host, maintain and provide ongoing support. The user experience and design of the website must cater for our user types and business branding, ensuring that the design feels contemporary and reflects current trends.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

26 May 2020

End date

25 May 2025

In the case of framework agreements, provide justification for any duration exceeding 4 years

PSR integration into the FCA

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 115-280675](#)

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## **Section V. Award of contract/concession**

### **Contract No**

1

### **Lot No**

0

### **Title**

The Payment System Regulator website tender

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

26 May 2020

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Prodo Digital Marketing Ltd t/a Fuelius

THE STABLES LITTLE HEATH ROAD LITTLETON, United Kingdom, CH3 7DW, United Kingdom

Littleton

CH3 7DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6931553

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £198,538.80

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a modification notice. The original contract value did not account for the two 12 month contract extensions. Additionally, there were a number of modifications under 10% of the original contract value which were not published. The 18 month extension value is £74,232.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Any review proceedings will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015 ('PCR 2015'). Any review proceedings must be brought within the timescales specified by applicable law, including, without limitation, PCR 2015. In accordance with PCR 2015, the contracting party will incorporate a minimum of (10) calendar day standstill period from the date information on the award of the contract is communicated to tenderers. The notification will provide full information on the award decision.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Country

United Kingdom

Internet address

[www.fca.org.uk](http://www.fca.org.uk)

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72413000 - World wide web (www) site design services

#### **VII.1.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

London

#### **VII.1.4) Description of the procurement:**

The PSR is looking for an agency with proven experience, to assist in designing and developing a brand-new, secure, responsive and accessible, AA (WCAG 2.0) compliant website. The website must be built upon a business appropriate content management system (CMS) solution that is widely supported and open source. The CMS should contain both out of the box functionality and some custom settings and functionality that caters for our particular content creation and management work flows. We are looking for a CMS that is user-friendly, which means the content structure is easy to read and follow and is relatively easy to operate for members of the team with less CMS experience. The PSR is looking for a supplier that along with building the website, can host, maintain and provide ongoing support. The user experience and design of the website must cater for our user types and business branding, ensuring that the design feels contemporary and reflects current trends.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

26 May 2020

End date

25 November 2026

In the case of framework agreements, provide justification for any duration exceeding 4 years:

PSR integration into the FCA

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£457,200

**VII.1.7) Name and address of the contractor/concessionaire**

Prodo Digital Marketing Ltd t/a Fuelius

THE STABLES LITTLE HEATH ROAD LITTLETON, United Kingdom, CH3 7DW, United Kingdom

Littleton

CH3 7DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6931553

The contractor/concessionaire is an SME

Yes

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):



This is a modification to provide to extend services for support and maintenance for the PSR Website Tender

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

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### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £165,449

Total contract value after the modifications

Value excluding VAT: £381,000