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Contract

MailMarshal Software and Support

Digital Health and Care Wales

F03: Contract award notice

Notice identifier: 2022/S 000-028034

Procurement identifier (OCID): ocids-h6vhtk-037352

Published 6 October 2022, 8:54am

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Laura Panes

Email

laura.panes@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

<https://dhcw.nhs.wales/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MailMarshal Software and Support

Reference number

P802

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Digital Health and Care Wales has procured a twelve (12) month renewal of its MailMarshal licence and support for the NHS Wales National Mail filtering and routing application, MailMarshal. The product secures, scans and processes all email in and out of NHS Wales on the perimeter, around four (4) million emails a month.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £245,277.14

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various sites across NHS Wales

II.2.4) Description of the procurement

DHCW has executed an Agreement to renewal the support and maintenance for fifty-five thousand eight hundred and fifty (55,850) Trustwave Secure Email Gateway (MailMarshal) Licenses for an on-premises solution.

II.2.5) Award criteria

Quality criterion - Name: Conformance to Specification / Weighting: Pass/Fail

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The MailMarshal product not only offers a mail filtering/hygiene capability but also provides a mail relay for all organisations across NHS Wales.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The product has been in use since 2009 and is heavily configured to meet the Authority's specialist requirements. MailMarshall is utilised in many organisations providing groups of rules managed at a national level and applied to all incoming and outgoing messages, as well as providing the option for each organisation to have a separate set of rules applicable to users within the organisation.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

P802

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trustwave Limited

New Penderel House, 4th Floor 283-288 High Holborn

London

WC1V 7HP

Email

HBonsell@trustwave.com

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £245,277.14

Section VI. Complementary information

VI.3) Additional information

(WA Ref:125378)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom