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Planning

## Telephone Preference Service

The Information Commissioner

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-028018

Procurement identifier (OCID): ocds-h6vhtk-049771

Published 2 September 2024, 7:05pm

### Section I: Contracting authority

#### I.1) Name and addresses

The Information Commissioner

Wycliffe House, Water Lane

Wilmslow

SK9 5AF

#### Contact

Rob Gore

#### Email

[robert.gore@ico.org.uk](mailto:robert.gore@ico.org.uk)

#### Telephone

+44 3304146185

#### Country

United Kingdom

**Region code**

UKD - North West (England)

**Internet address(es)**

Main address

<https://ico.org.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Other activity

Regulator

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Telephone Preference Service

**II.1.2) Main CPV code**

- 72300000 - Data services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Information Commissioner intends to award a new concession contract for provision of the Telephone Preference Service.

This notice is a prior information notice intended to encourage market engagement in advance of the tender exercise.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The core services include maintenance of the TPS database (and its equivalents - FPS and CTPS) and handling of related enquiries and complaints.

### **II.3) Estimated date of publication of contract notice**

15 October 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

This notice is not a call for competition and no documents are currently available via the Delta eSourcing platform.

Please contact Rob Gore at [robert.gore@ico.org.uk](mailto:robert.gore@ico.org.uk) for further information about the market engagement exercise.

Market engagement will close on 2 October 2024.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=886697151>

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