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Tender

## **Dental School Patient Administration System (PAS)**

University of Bristol

F02: Contract notice

Notice identifier: 2021/S 000-028011

Procurement identifier (OCID): ocds-h6vhtk-02f4d8

Published 8 November 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Bristol

University of Bristol Beacon House Queens Road Bristol, BS8 1QU, UK

Bristol

BS8 1QU

#### **Email**

[tu19629@bristol.ac.uk](mailto:tu19629@bristol.ac.uk)

#### **Telephone**

+44 01179289000

#### **Country**

United Kingdom

## **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

[www.bristol.ac.uk](http://www.bristol.ac.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://tenders.bris.ac.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://tenders.bris.ac.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://tenders.bris.ac.uk/web/login.html>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Dental School Patient Administration System (PAS)

Reference number

itt\_809.IT-2105-099-PC\_1958

#### **II.1.2) Main CPV code**

- 48814200 - Patient-administration system

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The University's new Dental School is aiming to open by September 2022. The Bristol Dental School is currently integrated and collocated with the Bristol Dental Hospital, which is run by the Universities Hospitals Bristol & Weston NHS Foundation Trust. As such, the IT systems currently used by the Dental School to facilitate clinical practice are those used by, and provided by, the NHS Trust.

The intention of the New Dental School project is to separate the University's Dental School both physically and operationally from the Dental Hospital and the NHS Trust, creating a separate and independent Dental School and clinical facility based at a new dedicated location within Bristol.

In conjunction with this move, the Dental School's operating model will be redefined to deliver enhancements to the quality of clinical education along with significant improvements to student, staff and patient experience.

By separating from the NHS Trust, and the Dental Hospital, the New Dental School will need to procure a number of new IT systems to support the clinical practice elements of the school.

This procurement is specifically for the provision of Patient Administration System (PAS) software.

The new system must ensure that the Dental School can manage all interactions with patients digitally, on the system, including a full record of all interaction / engagement with the patient, treatment plan, booking of appointments and clinics and digital access to scans, images, patient letters and other documents associated with the patient or their treatment.

It is expected that the system will manage:

- Patient records and associated data (charts, treatment plans, scans & image files, patient letters etc.)
- A process for clinical supervisors to review and approve student updates to patient records (e.g. patient notes, treatment plans)
- A mechanism for managing patient referrals to and from other care providers (including sharing of relevant patient details, notes and scans, X-rays and image files)
- Functionality to support onboarding of new patients (referrals and self-referral requests, triage of referral requests)
- Appointment management, including the scheduling and resourcing of clinics
- Patient communications (e.g. paper, email and ideally SMS)

The solution should also provide data analytics and insights that can be used to help maintain and improve clinical practice and patient experience.

Note: vendors also refer to this type of system as a 'Practice Management' system.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement is specifically for the provision of Patient Administration System (PAS) software.

The requirements are published in full at University of Bristol's tendering portal. Please register and review Opportunities for access.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract duration is 4 years plus 2 x one year option periods.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 December 2021

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

9 December 2021

Local time

3:00pm

Place

Remote

Information about authorised persons and opening procedure

Tenders will be opened electronically

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand, London WC2A 2LL

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Bidders have the right to appeal as set out in the Public Contracts Regulations 2015. Proceedings under the Public Contracts Regulations 2015 are time limited and any such proceedings must be brought in the High Court of England and Wales