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Tender

Digital and Legacy Application Services (DALAS)

The Minister for the Cabinet Office acting through Crown Commercial Service

F02: Contract notice

Notice identifier: 2022/S 000-028003

Procurement identifier (OCID): ocds-h6vhtk-035b5a

Published 5 October 2022, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

dalasmalbox@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://crowncommercialservice.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://crowncommercialservice.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Public Procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital and Legacy Application Services (DALAS)

Reference number

RM6335

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service (CCS), working with HM Revenue and Customs (HMRC), intends to procure a new Framework Agreement for IT Digital and Legacy Application Services (DALAS).

The DALAS framework intends to provide a strategic gateway to support the delivery of future application services and move HMRC toward an application services support model that is less dependent upon legacy technologies.

The framework will provide a commercial vehicle to replace existing contractual arrangements that are due to expire between September 2023 and January 2025, and will provide the basis for letting a large proportion of HMRC future application services requirements.

The framework will also be available to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

The procurement is being delivered using one restricted procedure split into two phases. Phase 1 includes Lots 2a, 2b, 3 and 5. Phase 2 includes Lots 1, 4a and 4b. Both Phase 1 and Phase 2 will each have a selection stage and an ITT stage.

Further information is provided at section VI.3 Additional Information.

II.1.5) Estimated total value

Value excluding VAT: £4,200,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 7

II.2) Description

II.2.1) Title

Transformation and Innovation Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- Capability analysis and support
- Enterprise architecture advice, design and delivery support
- Operating model assessment, design and delivery support
- Strategy assessment, design and delivery
- Service, Technical and Solution architecture advice, design, integration and delivery
- Project-based design and delivery services
- Intelligent client support/technology validation services

- Service and product transformation assessment, design and delivery.
- Legacy service decommissioning and disposal
- Hackathons and Facilitated 'Citizen Coder' sessions

Lot 1 is in Phase 2 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1 and DOES NOT apply to Lot 1. The Phase 2 selection stage is expected to be released in May 2023.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £800,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 2 shall be set out in the Phase 2 Selection Stage bid pack that is expected to be released in May 2023.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 1 a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position).

II.2) Description

II.2.1) Title

Large Scale Digital, Integration and Programme Development Services

Lot No

2a

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- User-centred design
- Integration of software lifecycle from apps dev through release and IT Ops
- Process, workflow, forms and application development, deployment and live support using automated tooling to support rapid release of stable products and microservices, through discovery, alpha and beta phases, built on Dev/Sec/Ops principles by design.
- Dev-Ops engineering and platform development
- Rapid forms creation and deployment
- Application hyper and enduring care in Dev/Sec/Ops contexts
- Multi-supplier strat-hacks and hackathons
- Minimum costed supplier workshare commitment to encourage investment and innovation.

Lot 2a is in Phase 1 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £940,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 1 is set out in the Phase 1 Selection Stage bid pack. Details on how to access the bid pack are set out in section VI.3 Addition Information.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

In Lot 2a, a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position).

II.2) Description

II.2.1) Title

Digital, Integration and Programme Development Services

Lot No

2b

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- User-centred design
- Integration of software lifecycle from apps dev through release and IT Ops
- Process, workflow, forms and application development, deployment and live support using automated tooling to support rapid release of stable products and microservices, through discovery, alpha and beta phases, built on Dev/Sec/Ops principles by design.
- Dev-Ops engineering and platform development
- Rapid forms creation and deployment

- Application hyper and enduring care in Dev/Sec/Ops contexts
- Multi-supplier strat-hacks and hackathons
- Minimum costed supplier workshare commitment to encourage investment and innovation.

Lot 2b is in Phase 1 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £500,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 16

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 1 is set out in the Phase 1 Selection Stage bid pack. Details on how to access the bid pack are set out in section VI.3 Additional Information.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 2b, a maximum of 16 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 16th position).

II.2) Description

II.2.1) Title

Digital, Application and Integration Run Services

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- Managing, augmenting and supporting:
 - o new or existing custom applications or BDApps
 - o new or existing enterprise applications
 - o packaged software applications
- New or existing middleware, including APIs, API platforms and ESBs
- ESCROW services where required
- Network-delivered applications
- Data, database and middleware management and integration practices, techniques and tooling for achieving consistent access and smart use-case-based recovery to structured and unstructured data across federated technology stacks
- Maintenance of infrastructure as code, PaaS and SaaS run and integration via technology or service stacks
- Infrastructure as Code

Lot 3 is in Phase 1 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £760,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 1 is set out in the Phase 1 Selection Stage bid pack. Details on how to access the bid pack are set out in section VI.3 Additional Information.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic

catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 3 a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position).

II.2) Description

II.2.1) Title

Multi Product Configuration Services

Lot No

4a

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- Specialist support across technology services that exist within the scope of the Lot (e.g. Kong, NICE, Pega, Service Now MS Dynamics, Power Platform, Documentum, AI Services)
- Software Licensing validation and or preferential purchasing services
- Web Hosting Services where required including PPE/sandpit environments

- Configurable platform and product maintenance, support, enhancement and release management services including AI and automation products
- Product support during contract lifecycle, product/service creation, development and transformation through configuration of pre-built process maps, work-flows, service designators, use-cases within configurable cloud-based strategic PaaS/SaaS products to form technology stack components with a lower cost to serve profile
- Data extraction, translation, transfer, conversion and backup, recovery and disposal within target technologies or dependent products

Lot 4a is in Phase 2 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1 and DOES NOT apply to Lot 4a. The Phase 2 selection stage is expected to be released in May 2023.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £700,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 2 shall be set out in the Phase 2 Selection Stage bid pack that is expected to be released in May 2023.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 4a, a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position).

II.2) Description

II.2.1) Title

Specialist Product Configuration Services

Lot No

4b

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- Specialist support across technology services that exist within the scope of the Lot (e.g. Kong, NICE, Pega, Service Now MS Dynamics, Power Platform, Documentum, AI Services)
- Software Licensing validation and or preferential purchasing services
- Web Hosting Services where required including PPE/sandpit environments
- Configurable platform and product maintenance, support, enhancement and release management services including AI and automation products
- Product support during contract lifecycle, product/service creation, development and transformation through configuration of pre-built process maps, work-flows, service designators, use-cases within configurable cloud-based strategic PaaS/SaaS products to form technology stack components with a lower cost to serve profile
- Data extraction, translation, transfer, conversion and backup, recovery and disposal within target technologies or dependent products

Lot 4b is in Phase 2 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1 and DOES NOT apply to Lot 4b. The Phase 2 selection stage is expected to be released in May 2023.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £300,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years, with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 2 shall be set out in the Phase 2 Selection Stage bid pack that is expected to be released in May 2023.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 4b, a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position).

II.2) Description

II.2.1) Title

Capability Pipeline Services

Lot No

5

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Services:

- Dev-Ops academy
- Scala academy
- Pega academy
- MS Dynamics and Power Platform

academy

- SAP academy
- Service Now academy
- Kong academy
- TOGAF architecture academy
- NICE academy
- Rapid upskilling of existing staff

Lot 5 is in Phase 1 of the procurement. The deadline for selection stage responses, set out at IV.2.2, applies to Phase 1.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £200,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the Framework is 4 years with no option to extend.

CCS reserve the right to extend lots by varying durations

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 10

Objective criteria for choosing the limited number of candidates:

The objective criteria for deciding which Bidders shall progress to the ITT stage for Phase 1 is set out in the Phase 1 Selection Stage bid pack. Details on how to access the bid pack are set out in section VI.3 Additional Information.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

In Lot 5, a maximum of 10 Bidders will be successful at the selection stage and will progress to the ITT stage. The maximum number of Bidders that progress to the ITT stage may only increase where 2 or more Bidders have tied scores in last successful position (i.e. 10th position). The ITT for Phase 1 is expected to be issued in February 2023.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Candidates will be assessed in accordance with Section 5 of the 2015 Public Contract Regulations (implementing the directive) on the basis of information provided in response to an invitation to tender (ITT) registering for access.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contract

The execution of the contract is restricted to the framework of sheltered employment programmes

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-022283](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 November 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

As part of this contract notice the following documents can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/69d87a67-87df-4cf0-8ce1-96bce53bd1b3>

- 1) Contract notice transparency information for the agreement;
- 2) Contract notice authorised customer list;
- 3) Rights reserved for CCS framework.
- 4) Tender documents

The procurement is being delivered using one restricted procedure split into two phases. Phase 1 includes Lots 2a, 2b, 3 and 5. Phase 2 includes Lots 1, 4a and 4b. Both Phase 1 and Phase 2 will each have a selection stage and an ITT stage.

The deadline set out at IV.2.2, applies to Phase 1 (Lot 2a, Lot 2b, Lot 3 and Lot 5) selection stage responses.

The ITT for Phase 1 is expected to be released in February 2023.

The Phase 2 Selection Stage bid pack is expected to be published in May 2023 and this will include the Phase 2 timetable.

Bidders must monitor the Contract Notice for this competition (published on Find a Tender service <https://www.gov.uk/find-tender>) and the CCS upcoming deals page (www.crowncommercial.gov.uk/agreements/RM6335) for updates on Phase 2. We will

notify the market when the selection stage for Phase 2 is launched by publishing a corrigendum to this Contract Notice and via a notification on the CCS upcoming deals page.

Lots in Phase 1 will be awarded before lots in Phase 2. However, ALL lots will expire at the same time (i.e. the term of the Framework Agreement (all lots) will be 4 years from the award of the Phase 1 lots) irrespective of when Phase 2 lots are awarded.

In Lot 1, Lot 2a, Lot 3, Lot 4a, Lot 4b and Lot 5, 5 Bidders will be awarded a framework following the applicable ITT stage. In Lot 2b, 8 Bidders will be awarded a framework following the applicable ITT stage.

At the ITT stage for both Phase 1 and Phase 2, CCS reserves the right, in each Lot, to award a framework to any Bidder whose final score is within 1% of the last awarded position.

In both Phase 1 and Phase 2, the required bid validity period for the ITT stage will be set out in the ITT documents for each Phase.

Registering for access:

This procurement will be managed electronically via the eSourcing suite. This will be the route for sharing all information and communicating with bidders. If you have recently registered on the eSourcing suite for another CCS procurement you can use the same account for this new procurement. If not, you will first need to register your organisation on the portal.

Use the following link for information on how register and use the eSourcing tool:

<https://www.gov.uk/government/publications/esourcing-tool-guidance-for-suppliers>

For assistance please contact the eSourcing Help desk operated by email at eEnablement@crowncommercial.gov.uk or call 0345 410 2222.

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations (as defined in Attachment 1 – About the Framework within the selection stage bid pack). In such cases, Call-offs from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and the buyers may, at their discretion, modify the terms of the Framework and any Call-off Contracts to reflect that buyer's specific needs.

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

dalasmalbox@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.crowncommercial.gov.uk/>