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Tender

## **The Supply The Management Of CCTV Monitoring Staff And Out Of Hours Calls For TWBC**

Tunbridge Wells Borough Council  
Tonbridge and Malling Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-027997

Procurement identifier (OCID): ocds-h6vhtk-02f4ca

Published 8 November 2021, 5:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tunbridge Wells Borough Council

Town Hall

Tunbridge Wells

TN1 1RS

#### **Contact**

Miss Louisa Coley

#### **Email**

[louisa.coley@tunbridgewells.gov.uk](mailto:louisa.coley@tunbridgewells.gov.uk)

#### **Telephone**

+44 1892526121

**Country**

United Kingdom

**NUTS code**

UKJ46 - West Kent

**Internet address(es)**

Main address

<http://www.tunbridgewells.gov.uk>

Buyer's address

<http://www.tunbridgewells.gov.uk>

**I.1) Name and addresses**

Tonbridge and Malling Borough Council

Gibson Building, Gibson Drive

West Malling

ME9 4LZ

**Email**

[louisa.coley@tunbridgewells.gov.uk](mailto:louisa.coley@tunbridgewells.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKJ46 - West Kent

**Internet address(es)**

Main address

<https://tunbridgewells.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.kentbusinessportal.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.kentbusinessportal.org.uk/>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Supply The Management Of CCTV Monitoring Staff And Out Of Hours Calls For TWBC

Reference number

DN580791

#### **II.1.2) Main CPV code**

- 75241000 - Public security services

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Tunbridge Wells Borough Council ("the Council") and Tonbridge & Malling Borough Council ("TMBC") have a partnership arrangement to carry out Closed Circuit Television ("CCTV") Monitoring. As part of the partnership arrangement the Council, through a private contract, manages the monitoring contract whilst TMBC manage the hardware and maintenance contract.

The Kent Business Portal is the tendering platform the Council is using. Please register (for free) on the Kent Business Portal to access the documents.

The Purpose of this Contract is:

- To provide and manage suitably qualified and trained CCTV operators
- To monitor, manage and operate images from the CCTV System
- To monitor associated radio and telephone communications
- To initiate an appropriate response to incidents, reviews and associated operational requests
- To provide agreed statistical information to the Council and to TMBC as and when required
- FTS Notice: Monday, 8 November 2021
- Tender documents Released: Monday, 8 November 2021
- CCTV Control Room Visit: Monday 22nd November 2021
- Expressions of Interest Deadline: 12:00pm on, Monday, 6th December 2021
- Closing date for submission returns: 12:00pm on Monday, 13th December 2021
- Contract award: Week Commencing 21 February 2022
- Commence Contract: Wednesday, 1 June 2022

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79710000 - Security services

### **II.2.3) Place of performance**

NUTS codes

- UKJ46 - West Kent

### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Term: 2 Years with the option of 2 annual extensions thereafter (2+1+1)

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 December 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Mid Kent Legal Services

Tunbridge Wells

TN1 1RS

Telephone

+44 1892526121

Country

United Kingdom