

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027997-2021>

Tender

The Supply The Management Of CCTV Monitoring Staff And Out Of Hours Calls For TWBC

Tunbridge Wells Borough Council
Tonbridge and Malling Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-027997

Procurement identifier (OCID): ocds-h6vhtk-02f4ca

Published 8 November 2021, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

Tunbridge Wells Borough Council

Town Hall

Tunbridge Wells

TN1 1RS

Contact

Miss Louisa Coley

Email

louisa.coley@tunbridgewells.gov.uk

Telephone

+44 1892526121

Country

United Kingdom

NUTS code

UKJ46 - West Kent

Internet address(es)

Main address

<http://www.tunbridgewells.gov.uk>

Buyer's address

<http://www.tunbridgewells.gov.uk>

I.1) Name and addresses

Tonbridge and Malling Borough Council

Gibson Building, Gibson Drive

West Malling

ME9 4LZ

Email

louisa.coley@tunbridgewells.gov.uk

Country

United Kingdom

NUTS code

UKJ46 - West Kent

Internet address(es)

Main address

<https://tunbridgewells.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.kentbusinessportal.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.kentbusinessportal.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Supply The Management Of CCTV Monitoring Staff And Out Of Hours Calls For TWBC

Reference number

DN580791

II.1.2) Main CPV code

- 75241000 - Public security services

II.1.3) Type of contract

Services

II.1.4) Short description

Tunbridge Wells Borough Council ("the Council") and Tonbridge & Malling Borough Council ("TMBC") have a partnership arrangement to carry out Closed Circuit Television ("CCTV") Monitoring. As part of the partnership arrangement the Council, through a private contract, manages the monitoring contract whilst TMBC manage the hardware and maintenance contract.

The Kent Business Portal is the tendering platform the Council is using. Please register (for free) on the Kent Business Portal to access the documents.

The Purpose of this Contract is:

- To provide and manage suitably qualified and trained CCTV operators
- To monitor, manage and operate images from the CCTV System
- To monitor associated radio and telephone communications
- To initiate an appropriate response to incidents, reviews and associated operational requests
- To provide agreed statistical information to the Council and to TMBC as and when required
- FTS Notice: Monday, 8 November 2021
- Tender documents Released: Monday, 8 November 2021
- CCTV Control Room Visit: Monday 22nd November 2021
- Expressions of Interest Deadline: 12:00pm on, Monday, 6th December 2021
- Closing date for submission returns: 12:00pm on Monday, 13th December 2021
- Contract award: Week Commencing 21 February 2022
- Commence Contract: Wednesday, 1 June 2022

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") and Tonbridge & Malling Borough Council ("TMBC") have a partnership arrangement to carry out Closed Circuit Television ("CCTV") Monitoring. As part of the partnership arrangement the Council, through a private contract, manages the monitoring contract whilst TMBC manage the hardware and maintenance contract.

The Purpose of this Contract is:

- To provide and manage suitably qualified and trained CCTV operators
- To monitor, manage and operate images from the CCTV System
- To monitor associated radio and telephone communications
- To initiate an appropriate response to incidents, reviews and associated operational requests
- To provide agreed statistical information to the Council and to TMBC as and when required
- FTS Notice: Monday, 8 November 2021
- Tender documents Released: Monday, 8 November 2021
- CCTV Control Room Visit: Monday 22nd November 2021
- Expressions of Interest Deadline: 12:pm, Monday, 6th December 2021
- Closing date for submission returns: 12:00pm on Monday, 13th December 2021

- Contract award: Week Commencing 21 February 2022
- Commence Contract: Wednesday, 1 June 2022

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Term: 2 Years with the option of 2 annual extensions thereafter (2+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 December 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Mid Kent Legal Services

Tunbridge Wells

TN1 1RS

Telephone

+44 1892526121

Country

United Kingdom