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Planning

NHS Devon - Care Co-ordination Hub for Devon

NHS Devon Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-027990

Procurement identifier (OCID): ocids-h6vhtk-04975c

Published 2 September 2024, 4:14pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board

Aperture House, Rydon Lane

Exeter

EX2 5AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

NHS Organisation Data Service

15N

Internet address(es)

Main address

<https://onedevon.org.uk/>

Buyer's address

<https://atamis-1928.my.site.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Devon - Care Co-ordination Hub for Devon

Reference number

WA16787

II.1.2) Main CPV code

- 85141000 - Services provided by medical personnel

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is placed as a Prior Information Notice (PIN) to inform the market of NHS Devon Integrated Care Board's (the Commissioner's), intention to recommission a Care Co-ordination Hub for Devon . The Commissioner would like to communicate planned market engagement event(s) and request expressions of interest for these.

The Care Co-ordination Hub provides a senior level, multi-disciplinary, clinical consultation service, including the ability to prescribe; which assesses patients' needs and navigates them to the right service, first time.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79510000 - Telephone-answering services
- 85121100 - General-practitioner services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

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The Care Co-ordination Hub provides a senior level, multi-disciplinary, clinical consultation service, including the ability to prescribe; which assesses patients' needs and navigates them to the right service, first time.

Referrals are received from both the South Western Ambulance Service Trust (SWAST) Stack of 999 calls and from Paramedics on scene, calling for advice and to explore alternatives pathways to the Emergency Department. This provides an opportunity for shared clinical assessment and decision making between the Hub and the referrer, with the potential for the call to be closed or referred onto existing services in the community if required.

There is also an opportunity to link in with, or refer onto, three Locality Spokes across Devon for patients who have more complex needs, or for an ambulance to be dispatched if required.

The staffing model is likely to be made up of Advanced Care Practitioners and General Practitioners, all of whom are independent prescribers, working closely with SWAST Specialist Paramedics. The service would likely operate seven days a week 08.00 - 20.00 and would cover the whole of Devon.

The contract duration and commencement are to be confirmed but NHS Devon anticipates a multi-year contract with a possible start date in 2025/26.

The contract value is to be confirmed and is dependent on planned service development work which the market engagement is anticipated to inform.

Service developments may be required during the contract term.

TUPE is likely to apply.

II.3) Estimated date of publication of contract notice

1 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market engagement questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled: NHS Devon - Co-ordination Hub for Devon with the Atamis reference C304629.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest using the correspondence function within Atamis.

It is the Commissioners intention to hold a market engagement event in the Autumn, anticipated to be during November 2024, with all parties who have registered their interest. An invitation to this in person event will be issued directly to you once you have registered on the Atamis portal.

The intention is to award a contract using the competitive process.

This is a Provider Selection Regime (PSR) prior information notice. The contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply.