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Tender

Change Support Services for GP Practices, North Central London

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-027988

Procurement identifier (OCID): ocds-h6vhtk-05279a

Published 28 May 2025, 10:57am

Scope

Reference

PRJ1382

Description

General Practice is experienced in delivering frequent and significant change to meet national and local expectations for continuous improvement of patient care. This is in addition to providing a higher volume of clinical care than ever. It is well-understood, however, that practice capacity to undertake meaningful, sustainable change is finite, and that capability for change management and quality improvement varies between individual providers.

In previous financial years North Central London Integrated Care Board (NCL ICB) has commissioned at-scale primary care providers to offer change management support to General Practice on a number of topics. These have included mobilising the model of care

required to deliver its long-term conditions locally commissioned service (LTC LCS), and delivering the requirements of the national delivery plan for recovering access to primary care. Some of these commissioned offers have been universal to all practices in NCL; others have been targeted where data and intelligence indicates that a subset of practices would specifically benefit from targeted support.

Building on the learning from previous commissioned services the ICB now aspires to move towards a consistent commissioned change management offer to General Practice across NCL. As a first step, this specification represents iterative development of the ICB's aspiration to continue to support General Practice with change management using a standard approach. It describes the programme approach to be delivered to enable a consistent change management offer, and the individual change themes for the 2025-26 financial year with the intention of a larger scale procurement of a longer-term contract in the future.

The Service will commence on 1st October 2025. The value will be up to £1,425,000 for a maximum contract length of 18 months.

Total value (estimated)

- £1,425,000 excluding VAT
- £1,425,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

Main procurement category

Services

CPV classifications

- 79420000 - Management-related services

Contract locations

- UKI - London

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 June 2025, 12:00pm

Tender submission deadline

24 June 2025, 12:00pm

Submission address and any special instructions

Interested organisations must express an interest and submit a tender via Atamis e-tendering portal by the deadline stated in the Invitation to Tender documents. Bidders need to register on Atamis/Health Family if they are not registered already. This can be done by clicking the link below:

<https://atamis-1928.my.site.com/s/Welcome>

Once registered, you can express an interest in this project on the site by going to the Atamis Contract Reference: C357957

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 July 2025

Award criteria

Name	Type	Weighting
Quality	Quality	90%
Price	Price	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

NHS NORTH CENTRAL LONDON INTEGRATED CARE BOARD

- NHS Organisation Data Service: QMJ
- Public Procurement Organisation Number: PWBN-7811-DGVX

Laycock PDC, Laycock Street

London

N1 1TH

United Kingdom

Email: nclcb.nclcontractqueries@nhs.net

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - central government