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Contract

PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

University of Glasgow

F03: Contract award notice

Notice identifier: 2022/S 000-027978

Procurement identifier (OCID): ocids-h6vhtk-03732a

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Section I: Contracting authority

I.1) Name and addresses

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

Contact

Jenny Bowles

Email

Jennifer.Bowles@Glasgow.ac.uk

Telephone

+44 1413304113

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gla.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

Reference number

PURCH2077

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING.

LOT 1 – STUDENT ASSISTANCE PROGRAMME

LOT 2 – STUDENT COUNSELLING

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £304,400

II.2) Description

II.2.1) Title

Lot 1 – Student Assistance Programme

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

LOT 1 – STUDENT ASSISTANCE PROGRAMME

INITIAL DURATION: TWO YEARS

OPTIONAL EXTENSIONS = 2 X 12 MONTHS

II.2.5) Award criteria

Quality criterion - Name: Knowledge and Experience – Example 1 / Weighting: 5%

Quality criterion - Name: Knowledge and Experience – Example 2 / Weighting: 5%

Quality criterion - Name: Account Management / Weighting: 5%

Quality criterion - Name: Risk Management and Escalation / Weighting: 10%

Quality criterion - Name: Recruitment, Training and Qualifications / Weighting: 10%

Quality criterion - Name: 24/7/365 Helpline / Weighting: 10%

Quality criterion - Name: Implementation plan / Weighting: 5%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Student Counselling

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

LOT 2 – STUDENT COUNSELLING

INITIAL DURATION: TWO YEARS

OPTIONAL EXTENSIONS = 2 X 12 MONTHS

II.2.5) Award criteria

Quality criterion - Name: Knowledge and Experience – Example 1 / Weighting: 5%

Quality criterion - Name: Knowledge and Experience – Example 2 / Weighting: 5%

Quality criterion - Name: Account Management / Weighting: 10%

Quality criterion - Name: Risk Management and Escalation / Weighting: 15%

Quality criterion - Name: Recruitment, Training and Qualifications / Weighting: 15%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-191019](#)

Section V. Award of contract

Lot No

2

Title

Lot 2 – Student Counselling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 September 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mynurva

Camburgh House, , 27 New Dover Road,

Canterbury

CT1 3DN

Telephone

+44 7950349255

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,000

Section V. Award of contract

Lot No

1

Title

Lot 1 – Student Assistance Programme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Assured

The Peninsula , Victoria Place

Manchester

M4 4FB

Telephone

+44 7815460008

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £204,400

Section VI. Complementary information

VI.3) Additional information

(SC Ref:708277)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 01414298888

Country

United Kingdom