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Contract

## **PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING**

University of Glasgow

F03: Contract award notice

Notice identifier: 2022/S 000-027978

Procurement identifier (OCID): ocids-h6vhtk-03732a

Published 5 October 2022, 2:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Glasgow

Procurement Office, Tay House

Glasgow

G12 8QQ

#### **Contact**

Jenny Bowles

#### **Email**

[Jennifer.Bowles@Glasgow.ac.uk](mailto:Jennifer.Bowles@Glasgow.ac.uk)

#### **Telephone**

+44 1413304113

**Fax**

+44 0000000000

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.gla.ac.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00108](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00108)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

Reference number

PURCH2077

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING.

LOT 1 – STUDENT ASSISTANCE PROGRAMME

LOT 2 – STUDENT COUNSELLING

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £304,400

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 – Student Assistance Programme

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

## **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

## **II.2.4) Description of the procurement**

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

LOT 1 – STUDENT ASSISTANCE PROGRAMME

INITIAL DURATION: TWO YEARS

OPTIONAL EXTENSIONS = 2 X 12 MONTHS

## **II.2.5) Award criteria**

Quality criterion - Name: Knowledge and Experience – Example 1 / Weighting: 5%

Quality criterion - Name: Knowledge and Experience – Example 2 / Weighting: 5%

Quality criterion - Name: Account Management / Weighting: 5%

Quality criterion - Name: Risk Management and Escalation / Weighting: 10%

Quality criterion - Name: Recruitment, Training and Qualifications / Weighting: 10%

Quality criterion - Name: 24/7/365 Helpline / Weighting: 10%

Quality criterion - Name: Implementation plan / Weighting: 5%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 40%

## **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 – Student Counselling

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

### **II.2.4) Description of the procurement**

AWARD OF PURCH2077 PROVISION A FRAMEWORK FOR A STUDENT ASSISTANCE PROGRAMME AND STUDENT COUNSELLING

LOT 2 – STUDENT COUNSELLING

INITIAL DURATION: TWO YEARS

OPTIONAL EXTENSIONS = 2 X 12 MONTHS

### **II.2.5) Award criteria**

Quality criterion - Name: Knowledge and Experience – Example 1 / Weighting: 5%

Quality criterion - Name: Knowledge and Experience – Example 2 / Weighting: 5%

Quality criterion - Name: Account Management / Weighting: 10%

Quality criterion - Name: Risk Management and Escalation / Weighting: 15%

Quality criterion - Name: Recruitment, Training and Qualifications / Weighting: 15%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 022-191019](#)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Lot 2 – Student Counselling

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Mynurva

Camburgh House, , 27 New Dover Road,

Canterbury

CT1 3DN

Telephone

+44 7950349255

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £100,000

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### **Section V. Award of contract**

#### **Lot No**

1

#### **Title**

Lot 1 – Student Assistance Programme

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

22 September 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0



Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Health Assured

The Peninsula , Victoria Place

Manchester

M4 4FB

Telephone

+44 7815460008

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £204,400

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:708277)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court & Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 01414298888

Country

United Kingdom