

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027969-2024>

Tender

5679 Provision of a Victim Gateway Service

Police, Fire and Crime Commissioner for Staffordshire

F02: Contract notice

Notice identifier: 2024/S 000-027969

Procurement identifier (OCID): ocds-h6vhtk-047a4b

Published 2 September 2024, 3:27pm

Section I: Contracting authority

I.1) Name and addresses

Police, Fire and Crime Commissioner for Staffordshire

Staffordshire Police Headquarters

Stafford

ST18 0YY

Contact

Sarah Willacy

Email

sarah.willacy@staffordshire.police.uk

Telephone

+44 7816268899

Country

United Kingdom

NUTS code

UKG2 - Shropshire and Staffordshire

Internet address(es)

Main address

<https://www.staffordshire-pfcc.gov.uk>

Buyer's address

<https://sell2.in-tend.co.uk/blpd/publictenders>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

5679 Provision of a Victim Gateway Service

Reference number

5679

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Staffordshire Commissioner for Police, Fire and Rescue and Crime (The Commissioner) intends to commission a free, effective, tailored, Staffordshire Victim Gateway Service to be delivered across Staffordshire and Stoke-on-Trent, which will help victims cope and recover from the impact of crime and live fulfilling, independent lives, regardless of whether the crime has been reported to the police or not. The service will comprise of the following elements:• A gateway service or "front door" into support services for victims;• A cope and recover support service for victims;• Awareness raising for professionals and the community;• Response to Major Incidents of Crime.

II.1.5) Estimated total value

Value excluding VAT: £3,015,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

II.2.4) Description of the procurement

The service will be the gateway / front door for victims of crime and will provide a free, confidential, high quality service, helping victims to cope and recover from the impact of the crime and the harm they have experienced. The service will provide a triage assessment, advice, guidance, emotional and practical support and where appropriate refer victims to commissioned specialist support services such as domestic abuse and sexual abuse.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

plus 12, plus 12

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020323](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 October 2024

Local time

5:00pm

Place

Stafford

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court, The Royal Courts of Justice, The Strand

London

Country

United Kingdom