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Tender

## **5679 Provision of a Victim Gateway Service**

Police, Fire and Crime Commissioner for Staffordshire

F02: Contract notice

Notice identifier: 2024/S 000-027969

Procurement identifier (OCID): ocds-h6vhtk-047a4b

Published 2 September 2024, 3:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police, Fire and Crime Commissioner for Staffordshire

Staffordshire Police Headquarters

Stafford

ST18 0YY

#### **Contact**

Sarah Willacy

#### **Email**

[sarah.willacy@staffordshire.police.uk](mailto:sarah.willacy@staffordshire.police.uk)

#### **Telephone**

+44 7816268899

**Country**

United Kingdom

**NUTS code**

UKG2 - Shropshire and Staffordshire

**Internet address(es)**

Main address

<https://www.staffordshire-pfcc.gov.uk>

Buyer's address

<https://sell2.in-tend.co.uk/blpd/publictenders>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

5679 Provision of a Victim Gateway Service

Reference number

5679

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Staffordshire Commissioner for Police, Fire and Rescue and Crime (The Commissioner) intends to commission a free, effective, tailored, Staffordshire Victim Gateway Service to be delivered across Staffordshire and Stoke-on-Trent, which will help victims cope and recover from the impact of crime and live fulfilling, independent lives, regardless of whether the crime has been reported to the police or not. The service will comprise of the following elements:• A gateway service or "front door" into support services for victims;• A cope and recover support service for victims;• Awareness raising for professionals and the community;• Response to Major Incidents of Crime.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,015,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

### **II.2.4) Description of the procurement**

The service will be the gateway / front door for victims of crime and will provide a free, confidential, high quality service, helping victims to cope and recover from the impact of the crime and the harm they have experienced. The service will provide a triage assessment, advice, guidance, emotional and practical support and where appropriate refer victims to commissioned specialist support services such as domestic abuse and sexual abuse.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

plus 12, plus 12

### **II.2.10) Information about variants**

Variants will be accepted: Yes

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see tender documents

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-020323](#)

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 October 2024

Local time

5:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.7) Conditions for opening of tenders**

Date

7 October 2024

Local time

5:00pm

Place

Stafford

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court, The Royal Courts of Justice, The Strand

London

Country

United Kingdom