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Contract

21079 CCC Insurance and Claims Management Programme 2022

Cambridgeshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-027948

Procurement identifier (OCID): ocids-h6vhtk-0344d9

Published 5 October 2022, 11:25am

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire County Council

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Contact

Mr Mark Greenall

Email

Procurement2@cambridgeshire.gov.uk

Telephone

+44 1223699112

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.cambridgeshire.gov.uk/>

Buyer's address

<https://www.cambridgeshire.gov.uk/business/business-with-the-council/providing-goods-and-services-to-the-council>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

21079 CCC Insurance and Claims Management Programme 2022

Reference number

DN608807

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Cambridgeshire County Council Insurance wishes to invite tenders for the supply of services in respect of Cambridgeshire County Council Insurance Programme and Claims Management Services 2022 as detailed within the tender documentation.

Arthur J Gallagher has been selected to assist in the tender of Cambridgeshire County Councils Insurance Programme. Please note that this does not stop other entities of Arthur J. Gallagher bidding from any of lots detailed in this notice.

Please note that Insurance brokers are not permitted to bid for this procurement.

Please note that any questions relating to the tender process should be sent via the Procontract e-tender Portal and the messaging system provided within that e-Tendering facility.

The Authority have invested in an e-tendering tool in order to facilitate its tendering processes in a compliant and transparent manner.

Potential Providers will need to register an account via the "Procontract Portal" at <https://procontract.due-north.com/Register> before being able to view the full tender details.

In order to access the tender documentation, click "Find Opportunities", then on the drop-down menu, filter by "Cambridgeshire Public Services" by clicking on "Update" to find the relevant opportunity or alternatively within the organisations drop down select Cambridgeshire County Council to also find the relevant opportunity.

Please ensure that you read the tender documents carefully in order to be aware of the requirements and relevant deadlines.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,370,644.25

II.2) Description

II.2.1) Title

Lot 1: Material Damage & Business Interruption Insurance

Lot No

1

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Insurance for Material Damage & Business Interruption of General Property for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2:Property Owners Insurance

Lot No

2

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Property Owners Insurance for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 :Contract Works Insurance

Lot No

3

II.2.2) Additional CPV code(s)

- 66513200 - Contractor's all-risk insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Insurance for Contract Works for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting and Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4: Computer Insurance

Lot No

4

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Computer Insurance for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting and Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5: Casualty Insurance

Lot No

5

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66516000 - Liability insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Casualty Insurance for Cambridgeshire covering the following

Employer's Liability

Public/Products Liability

Officials Indemnity

Libel & Slander

Land Charges

Professional Indemnity

Hirers Liability

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6: Crime Insurance

Lot No

6

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Crime Insurance for Cambridgeshire

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 7:Personal Accident Insurance

Lot No

7

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66512100 - Accident insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Personal Accident Insurance for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8: Motor Insurance

Lot No

8

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Motor Insurance for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9: Engineering Inspection

Lot No

9

II.2.2) Additional CPV code(s)

- 71631400 - Technical inspection services of engineering structures

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

Engineering Inspection Services for Cambridgeshire County Council

II.2.5) Award criteria

Quality criterion - Name: Service / Weighting: 25

Quality criterion - Name: Contract Management / Weighting: 5

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-015924](#)

Section V. Award of contract

Lot No

1

Title

Lot 1: Material Damage & Business Interruption Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester

M3 3HF

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £417,329

Section V. Award of contract

Lot No

2

Title

Lot 2:Property Owners Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester

M3 3HF

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £391,630.30

Section V. Award of contract

Lot No

3

Title

Lot 3 :Contract Works Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester

M3 3HF

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £155,203.05

Section V. Award of contract

Lot No

4

Title

Lot 4: Computer Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester M3 3HF

M3 3HF

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £18,592.60

Section V. Award of contract

Lot No

5

Title

Lot 5: Casualty Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maven Public Sector

The Leadenhall Building 122 Leadenhall Street

London

EC3V 4AN

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,795,375

Section V. Award of contract

Lot No

6

Title

Lot 6: Crime Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £163,276.90

Section V. Award of contract

Lot No

7

Title

Lot 7:Personal Accident Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £39,583.85

Section V. Award of contract

Lot No

8

Title

Lot 8: Motor Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway, Whiteley

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £302,498.25

Section V. Award of contract

Lot No

9

Title

Lot 9: Engineering Inspection

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

British Engineering Services Limited

Unit 718, Eddington Way, Birchwood Park,

Warrington,

WA3 6BA

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £87,155.30

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Mrs Clare Ellis

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Email

clare.ellis@cambridgeshire.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Authority will incorporate a minimum 10 calendar days standstill period at the point information on the award of the contract is communicated to tenderers. The duration of this standstill will be disclosed at this point.

This period allows unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract is entered into. Such additional information should be required from (Refer to address in Part 1.1). If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (Chapter 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly. Where a contract has not been entered into the Court may order the setting aside of the

award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may order the ineffectiveness of a contract where serious breach have occurred in addition to any fine, the Court may instead provide for alternative penalties, either contract shortening, fines or both.