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Contract

22004 Milton Keynes Council Insurance and Claims Management Programme 2022

Milton Keynes Council

F03: Contract award notice

Notice identifier: 2022/S 000-027945

Procurement identifier (OCID): ocds-h6vhtk-034962

Published 5 October 2022, 11:15am

Section I: Contracting authority

I.1) Name and addresses

Milton Keynes Council

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

Contact

Mr Mark Greenall

Email

Procurement2@cambridgeshire.gov.uk

Country

United Kingdom

Region code

UKJ12 - Milton Keynes

Internet address(es)

Main address

<https://www.milton-keynes.gov.uk/>

Buyer's address

<https://www.milton-keynes.gov.uk/business/tenders-and-contracts/introduction-to-procurement>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

22004 Milton Keynes Council Insurance and Claims Management Programme 2022

Reference number

DN609653

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Cambridgeshire Insurance invited tenders for the supply of services in respect of Milton Keynes Council Insurance Programme and Claims Management Services 2022 as detailed within the tender documentation.

Arthur J Gallagher had been selected to assist in the tender of Milton Keynes Council Insurance Programme. Please note that this did not stop other entities of Arthur J. Gallagher bidding from any of lots detailed in this notice.

Please note that Insurance brokers were not permitted to bid for this procurement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,959,550

II.2) Description

II.2.1) Title

Lot 1: Material Damage & Business Interruption Insurance

Lot No

1

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Insurance for Material Damage & Business Interruption of General Property for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Property Owners Insurance

Lot No

2

II.2.2) Additional CPV code(s)

- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Insurance for Material Damage & Business Interruption of Investment & Commercial Property for Milton Keynes

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 :Contract Works Insurance

Lot No

3

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Contract Works Insurance for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Lot 4: Computer Insurance

Lot No

4

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services
- 66515200 - Property insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Computer Insurance for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5: Casualty Insurance

Lot No

5

II.2.2) Additional CPV code(s)

- 66516000 - Liability insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Casualty Insurance for Milton Keynes covering the following

Employer's Liability

Public/Products Liability

Officials Indemnity

Libel & Slander

Land Charges

Professional Indemnity

Hirers Liability

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6: Crime Insurance

Lot No

6

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Crime Insurance for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7: Personal Accident & Business Travel Insurance

Lot No

7

II.2.2) Additional CPV code(s)

- 66512100 - Accident insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Personal Accident & Business Travel Insurance for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8 Motor Insurance

Lot No

8

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Motor Insurance for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9: Engineering Inspection

Lot No

9

II.2.2) Additional CPV code(s)

- 66519200 - Engineering insurance services
- 71631400 - Technical inspection services of engineering structures

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Engineering Inspection for Milton Keynes Council

II.2.5) Award criteria

Quality criterion - Name: Service / Weighting: 25

Quality criterion - Name: Contract Management / Weighting: 5

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-017085](#)

Section V. Award of contract

Lot No

1

Title

Lot 1: Material Damage & Business Interruption Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,712,595

Section V. Award of contract

Lot No

2

Title

Lot 2:Property Owners Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester

M3 3HF

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £683,740

Section V. Award of contract

Lot No

3

Title

Lot 3 :Contract Works Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,550

Section V. Award of contract

Lot No

4

Title

Lot 4: Computer Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook,

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,320

Section V. Award of contract

Lot No

5

Title

Lot 5: Casualty Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maven Public Sector

The Leadenhall Building 122 Leadenhall Street

London

EC3V 4AN

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,965,320

Section V. Award of contract

Lot No

6

Title

Lot 6: Crime Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Zurich Municipal

The Zurich Centre, 3000 Parkway,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £123,200

Section V. Award of contract

Lot No

7

Title

Lot 7:Personal Accident Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £27,925

Section V. Award of contract

Lot No

8

Title

Lot 8: Motor Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maven Public Sector

The Leadenhall Building 122 Leadenhall Street

London

EC3V 4AN

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £309,960

Section V. Award of contract

Lot No

9

Title

Lot 9: Engineering Inspection

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

British Engineering Services Limited

Unit 718, Eddington Way, Birchwood Park,

Warrington,

WA3 6BA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £118,940

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Mrs Clare Ellis

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Email

clare.ellis@cambridgeshire.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Authority incorporated a minimum 10 calendar days standstill period at the point information on the award of the contract is communicated to tenderers. The duration of this standstill will be disclosed at this point.

This period allowed unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract was entered into. Such additional information should be required from (Refer to address in Part 1.1). If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (Chapter 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may order the ineffectiveness of a contract where serious breach have occurred in addition to any fine, the Court may instead provide for alternative penalties, either contract shortening, fines or both.