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Contract

## **22004 Milton Keynes Council Insurance and Claims Management Programme 2022**

Milton Keynes Council

F03: Contract award notice

Notice identifier: 2022/S 000-027945

Procurement identifier (OCID): ocids-h6vhtk-034962

Published 5 October 2022, 11:15am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Milton Keynes Council

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

#### **Contact**

Mr Mark Greenall

#### **Email**

[Procurement2@cambridgeshire.gov.uk](mailto:Procurement2@cambridgeshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ12 - Milton Keynes

**Internet address(es)**

Main address

<https://www.milton-keynes.gov.uk/>

Buyer's address

<https://www.milton-keynes.gov.uk/business/tenders-and-contracts/introduction-to-procurement>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

22004 Milton Keynes Council Insurance and Claims Management Programme 2022

Reference number

DN609653

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cambridgeshire Insurance invited tenders for the supply of services in respect of Milton Keynes Council Insurance Programme and Claims Management Services 2022 as detailed within the tender documentation.

Arthur J Gallagher had been selected to assist in the tender of Milton Keynes Council Insurance Programme. Please note that this did not stop other entities of Arthur J. Gallagher bidding from any of lots detailed in this notice.

Please note that Insurance brokers were not permitted to bid for this procurement.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,959,550

### **II.2) Description**

#### **II.2.1) Title**

Lot 1: Material Damage & Business Interruption Insurance

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66515200 - Property insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Insurance for Material Damage & Business Interruption of General Property for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Property Owners Insurance

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66515200 - Property insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Insurance for Material Damage & Business Interruption of Investment & Commercial Property for Milton Keynes

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 :Contract Works Insurance

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services
- 66515200 - Property insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Contract Works Insurance for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4: Computer Insurance

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services
- 66515200 - Property insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Computer Insurance for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Casualty Insurance

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 66516000 - Liability insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Casualty Insurance for Milton Keynes covering the following

Employer's Liability

Public/Products Liability

Officials Indemnity

Libel & Slander

Land Charges

Professional Indemnity

Hirers Liability

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Quality criterion - Name: Financial Risk / Weighting: 5

Price - Weighting: 55

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union



funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6: Crime Insurance

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Crime Insurance for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 7: Personal Accident & Business Travel Insurance

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 66512100 - Accident insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Personal Accident & Business Travel Insurance for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 8 Motor Insurance

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 66514110 - Motor vehicle insurance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Motor Insurance for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Cover / Weighting: 20

Quality criterion - Name: Underwriting & Contract Management / Weighting: 10

Quality criterion - Name: Claims Management / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 9: Engineering Inspection

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 66519200 - Engineering insurance services
- 71631400 - Technical inspection services of engineering structures

### **II.2.3) Place of performance**

NUTS codes

- UKJ12 - Milton Keynes

### **II.2.4) Description of the procurement**

Engineering Inspection for Milton Keynes Council

### **II.2.5) Award criteria**

Quality criterion - Name: Service / Weighting: 25

Quality criterion - Name: Contract Management / Weighting: 5

Price - Weighting: 70

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-017085](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Lot 1: Material Damage & Business Interruption Insurance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,712,595

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**Section V. Award of contract**

**Lot No**

2

**Title**

Lot 2:Property Owners Insurance

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

27 September 2022

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Protector Insurance

7th Floor, 3 Hardman Street,

Manchester

M3 3HF

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £683,740

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Lot 3 :Contract Works Insurance

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

27 September 2022

### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,550



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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Lot 4: Computer Insurance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook,

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £11,320

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**Section V. Award of contract**

**Lot No**

5

**Title**

Lot 5: Casualty Insurance

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

27 September 2022

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Maven Public Sector

The Leadenhall Building 122 Leadenhall Street

London

EC3V 4AN

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,965,320

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### **Section V. Award of contract**

#### **Lot No**

6

#### **Title**

Lot 6: Crime Insurance

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

27 September 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Zurich Municipal

The Zurich Centre, 3000 Parkway,

Fareham, Hampshire,

PO15 7JZ

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £123,200

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### **Section V. Award of contract**

#### **Lot No**

7

#### **Title**

Lot 7:Personal Accident Insurance

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

27 September 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Risk Management Partners Ltd

The Walbrook Building, 25 Walbrook

London

EC4N 8AW

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £27,925

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**Section V. Award of contract**

**Lot No**

8

**Title**

Lot 8: Motor Insurance

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

27 September 2022

### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Maven Public Sector

The Leadenhall Building 122 Leadenhall Street

London

EC3V 4AN

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £309,960

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## **Section V. Award of contract**

### **Lot No**

9

### **Title**

Lot 9: Engineering Inspection

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

British Engineering Services Limited

Unit 718, Eddington Way, Birchwood Park,

Warrington,

WA3 6BA

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £118,940



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Mrs Clare Ellis

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Email

[clare.ellis@cambridgeshire.gov.uk](mailto:clare.ellis@cambridgeshire.gov.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Authority incorporated a minimum 10 calendar days standstill period at the point information on the award of the contract is communicated to tenderers. The duration of this standstill will be disclosed at this point.

This period allowed unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract was entered into. Such additional information should be required from (Refer to address in Part 1.1). If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (Chapter 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may order the ineffectiveness of a contract where serious breach have occurred in addition to any fine, the Court may instead provide for alternative penalties, either contract shortening, fines or both.