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Planning

Provision of Asylum Accommodation and Support Services

Home Office

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-027931

Procurement identifier (OCID): ocds-h6vhtk-052777

Published 28 May 2025, 9:22am

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Scope

Reference

Project_838 - ASAP - Asylum Support and Accommodation Programme

Description

The Asylum Support and Accommodation Programme (ASAP) is a long-term transformation programme in the delivery of asylum support and accommodation services.

The objective is a transformative re-procurement of services to replace the following contracts:

- Asylum Accommodation Support Contracts (AASC)

- Advice Issue Reporting and Eligibility (AIRE)
- Bridging Accommodation and Travel Services (BATS)
- Asylum Support Payments (ASP)

The Home Office will be coming to market for supplier(s) who can:

1. Identify and acquire asylum accommodation
2. Maintain asylum accommodation to a set of defined standards and resolve maintenance issues as they arise
3. Transport Asylum Seekers whilst being supported by the Home Office
4. Support Asylum Seekers throughout their journey through the provision of access to information and guidance, 24/7 helpline, and in-person support whilst in accommodation (all in a range of languages).
5. Ensure the safety and security of all Asylum Seekers and Staff at all times
6. Ensure the wellbeing and safeguarding of Asylum Seekers at all times, notifying and working with appropriate organisations as required
7. Provide emergency cash payments / food vouchers as required
8. Provide independent assurance of the Home Office's Accommodation and Delivery Partners responsible for relevant Asylum service delivery.

The content of this Notice, including the nature of works and services including start date of contract, may be the subject to change.

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2029 to 31 August 2036
- Possible extension to 31 August 2039
- 10 years

Main procurement category

Services

CPV classifications

- 98341000 - Accommodation services
- 70331000 - Residential property services
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services
- 44211100 - Modular and portable buildings
- 79993100 - Facilities management services
- 50000000 - Repair and maintenance services
- 60000000 - Transport services (excl. Waste transport)
- 63520000 - Transport agency services
- 55520000 - Catering services
- 79710000 - Security services
- 30237131 - Electronic cards
- 85312000 - Social work services without accommodation

- 90911100 - Accommodation cleaning services
- 60130000 - Special-purpose road passenger-transport services
- 75000000 - Administration, defence and social security services
- 79993000 - Building and facilities management services
- 98341110 - Housekeeping services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

30 September 2025

Engagement process description

The Asylum Support and Accommodation Programme Commercial Team will carry out the engagement in two phases, the first phase will focus on gathering market feedback between June and July 2025, and the second phase will focus on validating strategy with market insights in August and September 2025. Further phases may be included in advance of any formal procurement launch.

It is our intention to invite those suppliers that express an interest in this opportunity. In the event of high demand, we reserve the right to limit attendance to ensure fair and manageable engagement. Where attendance is limited, efforts will be made to ensure a representative cross-section of the market is included.

Suppliers who are unable to attend will not be disadvantaged in any future procurement and will be provided with access to any relevant materials or outputs from the

engagement session.

For the purposes of this Preliminary Market Engagement Notice, the estimated contract value has been listed as £0. This figure does not reflect the expected final value of the contract. The actual estimated value is currently being finalised and will be shared as part of the ongoing market engagement process.

1. To express an interest, participants must first be registered on the Home Office eSourcing Suite. If you have not yet registered, this can be done online at <https://homeoffice.app.jaggaer.com/web/login.html> by following the link. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering and who will be entering into a contract if invited to do so.

2. Send an 'Expression of Interest' email following the instructions:

Email to: ASAPprocurement@homeoffice.gov.uk

Email title: Expression of Interest - ASAP - NDA Request - (DUNS number)

3. The email must include the following:

Supplier name (as on Companies House)

DUNS number

Jaggaer registration details

Contact person - Name, job title, email address, contact number

4. The suppliers will be added to the NDA event on Jaggaer to access the NDA. This will contain the instruction to access and return signed copies.

5. The suppliers will receive countersigned NDAs and access to the Background Note providing details of the services in scope, engagement process and timelines.

PHASE 1: Gathering Market Feedback

ASAP Industry Day (In-person, London):

Publish Preliminary Market Engagement Notice - 28 May 2025

Deadline for Express of Interest; 12:00 BST on - 4 June 2025

Deadline for supplier signed NDAs; 16:00 BST on - 5 June 2025

Deadline for suppliers to confirm attendees; 16:00 BST on - 6 June 2025

Industry Day logistics and invites confirmed - 6 June 2025

Industry Day - 10 June 2025

Request for Information (RFI - Round 1):

RFI live - 10 June 2025

Deadline for Express of Interest; 12:00 BST on - 11 July 2025

Deadline for supplier signed NDAs; 16:00 BST on - 14 July 2025

Deadline for Clarification Questions; 12:00 BST on - 15 July 2025

Publish response to Clarification Questions - 16 July 2025

RFI response deadline; 16:00 BST on - 18 July 2025

Service-Specific Industry Days (Virtual):

Publish Preliminary Market Engagement Notice(s) - 20 June 2025

Service-Specific Industry Days - 30 June - 11 July 2025

Timetable for every service line will be published in respective Preliminary Market Engagement Notice published latest by 20 June 2025.

Supplier 1:1s:

Notification of supplier 1:1s - 7 - 18 July 2025

Hold virtual supplier 1:1s - 14 - 31 July 2025

PHASE 2: Validating Strategy with Market Insights

Request for Information (RFI - Round 2):

RFI live - 6 August 2025

RFI response deadline; 16:00 BST on - 29 August 2025

Supplier 1:1s:

Notification of supplier 1:1s - 8 - 12 September 2025

Hold virtual supplier 1:1s - 15 - 30 September 2025

*Please note that these dates are indicative and are subject to change.

*Please note that the Home Office reserves the right to amend the Market Engagement process at a later date if needed. Any changes will be updated on the Preliminary Market Engagement Notice and through Jaggaer.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

2 February 2026

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Contact name: ASAP Commercial Team

Email: asapprocurement@homeoffice.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government