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Awarded contract

## **ASC22036 - Independence Focused Domiciliary Care Service (Supplementary Framework)**

Worcestershire County Council

F03: Contract award notice

Notice reference: 2023/S 000-027912

Published: 21 September 2023, 1:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Worcestershire County Council

County Hall, Spetchley Road,

Worcester

WR5 2NP

#### **Contact**

Alastair Jewson

#### **Email**

[ajewson@worcestershire.gov.uk](mailto:ajewson@worcestershire.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKG12 - Worcestershire

**Internet address(es)**

Main address

<https://www.worcestershire.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ASC22036 - Independence Focused Domiciliary Care Service (Supplementary Framework)

Reference number

WCC 00003045

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Worcestershire County Council is inviting tenders for the provision of domiciliary care to provide care and support in accordance with the essential standards of quality and safety as set out in the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 No.2936 and the Care Quality Commission (Registration) Regulations 2009 (Part 4).The appointed Providers will deliver all new domiciliary care (including Reablement) within:  
ZONE 1 – Great Malvern, Upton, and surrounding areas: Lot 1a - Zone 1 - Role - 1x Primary. Lot 1b - Zone 1 - Role - 1x Secondary. Lot 1c – Zone 1 – Role – 1x Secondary. ZONE 2 – Tenbury, Stourport, Bewdley and surrounding areas: Lot 2b - Zone 2 - Role - 1x Secondary. ZONE 3 – Pershore, Evesham, Broadway, and surrounding areas: Lot 3a - Zone 3 - Role - 1x Primary. Lot 3b – Zone 3 – Role – 1x Secondary. ZONE 4 – Southeast Worcester, Kempsey, and surrounding areas: Lot 4a - Zone 4 - Role - 1x Primary. Lot 4b – Zone 4 – Role – 1x Secondary.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £285,000,000

## **II.2) Description**

### **II.2.1) Title**

ZONE 1a – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1a - Zone 1 - Role - 1x Primary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 1b – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1b - Zone 1 - Role - 1x Secondary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 1c – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1c – Zone 1 – Role – 1x Secondary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 2b – Tenbury, Stourport, Bewdley and surrounding areas:

Lot No

Lot 2b - Zone 2 - Role - 1x Secondary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 3a – Pershore, Evesham, Broadway, and surrounding areas:

Lot No

Lot 3a - Zone 3 - Role - 1x Primary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



## **II.2) Description**

### **II.2.1) Title**

ZONE 3b – Pershore, Evesham, Broadway, and surrounding areas:

Lot No

Lot 3b – Zone 3 – Role – 1x Secondary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 4a – Southeast Worcester, Kempsey, and surrounding areas:

Lot No

Lot 4a - Zone 4 - Role - 1x Primary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ZONE 4b – Southeast Worcester, Kempsey, and surrounding areas:

Lot No

Lot 4b – Zone 4 – Role – 1x Secondary.

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

### **II.2.4) Description of the procurement**

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-007109](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

Lot 1a - Zone 1 - Role - 1x Primary.

### **Title**

ZONE 1a – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

House of Care Services Ltd

Bromsgrove

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

07095621

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £35,201,325

Total value of the contract/lot: £35,201,325

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

Lot 1b - Zone 1 - Role - 1x Secondary.

### **Title**

ZONE 1b – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Eclipse Homecare Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

05159247

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £11,733,775

Total value of the contract/lot: £11,733,775

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

Lot 1c – Zone 1 – Role – 1x Secondary.

### **Title**

ZONE 1c – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Balmer Care Limited t/a Caremark (Worcester & Malvern Hills)

Worcester



Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

9789588

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £11,733,775

Total value of the contract/lot: £11,733,775

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## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

Lot 2b - Zone 2 - Role - 1x Secondary.

### **Title**

ZONE 2b – Tenbury, Stourport, Bewdley and surrounding areas:

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £13,021,246

Total value of the contract/lot: £13,021,246

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## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

Lot 3a - Zone 3 - Role - 1x Primary.

### **Title**

ZONE 3a – Pershore, Evesham, Broadway, and surrounding areas:

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £43,156,427

Total value of the contract/lot: £43,156,427

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## **Section V. Award of contract**

### **Contract No**

6

### **Lot No**

Lot 3b – Zone 3 – Role – 1x Secondary.

### **Title**

ZONE 3b – Pershore, Evesham, Broadway, and surrounding areas:

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Universal Care Services (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

6923671

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,385,476

Total value of the contract/lot: £14,385,476

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## **Section V. Award of contract**

### **Contract No**

7

### **Lot No**

Lot 4a - Zone 4 - Role - 1x Primary.

### **Title**

ZONE 4a – Southeast Worcester, Kempsey, and surrounding areas:

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £37,378,511

Total value of the contract/lot: £37,378,511

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## **Section V. Award of contract**

### **Contract No**

8

### **Lot No**

Lot 4b – Zone 4 – Role – 1x Secondary.

### **Title**

ZONE 4b – Southeast Worcester, Kempsey, and surrounding areas:

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Universal Care Services (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

6923671

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,459,504

Total value of the contract/lot: £12,459,504



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Worcestershire county Council, Head of Commercial

Worcester

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

As above

Worcester

Country

United Kingdom