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Contract

ASC22036 - Independence Focused Domiciliary Care Service (Supplementary Framework)

Worcestershire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-027912

Procurement identifier (OCID): ocids-h6vhtk-03b1f7

Published 21 September 2023, 1:54pm

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road,

Worcester

WR5 2NP

Contact

Alastair Jewson

Email

ajewson@worcestershire.gov.uk

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.worcestershire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC22036 - Independence Focused Domiciliary Care Service (Supplementary Framework)

Reference number

WCC 00003045

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Worcestershire County Council is inviting tenders for the provision of domiciliary care to provide care and support in accordance with the essential standards of quality and safety as set out in the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 No.2936 and the Care Quality Commission (Registration) Regulations 2009 (Part 4). The appointed Providers will deliver all new domiciliary care (including Reablement) within:

ZONE 1 – Great Malvern, Upton, and surrounding areas: Lot 1a - Zone 1 - Role - 1x Primary. Lot 1b - Zone 1 - Role - 1x Secondary. Lot 1c – Zone 1 – Role – 1x Secondary. ZONE 2 – Tenbury, Stourport, Bewdley and surrounding areas: Lot 2b - Zone 2 - Role - 1x Secondary. ZONE 3 – Pershore, Evesham, Broadway, and surrounding areas: Lot 3a - Zone 3 - Role - 1x Primary. Lot 3b – Zone 3 – Role – 1x Secondary. ZONE 4 – Southeast Worcester, Kempsey, and surrounding areas: Lot 4a - Zone 4 - Role - 1x Primary. Lot 4b – Zone 4 – Role – 1x Secondary.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £285,000,000

II.2) Description

II.2.1) Title

ZONE 1a – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1a - Zone 1 - Role - 1x Primary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 1b – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1b - Zone 1 - Role - 1x Secondary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 1c – Great Malvern, Upton, and surrounding areas:

Lot No

Lot 1c – Zone 1 – Role – 1x Secondary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 2b – Tenbury, Stourport, Bewdley and surrounding areas:

Lot No

Lot 2b - Zone 2 - Role - 1x Secondary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 3a – Pershore, Evesham, Broadway, and surrounding areas:

Lot No

Lot 3a - Zone 3 - Role - 1x Primary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 3b – Pershore, Evesham, Broadway, and surrounding areas:

Lot No

Lot 3b – Zone 3 – Role – 1x Secondary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 4a – Southeast Worcester, Kempsey, and surrounding areas:

Lot No

Lot 4a - Zone 4 - Role - 1x Primary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ZONE 4b – Southeast Worcester, Kempsey, and surrounding areas:

Lot No

Lot 4b – Zone 4 – Role – 1x Secondary.

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Worcestershire

II.2.4) Description of the procurement

Please refer to the Tender Pack & 06 - Appendix 1 - Estimated Hours and Zone Maps

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-007109](#)

Section V. Award of contract

Contract No

1

Lot No

Lot 1a - Zone 1 - Role - 1x Primary.

Title

ZONE 1a – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

House of Care Services Ltd

Bromsgrove

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

07095621

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £35,201,325

Total value of the contract/lot: £35,201,325

Section V. Award of contract

Contract No

2

Lot No

Lot 1b - Zone 1 - Role - 1x Secondary.

Title

ZONE 1b – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Eclipse Homecare Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

05159247

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,733,775

Total value of the contract/lot: £11,733,775

Section V. Award of contract

Contract No

3

Lot No

Lot 1c – Zone 1 – Role – 1x Secondary.

Title

ZONE 1c – Great Malvern, Upton, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Balmer Care Limited t/a Caremark (Worcester & Malvern Hills)

Worcester

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

9789588

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,733,775

Total value of the contract/lot: £11,733,775

Section V. Award of contract

Contract No

4

Lot No

Lot 2b - Zone 2 - Role - 1x Secondary.

Title

ZONE 2b – Tenbury, Stourport, Bewdley and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £13,021,246

Total value of the contract/lot: £13,021,246

Section V. Award of contract

Contract No

5

Lot No

Lot 3a - Zone 3 - Role - 1x Primary.

Title

ZONE 3a – Pershore, Evesham, Broadway, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £43,156,427

Total value of the contract/lot: £43,156,427

Section V. Award of contract

Contract No

6

Lot No

Lot 3b – Zone 3 – Role – 1x Secondary.

Title

ZONE 3b – Pershore, Evesham, Broadway, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Universal Care Services (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

6923671

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £14,385,476

Total value of the contract/lot: £14,385,476

Section V. Award of contract

Contract No

7

Lot No

Lot 4a - Zone 4 - Role - 1x Primary.

Title

ZONE 4a – Southeast Worcester, Kempsey, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

03756814

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,378,511

Total value of the contract/lot: £37,378,511

Section V. Award of contract

Contract No

8

Lot No

Lot 4b – Zone 4 – Role – 1x Secondary.

Title

ZONE 4b – Southeast Worcester, Kempsey, and surrounding areas:

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 54

Number of tenders received from SMEs: 47

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 54

Number of tenders received by electronic means: 54

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Universal Care Services (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

6923671

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,459,504

Total value of the contract/lot: £12,459,504

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Worcestershire county Council, Head of Commercial

Worcester

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

As above

Worcester

Country

United Kingdom

