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Contract

## **Group Term Life and Medical Insurance for Country Based Staff of British High Commission (BHC) in Bangladesh**

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2025/S 000-027906

Procurement identifier (OCID): ocids-h6vhtk-04dd29

Published 28 May 2025, 7:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

#### **Email**

[bidisha.chaliha@fco.gov.uk](mailto:bidisha.chaliha@fco.gov.uk)

#### **Country**

Bangladesh

#### **Region code**

BD - Bangladesh

#### **Internet address(es)**

Main address

[www.gov.uk/fcdo](http://www.gov.uk/fcdo)

Buyer's address

<https://fcdo.bravosolution.co.uk/web/login.html>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Group Term Life and Medical Insurance for Country Based Staff of British High Commission (BHC) in Bangladesh

Reference number

CPG-11914-2025

#### **II.1.2) Main CPV code**

- 66512200 - Health insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract has been awarded to American life Insurance Company for delivering the Group Term Life and Medical Insurance for Country Based Staff of British High Commission (BHC) in Bangladesh. The contract period starts from 01st May 2025 till 30th of April 2026 with a further provision for extension of the contract for two more years ( till 30th of April 2028 on 1+1+1 basis) based on satisfactory performance and continued business requirement.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £645,696

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66511000 - Life insurance services

#### **II.2.3) Place of performance**

NUTS codes

- BD - Bangladesh

#### **II.2.4) Description of the procurement**

American Life Insurance Company has been selected to deliver a comprehensive Medical Insurance cover for staff and their immediate family members. The policy will provide hospitalisation/in-patient and outpatient cover to all permanent and long-term contract staff employed.

#### **II.2.5) Award criteria**

Quality criterion - Name: Coverages Provided (including sub-limits) / Weighting: 10

Quality criterion - Name: Adherence to the Statement of Service Requirement / Weighting: 10

Quality criterion - Name: Claim Settlement Process / Weighting: 10

Quality criterion - Name: Service Level Agreement / Weighting: 10

Quality criterion - Name: Escalation Matrix & Customer Support / Weighting: 05

Quality criterion - Name: Data and Information Security and Confidentiality / Weighting: 05

Quality criterion - Name: Hospital/Clinic NetworkHospital/Clinic Network / Weighting: 05

Quality criterion - Name: Contract start date / Weighting: 05

Cost criterion - Name: A full assessment of the total price breakdown for each of the. Competitiveness of the Commercial offer in relation to the Market. / Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-004311](#)

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## **Section V. Award of contract**

### **Contract No**

CPG-11914-2024

### **Title**

Group Term Life and Medical Insurance for Country Based Staff of British High Commission (BHC) in Bangladesh

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

American Life Insurance Company

MetLife Building,18-20 Motijheel Commercial Area, Motijheel

Dhaka

Country

Bangladesh

NUTS code

- BD - Bangladesh

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £645,696

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Foreign and Commonwealth and Development office

London

SW1A 2AH

Country

United Kingdom