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Tender

Leisure Management System

Stroud District Council

F02: Contract notice

Notice identifier: 2023/S 000-027906

Procurement identifier (OCID): ocds-h6vhtk-0402a0

Published 21 September 2023, 1:20pm

Section I: Contracting authority

I.1) Name and addresses

Stroud District Council

Ebley Mill, Ebley Wharf

Stroud

GL5 4UB

Contact

Mr Darren Young

Email

darren.young@stroud.gov.uk

Country

United Kingdom

Region code

UKK13 - Gloucestershire

Internet address(es)

Main address

<http://www.stroud.gov.uk>

Buyer's address

<http://www.stroud.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.supplyingthesouthwest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.supplyingthesouthwest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Leisure Management System

Reference number

DN690178

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council seeks a single integrated solution for two Leisure Centre sites to replace the current systems. Please see www.supplyingthesouthwest.org.uk for requirements.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

Stroud District Council currently manages one leisure centre, The Pulse in Dursley. From Q4 2024 the Council will take on the operation of a second leisure centre in the region, Stratford Park, in Stroud which is currently managed by Everyone Active.

Both centres currently use old, but different, versions of the Gladstone leisure management system. The Council now seeks a single integrated solution for both sites to replace the current systems. Our intention is to first replace the system at The Pulse on 1st April 2024 and then implement the system in Stratford Park in Q4 2024.

It is anticipated that the implementation of the new system will improve the customer experience by providing an online self-service portal facilitating joining, bookings, payment administration (including direct debit management), account management, and will permit access to these facilities using a range of devices including smartphones.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 December 2023

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 October 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 October 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Stroud District Council

Ebley Mill, Ebley Wharf

Stroud

GL5 4UB

Country

United Kingdom