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Planning

## **National Contractor Management System PIN**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-027905

Procurement identifier (OCID): ocds-h6vhtk-02f46e

Published 8 November 2021, 9:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Email**

[jim.binnie@nhs.scot](mailto:jim.binnie@nhs.scot)

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Contractor Management System PIN

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Scotland is exploring options for introducing a National Contractor Management System (NCMS). This soft market test is being conducted to determine what solutions may be available, determine the scope of any future procurement to enable the delivery of NHS Scotland's estates and property maintenance and capital services to a high quality standard and to ascertain indicative costs.

NHS Scotland's strategy for the future is that provision of contractor management will take the form of a data base covering all trades and specialist services normally procured through external contractors. The existing services within the Health Boards currently employ this from many vendors. As a consequence, current procurement routes exhibit high degrees of variability in terms of NHS requirements, competencies and performance. Changes in NHS Guidance, changing organisational structures, changes in competency assurance and the focus on infection prevention and control are drivers for the introduction of information management solutions with functionality to enable incremental change from the current state and meets the requirements of the future providing compliance assurance for the organisation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

#### **II.2.4) Description of the procurement**

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The need for a National Contractor Management System (NCMS) was first identified whilst undergoing Topic Review within the Statutory Compliance Audit and Risk Tool (SCART) during 2020. During the Topic Review process, it was identified the advantages of a single system that could provide Boards with timely data across a number of service areas, enabling informed decision-making for the service, without the need to wait for time consuming searches and disagreement over contractor's personnel and indeed the authorised work to be carried out.

The proposed NCMS will include the following modules:

- Company competency, management and control
- Employee competency, management and control.
- Management and authorisation of work on site.
- Access control to NHS sites.
- Site Induction and learning in relation to NHS Sites.
- Asset management

- Safe systems of work and Method Statements
- Financial, management, benchmarking reports

The NCMS functionality is essential for providing services 24 hours a day, 7 days a week and must have an extremely high degree of resilience in order to minimise any periods of scheduled or unscheduled downtime. Vendors of future solutions should note that this resilience should include but not be limited to Failover and Disaster Recovery of the system with limited technical intervention.

Potential suppliers may be invited to attend a Q and A session at an NHS Scotland site in Glasgow or through virtual communication media with date and time to be confirmed through publication on the Public Contracts Scotland portal

#### **II.2.14) Additional information**

A questionnaire has been attached to this notice. Please complete and respond as per the instructions in the document. This is a market testing exercise which will allow the Authority to consider future options in this area.

#### **II.3) Estimated date of publication of contract notice**

3 October 2022

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=672944](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=672944).

(SC Ref:672944)